


INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
Name [REDACTED]		Date Received 21-APR-2016		Repository <input type="checkbox"/> Reference No. 10860831	
Address [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
City GARDEN GROVE		State CA		Zip Code [REDACTED]	
Evening Telephone Number [REDACTED]					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5ZT3CSVBXGG [REDACTED]		Make FOREST RIVER		Model CRUSADER	
Model Year 2014		Date Purchased 3/25/16		Dealer's Name and Telephone Number Dennis Dillon RV	
Engine: No: Cylinders N/A		Fuel Type: N/A		Original Owner <input checked="" type="checkbox"/>	
Dealer's City Westminster		State CA		Zip Code 92683	
Transmission Type N/A		<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Powertrain Multiple Failure:	
Incident Date(s) 21-FEB-2016					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 980000 UNKNOWN OR OTHER, 160000 STRUCTURE				Failure Mileage 200	
				Failure Speed 65	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2016 (NA) FOREST RIVER CRUSADER 32 FT TRAVEL TRAILER. WHILE DRIVING 65 MPH, THE MOUNTING BRACKET IN THE REAR OF THE VEHICLE FRACTURED. THE CONTACT STATED THAT THE SPARE TIRE BECAME LOOSE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE CONTACT REMOVED THE ENTIRE RIVER BRACKET. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VIN WAS INVALID. THE FAILURE MILEAGE WAS APPROXIMATELY 200. corrected Vin # 5ZT3CSVBXGG [REDACTED]					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The spare tire is mounted below the back bumper. It hits the ground when driving on driveways. The bracket used to hold tire in place is flimsy. Just driving vibrations can bend bracket. So, spare tire should be mounted higher and brackets need to be stronger. Extreme hazard when ^{space} tire comes off when driving.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

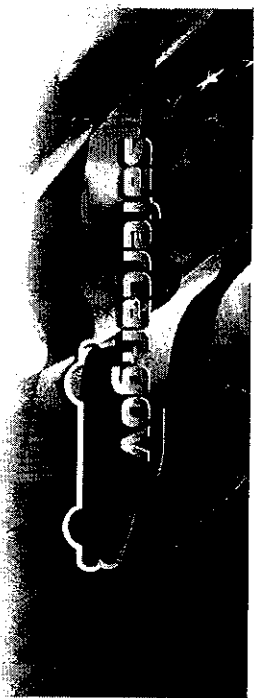


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NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL
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POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration