

[REDACTED]
Charlottesville VA [REDACTED]

September 11, 2016

Office of Defects Investigation
National Highway Traffic Safety Administration
U. S. Department of Transportation
1200 New Jersey AV, SE
Washington, D.C. 20077-9382

SEP 27 2016

RE: 2009 Toyota LE Camry VIN 4T1BE46K39U [REDACTED]

Dear Madam/Sir:

This is Letter #2 regarding continuation of passenger air bag light, and probable air bag inflation, issues. My first letter, unfortunately, was mailed lacking my mailing date. However, my personal records indicate the first letter was mailed on 5/14/16. That letter ended on a good note in that on 5/6/16 the passenger air bag light worked while a passenger was in the front passenger seat during a 262-mile round trip.

The following information pertains to yet more recent air bag related issues. All the aforementioned and current passenger air bag issues involved the same passenger, an adult senior 90-pound female.

June 13, 2016: A 160-mile one-way trip during which the passenger seat belt light never came on, even after stopping for ten minutes, then resuming our trip. We attended a half-hour meeting then headed home. We stopped briefly for a snack. Upon buckling seat belts to continue the trip home, the passenger seat belt light came on and stayed on during the remainder of our trip.

Ltr Toyota Air Bags [REDACTED]

NAM
92916
SMD

Subject: Toyota Camry LE VIN 4T1BE46K39U [REDACTED]

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On 9/1/16, the same passenger and I took the same 300 mile round-trip in the 2009 Toyota Camry. During both of the going and returning trip segments, the passenger air bag light never lit. We attended a brief meeting at our designation, then began the trip home. In each travel direction, we stopped for about ten minutes, which made no difference on the failed passenger air bag light.

My plans are to arrange another assessment by the local Toyota dealership. I remain fearful of serious bodily injury or death if the dash-board passenger air bag light is in fact working accurately, and the air bag would not properly inflate.

Please give my letters the attention they deserve as lives could be in great jeopardy. I have neither received any recall notifications nor found any on-line updated VIN lists.

Sincerely,

[REDACTED]

CHARLOTTESVILLE VA

RICHMOND VA 230

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