

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

CL-10862874-9418

Experian
P O Box 4500
Allen, Tx 75013

TransUnion
P O Box 2000
Chester, PA 19022

The Florida Bar
651 East Jefferson Street
Tallahassee, Fl 32399
Case 2016-00,647 (2A)

JAN 23 2017

Suncoast Credit Union
P O Box 11904
Tampa, FL 33680

Krohn & Moss
10 N. Dearborn St 3 floor
Chicago, IL 60602

Ford Motor Credit
Acct 52162494
P O Box 650575
Dallas TX 75265

**Ford Focus transmission issues and the failure of the leadership Ford
Motor Company, the State of Florida and the Federal Government to take action**

This letter is being written to inform owners of the Ford Focus from 2008-2016 of the failure of the transmission and the possibility of injury and lack of the ability of Ford Motor Company and it's dealerships to correct the issue.

I am requesting that every owner follow through notifying Mark Field the CEO of Ford Motor Company, John Ford, their attorneys and also the state of Florida for the failure to correct the issue of the transmission.

Several major car rental companies challenged Ford Motor Company and requested that they correct the transmission problem. They removed the Ford Focus from their line of Rent-A-Car's. Additionally, European Ford Focus transmissions were replaced.

The dual dry clutch transmission of the 2008-2016 Ford Focus can cause injuries to the driver. I owned a 2014 Ford focus that had two clutch replacements and multiple computer updates. See attachment upon request.

In 2014 after I bought my Ford Focus, I noticed the clutch slippage of the automatic transmission within a few days. I took the car back to the dealership from where I purchased it and was informed that was a normal operational issue and that I should not be concerned.

Since I was running for United States Senate Florida 2016 and I was traveling through Florida I ended up at a different dealership to include Port Richie Ford.

The dealership performed a computer update and said that it would solve the problem. However within a few weeks the problem got worse and it continued to increase and shuttered upon acceleration or slower speeds when shifting down. The dual clutch (first clutch) shifted the gears from first to third and fifth, and the second clutch from the second fourth and six gears automatically.

When driving 600 to 700 miles a day the transmission would downshift from six gear (2000 RPM) to third gear and redline causing me to lose control of the car on several occasions.

After returning from a trip I would take the car back to the dealership and either they would reprogram the computers or replace the clutches. See attachments upon request.

The law firm of Krorn & Moss and their representative Mr. Wikgren, had failed to protect consumers. The state of Florida and the Bar Association had sided with the law firm represented by Mr. Wikgren. The Law Firm used coercion in a letter stating that I accept a \$3000 settlement or they would put a lien on my car. It should be noted the car could not be driven for three months and could not be repaired by the dealerships. See attachments upon request.

Ford Motor Company did not correct the transmission issue and when I brought this to the attention of the CEO of Ford Motor Company, Mark Fields, I was informed by the law firm representing Ford Motor Company that as a consumer I was not allowed to send a letter to the CEO of Ford Motor Company requesting his assistant to offset my losses and damages. See attachments upon request.

My damages were \$13,000 negative equity on returning the Ford focus to Suncoast Credit union and transferring the collateral loan to a signature loan. Suncoast Credit Union refused to work with me to refinance and offset my debt and income issues.

I had to trade my 2005 Ford F250 for a 2014 Ford Transit Connect. My losses on the F250 exceeded \$4000 in trade-in.

The Transit Connect depreciated within one year over 60% of retail value.

I had sent letters to Mark Fields requesting that he get involved and assist in the depreciation value of the Ford Transit and allow a higher trade-in value for me to purchase a new F250.

Upon this request Law Firm's representing Ford Motor Company advised me that I no longer, as a consumer, could send a letter to Ford motor company's CEO requesting correction of my damages. See attachments upon request.

Since John Morgan, of Morgan and Morgan, will be running for governor of Florida in 2018, I request that the law firm of Morgan and Morgan respond to my request and file a class-action suit against Ford Motor Company. In addition, I request that John Morgan represent me in a civil suit against the law firm of Krohn and Moss.

I request that The National Transportation division NHTSA respond and investigate the hazard created by the transmission failure of the Ford focus in reference to case number [REDACTED]

I request that the IG of the state of Florida investigate the Florida bar association for its failure to bring charges against the Lemon Law Lawyer Mr. Wikgren of Krohn and Moss.

I request that all owners and consumers of a Ford Focus or Ford Fiesta notify the state of Florida, and or, the National Transportation Division of the issues that they too are encountering concerning the failure of Ford Motor Company to correct the transmission issue.

After losing the 2014 Ford Focus for safety issues and having to trade in my F250 Ford truck for the Ford transit and the \$16,000 depreciation of the Ford Transit, I returned the Ford Transit to Ford Motor Company dealership auto-nation Margate Florida on January 4, 2017.

