

[Redacted]
Raleigh, NC [Redacted]

May 23, 2016

National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Avenue SE
Washington, DC 20590

JUN -2 2016

PETITION

To Whom It May Concern:

I am submitting a petition requesting NHTSA to hold a hearing on whether or not Hyundai properly managed my 2012 Elantra's safety recall (NHTSA Number 958637) in Hyundai's Campaign 137. I am extremely disappointed in Hyundai's conflicting conclusions. My car accident this past February may have been caused by a defective yaw-rate sensor.

On March 2, Hyundai National Customer Care Representative Larry Bane refused my request to have my car tested in its post accident condition. On March 26, Southern States Hyundai of Raleigh replaced my 2012 Elantra's yaw-rate sensor, which acknowledged the product was defective. Larry arranged for my car to be tested the following week. After the test results were completed, Hyundai's first conclusion letter dated May 3 said, "We were unable to inspect your vehicle in its post-accident condition since it had already been repaired." However, the second conclusion letter dated May 9 said, "We continue to believe that our previous response is accurate and that your accident did not involve a product defect. With respect to the recall referenced in your correspondence (Recall 137), we do not believe that the condition that the recall seeks to address was present or caused your accident."

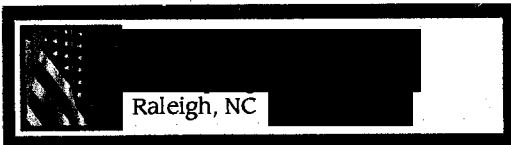
Why did Hyundai refuse to have my car tested in its post accident condition, replace the yaw-rate sensor, and then test my car? How can Hyundai then say the recall did not cause my accident when my car was not inspected in its post-accident condition? Why was the yaw-rate sensor replaced if Hyundai didn't think the accident had a product defect?

I am still seeking significant compensation from Hyundai. This safety issue has taken up an incredible amount of my time, the accident has severely diminished the trade-in value of my car, I have already lost plenty of money, and my car insurance rates will greatly rise. Please respond to me by mail, cell phone at [Redacted]

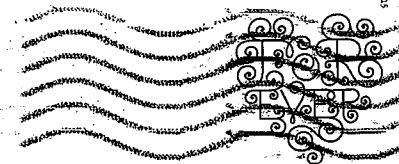
Sincerely,

[Redacted Signature]

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