

CL-10852652-2853

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

16 March 2016

[REDACTED]
New Bethlehem, PA [REDACTED]

NHTSA
400 Seventh Street, SW
Washington, DC 20590

MAR 22 2016

Dear Whom It May Concern:

I am writing regarding an issue with my 2008 Dodge Caliber. I have enclosed a copy of my letter to the Daimler Chrysler Motors Corp Customer Care Center that I was advised today to contact. I have also enclosed a copy of the receipt for the work that was necessary for my vehicle to have accomplished to meet state inspection requirements.

I feel that this should have been covered and possibly a recall notice should have been issued. The 2007 models were covered, as described in my attached letter copy.

I would appreciate being contacted regarding this.

Sincerely,

[REDACTED]

NH
33016
SMD

Kelly Chrysler Jeep Dodge

78 Zents Blvd.

Brookville, PA 15825

(814) 849-2277

ROD		VIN		1 B 3 H B 4 8 B 5 8 D		DATE IN		06/15/15	
YEAR	MAKE	MODEL	COLOR	NEW BETHLEHEM PA		TIME IN		09:50	
2008	DODGE	CALIBER SX				CLOSED		06/15/15 15:16	
MILES IN	MILES OUT	FIRST USE	LIC.			WRITER		JON	
86725	86725	00/00/00							
SEE	RES.	BUS.	CEL.						
			() -						

(1) CHECK FRONT CRADLE AND CONTROL ARMS
FOUND FRONT CRADLE RUSTED THROUGH
REPLACED FRONT CRADLE

Labor	GC	[15]	45	24.00	308.25
CBLTN361AA	(C/MEMBER)		1		74.42
CBLTN362AA	(BOLT)		1		8.95
Total Labor				24.00	308.25
Total Parts					83.37
Total Repair (Customer)					391.62

(15- BRANDON C.-) A

(2) FT. END ALIGN. (ALL FACTORY ADJUSTMENTS)

2WA	2WA	[15]	10	8.00	69.95
Total Labor				8.00	69.95
Total Repair (Customer)					69.95

(15- BRANDON C.-) A

(3) 23 POINT INSPECTION

Labor	9023	[15]		.00
Total Repair (Customer)				.00

(15- BRANDON C.-) A

	--C/P--	--W/C--	--INT--	-Total-	Gross
Labor Time	55	0	0	55	
Total Labor	378.20	.00	.00	378.20	91.5%
Total Parts	83.37	.00	.00	83.37	(N/A)
Total G/O/G	.00	.00	.00	.00	.0%
Total Sublet	.00	.00	.00	.00	.0%
Total R/O	461.57	.00	.00	461.57	(N/A)

	W/C	INT	CUSTOMER
Labor	.00	.00	378.20
Parts	.00	.00	83.37
Sublet	.00	.00	.00
Warr Deduct			.00
Paint & Materi	.00	.00	.00
Oil/Grease	.00	.00	.00
Less Disc.	.00	.00	.00
Total	.00	.00	461.57
Tax	.00	.00	27.70
Tax2	.00	.00	.00
Tire Tax	.00	.00	.00
TOTAL (CASH)	.00	.00	489.27

March 16, 2016

[REDACTED]
New Bethlehem, PA [REDACTED]

FCA US LLC
Customer Care
PO Box 21-8004
Auburn Hills, MI 48321-8004

To Whom It May Concern:

I am a current owner of a 2008 Dodge Caliber. I have enclosed a copy of a receipt for work that was necessary on my vehicle in order that it could pass state inspection. At the time of this work, the Dodge dealership checked and this year's model was covered, nor was there a recall on the work that was required to be done. They previously covered a 2007 Dodge Caliber for the same thing, and it was covered. I am checking to see if after I've had this work completed that my 2008 may now be covered, or if a recall has since been issued. It doesn't make sense to cover a 2007 but not newer years.

I think that the Daimler Chrysler Motors Corp should stand behind getting newer vehicles covered for this safety hazard. I have attached a copy of my bill for parts and excessive labor charges.

I am also forwarding a copy of this letter to the NHTSA in Washington, DC to see if my concerns qualify my vehicle and others to be recalled and covered by your company.

I have also previously contacted the Auto Parts Settlements in Dublin, Ohio to see if the current pending class action settlements might include my issues for reimbursement. I have a claimant ID number.

I have been very satisfied with my vehicle since the day I purchased it, and this has been the only upsetting incident that I have ever had with it, and I would like to consider purchasing another Dodge or Chrysler product again, perhaps next year.

Thank you for your consideration into this matter.

Sincerely,

[REDACTED]

New Bethlehem, PA

PITTSBURGH PA 150

16 MAR 2016 PM 2 L



NHTSA
400 Seventh St, SW
Washington, DC 20590

20590

