

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (EOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 29-MAR-2016	Repository ☐ Reference No. 10852246		
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City LODI	State CA	Zip Code [REDACTED]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1UJCJ02R391 [REDACTED]		Make JAYCO	Model EAGLE	Model Year 2009	
Date Purchased 2008	Dealer's Name and Telephone Number Taco 800-283-8267		Engine: No: Cylinders	Fuel Type:	
Original Owner ☒	Dealer's City	State	Zip Code		
Transmission Type NA	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 17-MAR-2016	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage NA	Failure Speed NA
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Deaths	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TI * THE CONTACT OWNS A 2009 JAYCO EAGLE FIFTH WHEEL. WHILE THE VEHICLE WAS CONNECTED TO AN AUXILIARY POWER, THE TRANSFER SWITCH CAUGHT ON FIRE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED AS A FAULTY DEFECTIVE WIRE TO THE TRANSFER SWITCH. THE SWITCH NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER 12V347000 (ELECTRICAL SYSTEM). THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THERE WAS NO MILEAGE. See attached sheet					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

The contact owns a 313 RKS Jayco Fifth wheel. While the vehicle was connected to a 120 volt power supply, the ITS-50R automatic transfer switch (manufactured by IOTA Engineering P.O. Box 11846, Tucson, AZ, 85734, 1-800-866-IOTA Fax 520-741-2837, www.iotaengineering.com) failed, melting numerous wires within the transfer switch, arcing severely and containing the fire caused by the arcing to the case housing of the transfer switch, all without tripping a circuit breaker (which should have been the result). A certified RV technician found that the transfer switch was in need of replacement and the defective transfer switch was subsequently replaced with a new transfer switch provided by a different manufacturer. The VIN number was not included in NHTSA Campaign number 12V347000 (electrical system). The manufacturer was notified of the failure but concluded that the VIN number associated with the 5th wheel in question had never been included in a recall or the transfer switch installed the 5th wheel in question should have been replaced.

DUANE'S MOBILE RV REPAIR

(209) 610-2757

Job Work Order

☐ ESTIMATE (VALID FOR 30 DAYS)

DATE 4-1-16	☐ SERVICE ☒ INSTALL	☐ WILL CALL ☐ DELIVER	PHONE [REDACTED]
NAME [REDACTED]	MAKE JAYCO 05/08		
ADDRESS [REDACTED]	MODEL EAGLE		
[REDACTED]		SERIAL [REDACTED]	
ITEM TO BE SERVICED 50 amp Transfer Switch		NATURE OF SERVICE REQUEST Burnt out Replace	

QTY.	PART #	DESCRIPTION OF PARTS OR MATERIALS	PRICE	AMOUNT
3-17-16		Service Call		35.00
		.5 hrs		37.50
4-1-16		Install New 50 amp WFCO T-50 Transfer Switch		
		1 hr		75.00
Parts		WFCO T-50 Transfer Switch w/ Shipping		180.00

LABOR PERFORMED		TOTAL MATERIALS	
10 JCT 02 R 391 [REDACTED]		TAX	
[Signature] # [REDACTED] 4/1/16		TOTAL LABOR	
		TOTAL AMOUNT	\$327.50

DATE WANTED	DEPOSIT	RECEIVED BY
ESTIMATES ARE FOR LABOR ONLY, MATERIAL ADDITIONAL. WE WILL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE CAUSED BY FIRE, THEFT, TESTING, OR ANY OTHER CAUSES BEYOND OUR CONTROL.		
AUTHORIZED BY:		Job Work Order ORIGINAL

20: adams-T5888

TERMS - NET CASH
NO GOODS HELD OVER 30 DAYS



2009 JAYCO EAGLE Recall - Campaign #12V347000

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2009 JAYCO EAGLE RECALL - #12V347000
RECALL FOR ELECTRICAL SYSTEM

Jayco is recalling certain model year 2007 Greyhawk Class C motorhomes; model year 2008 and 2010 Seneca Class C motorhomes; model year 2009 and 2011 Eagle Fifth-wheel; 2010 Recon fifth-wheel; and model year 2008-2010 Designer fifth wheel vehicles manufactured from June 15, 2006, through August 13, 2010 for an improper electrical connection at the buss bar on the Iota-brand transfer switches installed in the vehicles.

Information provided by the [National Highway Traffic Safety Administration](#).

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Vehicle	2009 JAYCO EAGLE
Manufacturer	JAYCO, INC.
Manufactured between	6/15/2006 - 8/13/2010
Recalled on	7/23/2012
Influenced by	JAYCO, INC.
Owners Notified on	8/31/2012
# Affected	908
Recalled for	ELECTRICAL SYSTEM
Description	Jayco is recalling certain model year 2007 Greyhawk Class C motorhomes; model year 2008 and 2010 Seneca Class C motorhomes; model year 2009 and 2011 Eagle Fifth-wheel; 2010 Recon fifth-wheel; and model year 2008-2010 Designer fifth wheel vehicles manufactured from June 15, 2006, through August 13, 2010 for an improper electrical connection at the buss bar on the Iota-brand transfer switches installed in the vehicles.
Consequences	An improper electrical connection at the buss bar could lead to overheating and melting of the transfer switch, increasing the risk of a fire, injury or death.
Corrective action	Jayco will notify owners, and dealers will replace the transfer switch, free of charge. The safety recall began on August 31, 2012. Owners may contact Jayco at 1-800-283-8267.
Notes	Owners may also contact the National Highway Traffic Safety Administration's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov .
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