

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 15-APR-2016 MAY 10 2016	Repository <input type="checkbox"/>
Daytime Telephone Number	Reference No. 10855633
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name: [REDACTED]

Address: [REDACTED]

City: BARNEGAT State: NJ Zip Code: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JM1BL1LP3D1 [REDACTED]	Make MAZDA	Model MAZDA3	Model Year 2013
Date Purchased 3/19/2014	Dealer's Name and Telephone Number RAMSEY MAZDA 201-825-4444	Engine: No. Cylinders 4	Fuel Type: REG UNLEADED
Original Owner <input type="checkbox"/>	Dealer's City RAMSEY	State NJ	Zip Code 07446
Transmission Type A/T WITH MANUAL MODE	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain 155 HORSEPOWER	Multiple Failure: APPROX 5 FAILURES
Incident Date(s) 01-FEB-2016			

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 180000 VEHICLE SPEED CONTROL, 100000 POWER TRAIN

Failure Mileage: 23000
Failure Speed: STOPPED

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____

DOT No. (Example: DOTM9ABC036): _____ Original Equipment Prior Repair Failure Location: _____

Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____

Seat Type: _____ Installation System: _____

Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 MAZDA MAZDA3. THE CONTACT STATED THAT WHILE STOPPED AT A STOP LIGHT, THE VEHICLE REVED AND VIOLENTLY JERKED FORWARD WITHOUT WARNING. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE WAS NOT TAKEN TO A DEALER OR DIAGNOSED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 23,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

LESTER GLENN

HERITAGE AUTO GROUP

1408 Route 9 • Toms River, NJ 08755
732-349-4200
www.lesterglenn.com



0103IMACS

OFFICE NUMBER

CUSTOMER NUMBER

PRINCEGEON, NJ

RESIDENCE PHONE

BUSINESS PHONE

VEHICLE MAKE / MODEL
VID MARRA

2676

TAG NO.
1936

VEHICLE LICENSE NO.

LICENSE NO.

MILEAGE
25,103

VEHICLE ID NO.

13/MAZDA/MAZDA3/5DR HB I TOUR AT

VEHICLE ID NO.

J M 1 B L 1 L P 3 D 1

VEHICLE REGISTRATION NO.

P. O. NO.

VEHICLE COLOR

/

STOCK NO.

VEHICLE EQUIPMENT

VEHICLE MILEAGE

SELLING DEALER NO.

INVOICE DATE

04/21/16

INVOICE DATE

04/22/16

PRINT NUMBER

REPRINT# 1

DELIVERY DATE

PRODUCTION DATE

MO: 25111

JOB# 1 CHARGES-----

LABOR-----
J# 1 01MAZ99PFULLCIR MAZDA FULL CIRCLE TECH(S):411 INTERNAL
MAZDA FULL CIRCLE SERVICE INSPECTION
MAZDA FULL CIRCLE SERVICE INSPECTION
MAZDA FULL CIRCLE SERVICE INSPECTION

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX MACS JOB# 1 TOTAL 0.00

JOB# 2 CHARGES-----

LABOR-----
J# 2 70MAZ12 COURTESY TRANSPORT. TECH(S):411 WARRANTY
VERIFY - MUST BE 21, HAVE A VALID DRIVERS LICENSE, CREDIT CA
RD AND PROOF OF CURRENT INSURANCE WILL PICK UP AT 815 AM

JOB# 2 TOTALS-----

JOB# 2 JOURNAL PREFIX MACS JOB# 2 TOTAL 0.00

JOB# 3 CHARGES-----

LABOR-----
J# 3 10MAZ01 DRIVEABILITY CONCERN TECH(S):417 WARRANTY
CUSTOMER STATES, WHEN IN DRIVE AT A STOP LIGHT, REVES UP AND
JERKS FORWARDS-INTERMITTENTLY HAPPENS
UPDATED THE PCM AND ECM

JOB# 3 TOTALS-----

JOB# 3 JOURNAL PREFIX MACS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----

LABOR-----
J# 4 00SUSYN SYNTHETIC OIL CHANGE TECH(S):411 4.63
CHANGED OIL, SYNTHETIC

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE	
	1		PE01-14-302B	CARTRIDGE,	8.25	8.25
	1		9956-41-400	GASKET	1.17	1.17
	1		W/F	WASHER FLU	1.50	1.50
	4		0000-G5-0W20-MQ	GF-5 0W20	8.60	34.40
					TOTAL - PARTS	45.32

JOB# 4 TOTALS-----

LABOR 4.63
PARTS 45.32

JOB# 4 JOURNAL PREFIX MACS JOB# 4 TOTAL 49.95

JOB# 5 CHARGES-----

LABOR-----
J# 5 00MAZ55R FREE LOF TECH(S):411 INTERNAL
FREE LUBE OIL AND FILTER CHANGE