

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 05-MAY-2016	Repository ☐ Reference No. 10863356		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	
Name				E-mail Address	
Address				Evening Telephone Number	
City OMAHA		State NE	Zip Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1J4GL48KX4W			Make JEEP	Model LIBERTY	Model Year 2004
Date Purchased 12-21-03	Dealer's Name and Telephone Number WOODHOUSE CHRYSLER-JEEP			Engine: No: Cylinders 6	Fuel Type: UNLEAD
Original Owner ☒	Dealer's City BLAIR, NE	State NE	Zip Code 68		
Transmission Type ☐ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 06-APR-2016	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 020000 SUSPENSION				Failure Mileage 53580	Failure Speed 30
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM49ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 JEEP LIBERTY. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 30 MPH, THE REAR SUSPENSION OF THE VEHICLE FAILED CAUSING THE VEHICLE TO BE UNCONTROLLABLE. THE VEHICLE WAS DRIVEN TO AN INDEPENDENT MECHANIC THAT DIAGNOSED THAT BOTH LOWER CONTROL ARMS FRACTURED AND NEEDED REPLACEMENT. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE, THE VEHICLE WAS REPAIRED. THE APPROXIMATE FAILURE MILEAGE WAS 53,580.					
only the lower right control arm broke but the left one showed signs of advanced corrosion. The bottom line is that this vehicle should have been included in the recall; not only mine but nationwide. But since Chrysler-Jeep wasn't compelled to do so because of the NHTSA's bogus "salt zones" they didn't. Cars can rust anywhere, period! Chrysler finally decided to reimburse me, but only after applying pressure!					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					