

CL-10859756-1351

March 19, 2016

APR -8 2016

ReCall Notice for VIN:3D7MA48C33G [REDACTED] in reference to P78/NHTSA
14V-770 & R26/NHTSA 15V-312

Since February 27, 2015 I have been calling my local dealership (Gulf Chrysler Dodge Jeep in Foley, Al) in regards to this recall. In May of last year I was told parts were coming in and I was on a list and would be called. In October 2015 I was told I was still on the list but they had not gotten to me yet. Everytime I call I am told I am on the list but either the part is unavailable or its not my turn yet.

I have received 4 recall notices from Chrysler in Auburn Hills so far. I don't know how I'm supposed to get something fixed if the dealer continues to put me off. On Sept 14, 2015 I contacted someone at the Vehicle Hotline and was told to just keep checking with the dealer.

Is a years wait too long???

Thanks.

[REDACTED]

Gulf Shores, AL [REDACTED]

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