

CL- 108 61 803- 8722

March 24, 2016

Dundee, N.Y.

National Highway Traffic Safety, Administration
Administrator

APR 4 2016

1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Re: VIN 1G2WP12K9WF - 3.8L V6 Engine
1998 Pontiac Grand Prix - Safety Recall

Dear Sir:

I took above vehicle to Mike Barnard, GM dealer Geneva, New York on March 14, 2016 for recall of engine's front valve cover + front valve cover gasket to be replaced with new parts. Also cover + plastic oil-fill-tube extension to be removed. When dealer said job was completed I signed a piece of paper, + he immediately said I have trouble with the brakes, do not drive the car, brakes are unsafe + dangerous and gave me a \$777.00 estimate for brake job. I did not take car in for brakes to be checked. The brakes are good. I contacted Pontiac GM. They could not tell me when new replacement parts were sent to dealer + if not replaced by GM dealer I must pay. Another agent did not know the name of the dealer I went to for new replacement parts that were supposedly sent. I had to give him the name of the dealer. With dealer harping about brakes gave me deep concern about new replacement parts installed for safety recall. Dealer's parting shot was get the brakes fixed which further aroused my suspicion. After speaking with GM I realize GM has no intention of making new replacement parts for safety recall of 1998-18 year old cars out of production + they were surprised to hear

Not
42216
SMD

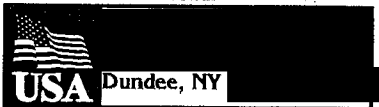
vehicle was purchased new. Would that have made a difference on safety recall? The brakes on the car are good, I do not crash into things to stop. I use brakes. There are no dents + never any body repair on the car, because I am a good driver. The car is well maintained, otherwise being a GM product it would have fallen apart years ago. With 31,500^{miles} there should be more life in it than a trip to the graveyard - altho the graveyard may also be for me. I am still forced to drive an unsafe, hazardous vehicle since I have no choice, without new replacement parts for safety recall because GM says so. The dealers + GM are conspirators of liars, thieves, traitors, cowards with scurrilous, contemptible disregard attitude for my life.

How does one sign for replacement parts that do not exist? How does one install replacement parts that are not available? What took years to decide on safety recall? Cocksure too big to fail GM are stupid, cannot handle a business, drive it to the ground then run and cry Uncle - SAM. Cocksure GM too big to fail are eternally indebted to United States of America.

Yours truly,

DUNDEE, NEW YORK

P.S. If GM sends new replacement parts to a dealer, GM should know the name of the dealer the parts are sent. GM safety recall 15757



ROCHESTER NY 144

25 MAR 2016 PM 3 L



ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, S.E.
WASHINGTON, D.C. 20590

20590

