

March 8, 2016

National Highway Traffic Safety Administration
NHTSA Headquarters
1200 New Jersey Avenue SE
West Building
Washington, DC 20590

MAR 23 2016

RE: **2008 NISSAN ALTIMA – DASHBOARD MELTING/STICKY ISSUE**
VIN #1N4AL21E28C [REDACTED]

To whom it may concern:

As the NHTSA, I would think that an issue such as a melting/sticky dashboard creating a glare while driving would be taken more seriously than I've been reading. I myself just started having this problem with my 2008 Nissan Altima, that when driving the sun is reflecting right into your eyes and makes it very difficult and dangerous to see the roadway. I feel that we are putting ourselves in a compromising visibility situation. Even with putting your sun visor down the glare is so much you can hardly see someone walking on the road or signals.

This is a potential **SAFETY HAZARD** and should be fixed or recalled with no cost to the owners who purchased these vehicles for a price. You are playing with peoples' lives here, and someone needs to keep on top of Nissans culpability. It seems that it is a manufacturer's defect and needs to be addressed with a **RECALL**, as Toyota did when a similar defect was identified in their cars. Maybe Nissan used a bad quality material in this make and year of a vehicle, which was not tested in their lab or maybe they have just chosen to ignore it.

There are so many other people having the same problem, it is time for Nissan to realize there is a **PROBLEM** and correct it.

I am attaching a copy of my e-mail which I sent to the Nissan Consumer Affairs Department, waiting on their reply.

Thanking you in advance for your attention to this matter, and I would greatly appreciate a response.

Sincerely,

[REDACTED]

Bonita Springs, FL [REDACTED]

[REDACTED]

NAM
33016
SMD



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Your message has been sent.

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Thank you. We will respond to your question as soon as possible. The details of your message are below. Please print this page for your records.

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Your Message

Message: I presently have a 2008 Nissan Altima with approx. 93000 miles on it. Within the last year I have been noticing this shiny and stickyness on the dashboard. It has come to my attention recently in checking this out on the web that other people have claimed that the dashboard is melting. While driving in direct sun it creates a glare on the windshield and it becomes very distracting and hard to see clearly on the roadway. This is DEFINITELY a SAFETY HAZARD and should be addressed by Nissan on a recall at their expense. YOU ARE PLAYING WITH PEOPLES LIVES HERE. Does a life need to be lost before something is done. I don't want to hear its in the sun no other car that I own or have owned has ever had this problem and I have had prior Nissan models before this. VERY DISAPPOINTED on what I've been reading on your handling this issue.

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