


INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 04-APR-2016		Repository <input type="checkbox"/> Reference No. 10853271	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City SEATTLE		State WA		Evening Telephone Number	
Zip Code		E-mail Address			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION <i>MOTORHOME</i>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WDXPF445X79		Make DODGE		Model SPRINTER	
Model Year 2007		Date Purchased 10/5/2007		Dealer's Name and Telephone Number WATTS RV	
Engine: No: Cylinders 6		Fuel Type: GASOLINE DIESEL		NOTE: NO LONGER IN BUSINESS	
Original Owner <input checked="" type="checkbox"/>		Dealer's City KENT		State WA	
Zip Code 18031		Transmission Type AUTOMATIC		Powertrain REAR WHEEL DRIVE	
<input checked="" type="checkbox"/> Antilock Brakes		<input checked="" type="checkbox"/> Cruise Control		Multiple Failure:	
Incident Date(s) 31-JUL-2015					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured	
Number of Deaths		Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* TAKATA RECALL. THE CONTACT OWNS A 2007 DODGE SPRINTER. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 15V354000 (AIR BAGS); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE. VIN TOOL CONFIRMS PARTS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TAKATA AIRBAGS ON MY NAVION MOTORHOME. RECALL NOTICE REC'D ALMOST 9 MONTH AGO. HAVE NOT USED MOTORHOME SINCE. ONLY "PLEASURE" IS WASHING IT! THIS MOTORHOME WAS MY DREAM OF RETIREMENT, I AM [REDACTED] YEARS OLD, WHEN CAN THIS SAFETY PROBLEM BE FIXED? AFTER MY DEATH? ANOTHER GIRL WAS JUST KILLED ON MARCH 31-2016 IN TEXAS. WHY IS THIS MANUFACTURER ALLOWED TO INSTALL NOW "SAFE" AIRBAGS ON NEW CARS WHILE EXISTING OWNERS ARE NEGLECTED AND ARE POTENTIALLY FACING DEATH IF THEY DARE TO DRIVE DEFECTIVE VEHICLES? IS IT THE BIG \$ OVER LIFE AGAIN? "LIFE MATTERS, BLACK, WHITE, HISPANIC ETC"

ATTACH ADDITIONAL SHEETS IF NECESSARY

CONTINUED ON ADD. SHEET.

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

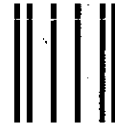
Official Business Penalty for Private Use \$300

SEATTLE

WA 980

26 APR '16

PN 3 L



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

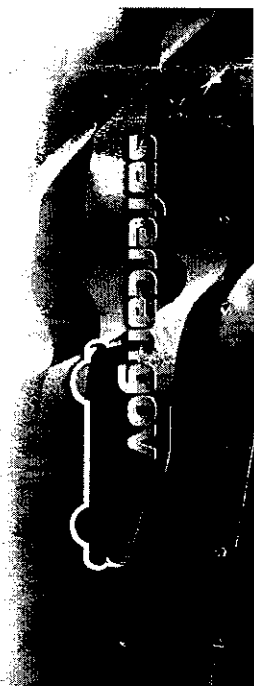
www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



CONTINUED FROM NARRATIVE DESCRIPTION

I CALLED AS DIRECTED BY FCA (FIAT CHRYSLER AUTOMOBILES)
A DEALER IN SEATTLE - AUTO NATION - (206) 365-3530

SEVERAL TIMES, STARTING 9/8/2015 ONLY BE TOLD:

1) NO PARTS, 2) NO NEWS 3) NO COMMITMENT.

THIS IS UNACCEPTABLE!

HERE I HAVE A MOTORHOME WHICH COST'S MORE THAN
\$ 100000.- NEW AND I DON'T DARE TO DRIVE IT!

INQUIRIES TO GET THE AIRBAGS DISCONNECTED OR
DEACTIVATED WERE FRUITLESS SINCE IT'S AGAINST FEDERAL
LAWS. INSTALLING A HEAVY PROTECTIVE COVER OVER
AIRBAGS AND COMPONENTS? NO INFORMATION AVAILABLE.

I DO NOT SEEM TO HAVE ANY CHOICE BUT TO LOOK FOR LEGAL
REMEDY AND COMPENSATION.

IS IT POSSIBLE TO BE OFFERED THE USE OF A SIMILAR MOTORHOME,
PREFERABLY THE SAME TYPE ON A SPRINTER CHASSIS, UNTIL
THE NEW AIRBAGS CAN BE INSTALLED ON MY MOTORHOME?
HAVE OTHER AFFECTED PARTIES STARTED LEGAL ACTION?
CLASS ACTIONS? IS THE DOT DOING ITS JOB?

PLEASE RESPOND

[REDACTED]

SEATTLE, WA [REDACTED]

[REDACTED]

4/26/2016