U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
21-APR-2016	Reference No. 10860656

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number	E-mail Address
Address	[redacted]	[redacted]	
City BETHLEHEM	State PA	Zip Code [redacted]	Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2G4WB52K1Y1[redacted]	BUICK	REGAL	2000

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain:	Multiple Failure:	Incident Date(s) 21-APR-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)	Failure Mileage 72000	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2000 BUICK REGAL. THE CONTACT STATED THAT THE VEHICLE WAS REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 15V701000 (ENGINE AND ENGINE COOLING); HOWEVER, THE FAILURE RECURRED FROM THE VALVE COVER GASKET ON THE REAR END OF THE VEHICLE. THE VEHICLE EMITTED BURNING OIL FROM THE REAR OF THE VEHICLE. THE CONTACT TOOK THE VEHICLE TO A CERTIFIED MECHANIC WHO STATED THAT THE VEHICLE NEEDED TO BE REPAIRED UNDER THE RECALL AGAIN. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 72,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

BLUE SEAL of EXCELLENCE
RECOGNITION PROGRAM

Number One Service Center

INVOICE

1637 Tilghman St
Allentown, PA 18102
(610)432-7044
(610)432-2891 fax

DATE	INVOICE #
4/28/2016	[redacted]

BILL TO

[redacted]
BETHLEHEM PA [redacted]
[redacted]

VEHICLE MAKE/MODEL	PLATE #	ODOMETER	VIN
2000 BUJCK REGAL	[redacted]	72095	2G4WB52K1Y1 [redacted]

PARTS	QTY	DESCRIPTION	AMOUNT
LABOR	2.1	Check car for oil smell and burning, found rear valve cover gasket leaking, r/r all accessorie and replace one new valve cover gasket.	178.50T
PARTS	1	vs 25007 gasket 114 102	29.95T

Thank you for your business.

I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or items left in cars in case of fire, theft or any other cause beyond your control.

Signature_____

SUBTOTAL	$208.45
SALES TAX (6.0%)	$12.51
TOTAL	$220.96
PAYMENTS/CREDITS	$0.00
BALANCE DUE	$220.96

[redacted]
Bethlehem, PA [redacted]

LEHIGH VALLEY PA 180

26 MAY 2016 PM 3 L

US DEPARTMENT OF TRANSPORTATION
OFFICE OF DEFECT INVESTI-NEF100
1200 NEW JERSEY AVE SE
WASHINGTON DC 20077-9382

20077-9382