

01-10859952-9139

Administrator
NHTSA
1200 New Jersey Ave
Washington, D.C. 20590

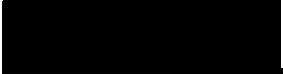
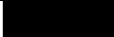
21 Mar 2016

APR -8 2016

Dear Administrator,

This letter is in reference to R60/NHTSA 15V-673 in regards to air bag ORC defective module on 2004 Jeep Grand Cherokees. I received this letter prior to 01-05,2016 and it is now nearly April and I am still being told that replacement parts are still not available to repair my Jeep. My question is how long are we consumers suppose to drive around in cars that are "walking time bombs" before repairs are made? Or is it that these manufacturers are just hoping the cars are removed from service so they do not have to incur any further expenses?


Respectfully,


Belton, MO 

P.S.

I called Chrysler Consumer Hot Line and they still say parts are not available.

NAM
4/16/16
SMD



POSTAGE WILL BE PAID BY ADDRESSEE
FIRST CLASS PERMIT NO. 100 BELTON MO



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