

CHRYSLER GROUP LLC

CL-10861815-6641

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
PERMIT #2655
DETROIT, MI

CIMS 482-00-85
PO Box 218008
Auburn Hills MI USA 48321-8008
Electronic Service Requested

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

IMPORTANT! SAFETY RECALL NOTICE

IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



APR 13 2013

BR [REDACTED] P25 213193

LEBANON, TN [REDACTED]



213193#66021/P25

DEAR SIR,

I have gotten so many recalls concerning the rear quarter vent window switch. Enclosed are last 4 but there were many more. Everytime I call to set appt. they tell me the part is on back order + call back. So I am writing you in hopes you will take care of this

My contact info is:



[REDACTED]
Lebanon, TN
[REDACTED]

Call home

Thank you
[REDACTED]

NAM
42516
SMD



IMPORTANT SAFETY RECALL

P25 / NHTSA 14V-234

This notice applies to your vehicle (VIN: 2A4RR8DG1BR[REDACTED]).

This interim notification letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2010 through 2014 model year Dodge Grand Caravan and Chrysler Town & Country vehicles.

The problem is... The rear quarter vent window switch on your vehicle may overheat if exposed to liquid moisture. An overheated rear quarter vent window switch may cause a burning odor, smoke, or a driver's door fire without warning.

What your dealer will do... Chrysler intends to repair your vehicle free of charge (parts and labor). However, the part required to provide a permanent remedy for this condition is currently not available. Chrysler is making every effort to provide the part as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy part is available. In the meantime, if you feel uncomfortable with the current situation, Chrysler has released a **Service Bulletin (08-046-14)** instructing dealers how to disconnect the rear quarter vent window switch on your vehicle, at no cost, until parts become available. Disconnecting the rear quarter vent window switch will eliminate the risk of a driver's door fire.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer to schedule a service appointment to have your rear quarter vent window switch disconnected, per **Service Bulletin 08-046-14**.

Once you receive your follow-up recall notice in the mail, simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the part for your vehicle or to order it before your appointment.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.chrysler.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



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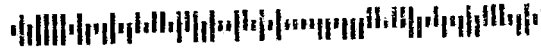


Issued in Accordance
With Federal Law



BR [REDACTED] P25 172611

LEBANON, TN [REDACTED]



172611/#68942/P25

IMPORTANT SAFETY RECALL**P25 / NHTSA 14V-234**

This notice applies to your vehicle (VIN: 2A4RR8DG1BR [REDACTED]).

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Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2010 through 2014 model year Dodge Grand Caravan and Chrysler Town & Country vehicles.**

The problem is... The rear quarter vent window switch on your vehicle may overheat if exposed to liquid moisture. An overheated rear quarter vent window switch may cause a burning odor, smoke, or a driver's door fire without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the rear quarter vent window switch and repair the electrical connector, if required. The work will take about ½ hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Please bring this letter with you to your dealer.

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**DODGE****CHRYSLER****Jeep SRT**

FCA US LLC

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BR [REDACTED] P25 115564

LEBANON, TN [REDACTED]



115564/#74686/P25-3D



FIAT CHRYSLER AUTOMOBILES

REAR QUARTER VENT WINDOW SWITCH

IMPORTANT SAFETY RECALL

P25 / NHTSA 14V-234

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*****AUTO**3-DIGIT 370 1/468

BR [REDACTED] P25 191273

[REDACTED]
LEBANON, TN [REDACTED]



191273/#71689/P25-3D



FIAT CHRYSLER AUTOMOBILES

**REAR QUARTER VENT
WINDOW SWITCH**

IMPORTANT SAFETY RECALL

P25 / NHTSA 14V-234

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ADMINISTRATOR
National Highway Traffic
SAFETY ADMINISTRATION
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Washington DC 20590