

2-17-16

National Highway Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Attn: Administrator

MAR -9 2016

I recieved a re-call notice Feb. 4, 2015, concern-
ing the air bag in my 2002 Jeep Grand Cherokee.
I took it to the dealer in West Plains, MO. and was
told I need to wait untie I recieved a second
notice and the parts were available.

I recieved a second notice Feb. 8, 2016. I took
the Jeep to the dealer and was told they had not
recieved the parts. Why?

A few months ago the air bag light began to
come on, then the warning tone would sound.
Now the light comes on, the tone sound about
every 5 to 10 minutes. Not only is that very
irritating, but it is scary to think while
I'm traveling a 60 to 70 mph, the air bag
might deploy causing a wreck and/or serious
injury.

I really need to have this problem fixed ASAP.
I feel this is their responsibility to repair.
It is not good for my families peace of mind.

BAYIRD DODGE CHRYSLER
JEEP RAM

WEST PLAINS, MO 65775

Thank you

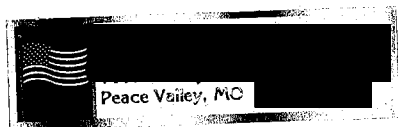


Peace Valley, MO

VIN: 1T4GW40S1ZC

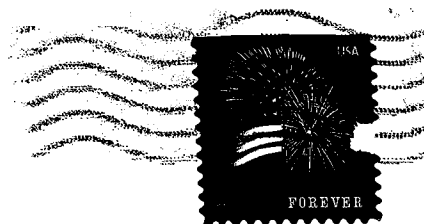
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