

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
safercar INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

NEF-010



EQ-10860982-5811

Complaint Number: 10860982

Vehicle Identification Number: 5TBDT44174S [REDACTED]

Your Vehicle's Make Model and Model Year: TOYOTA TUNDRA 2004

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

What part of your car was affected? Air Bags

What happened?

Front Passenger Airbag Inflator Module Contacted "AutoNation Toyota Scion Arapahoe", 10531 East Arapahoe Road, Centennial, CO 80112, Service Department (303) 792-1131 (person name "Chris") multiple times (first time in December 2015, last time in February 15, 2016 to schedule the recall service (Front Passenger Airbag Inflator Module replacement). Always promised to order parts for me and call me within 2 weeks. Never have heard back from them, totally ignored. Today is April 22, 2016, driving highly unsafe vehicle

When did this happen? 02/15/2016

Was there a Crash? No

Was there a Fire? No

Was there an injury or fatality? No

How fast were you going? (in mph)

About how many miles were on your vehicle at the time of the incident?

First Name: [REDACTED]

Last Name: [REDACTED]

Email: [REDACTED]

Address 1: [REDACTED]

Address 2:

City: Castle Rock

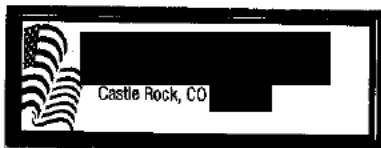
State : COLORADO

ZIP Code: [REDACTED]

Phone: [REDACTED] **Ext. :**

Alt. Phone:

From:



DENVER, CO 802

03 MAY 2016 PM 14 1



To:

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE, WEST BUILDING
WASHINGTON DC, 20590

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