The requirement that I had for my Ford F250 was to tow my camper, and my request of Ford Motor Company and its CEO Mark Fields, was to negotiate a settlement that would have offset my financial and emotional injuries and is the reason for the return of the 2014 Ford Transit. See attachments upon request. I have documentation for all facts given.

[REDACTED]

Wilton Manors, FL [REDACTED]

[REDACTED]

***** Coercion _the practice of persuading someone to do something by using force or threats: *****

C/o
Wall Street Journal
Sun sentinel
The Tallahassee News

Account Number: *

ODOMETER DISCLOSURE STATEMENT

Federal law (and State law, if applicable) requires that the lessee/transferor disclose the mileage to the lessor/transferee in connection with the transfer of ownership. Failure to complete or making a false statement may result in fines and/or imprisonment. Complete disclosure form below and return to lessor/transferee.

I, [redacted] state that the odometer now reads 50826 miles
(no tenths)

and to the best of my knowledge that it reflects the actual mileage of the vehicle described below, unless one of the following statements is checked.

- (1) I hereby certify that to the best of my knowledge the odometer reading reflects the amount of mileage in excess of its mechanical limits.
- (2) I hereby certify that the odometer reading is NOT the actual mileage. **WARNING - ODOMETER DISCREPANCY**

Make FORD Model transit Body Type _____
 Vehicle Identification Number NM0GEG7LE1 [redacted] Year 2014

Lessee's/Transferor's Name _____
(Print)

Lessee's/Transferor's Address _____
 (Street) (City) (State) (Zip)

- Lessor's/Transferee's Name
- | | |
|--|---------------------------------------|
| <input type="checkbox"/> Ford Credit Titling Trust | <input type="checkbox"/> CABT LLC |
| <input type="checkbox"/> Ford Motor Credit Company | <input type="checkbox"/> FBKE LLC |
| <input type="checkbox"/> Ford Credit Bank | <input type="checkbox"/> FBKW LLC |
| <input type="checkbox"/> CAB West LLC | <input type="checkbox"/> CAB East LLC |

Lessor's/Transferee's Address _____
 (Street) (City) (State) (Zip)

Lessee's/Transferor's Signature _____
 Title _____

Date of Statement _____

Lessor's/Transferee's Signature _____

Title _____

Date Received by Lessor/Transferee _____

* Dent + T. up on D/ Side Door
 * Small scratches on D/ Side
 * Rear Bumper scratches

I, Lessee shown above, am purchasing the above-described vehicle _____
(Customer Signature)

Note to Dealer - The rights (but not the obligations) with respect to the sale of this vehicle, including any security deposit applied to the purchase, have been assigned to QI Exchange, LLC (acting solely as a qualified intermediary).

January 11, 2017

Mr Bill Ford
Ford Motor Company
1 American RD
Dearborn, MI 48126

Morgan & Morgan
20 N Orange Ave Ste 1600
Orlando, FL 32801
Oct 08, 2016

NHTSA
Headquarters complaint # [REDACTED]
1200 New Jersey Ave, SE
West Bldg
WDC 20590

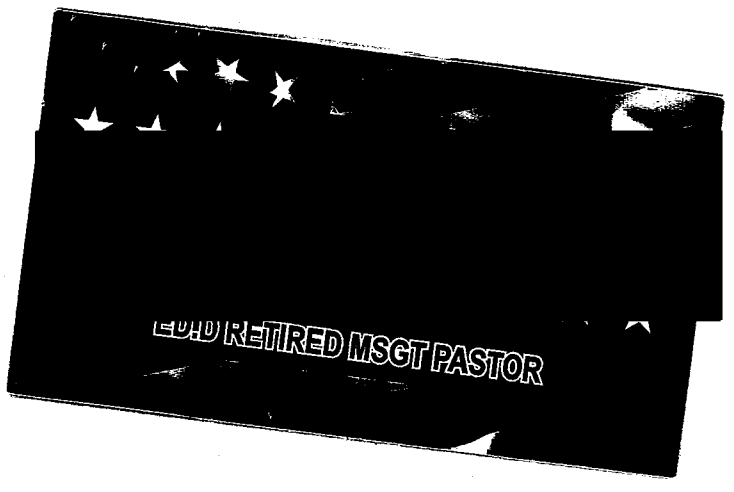
Bromagen & Rathet
P O Box 70036
Ft Lauderdale FL 33307
Law firm representing Ford Motor Company
Letter dated September 16, 2016

Mark Fields CEO
Ford Motor Company
1 American RD
Dearborn, MI 48126
July 01, 2016

Board of Directors
Ford Motor Company
P O Box 685
Dearborn, MI 48123

Pat Bondi
AG
The Capital
Tallahassee, Florida 32399
Letter dated December 1, 2016

Equifax
P O 740256
Atlanta GA 30348





27 Lauderdale St



MIAMI FL 331

12 JAN 2017 PM 8



N HTSA
1200 New Jersey ave S.E.
West DC
WDC 20590

