

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

June 4, 2016

National Highway Traffic Safety
Administration Office of Defects Investigation
1200 New Jersey, Ave. SE
Washington, DC 20590

NHTSA DOT.HS.811264
Confirmation# 10852243

JUN 20 2016

Reference: Airbag malfunction during collision.

We are submitting this letter to inform you that we have filed a formal complaint in pursuing a claim against General Motors on behalf of [REDACTED] who was seriously injured in a single car accident. Evidence was submitted to General Motors stating that [REDACTED] was wearing his safety belt correctly although his airbags did not deploy. Pictures of the steering column was submitted to the CEO, CFO, COO and Attorney at Law Administrator clearly showing them that the air bag in the 2007 Chevrolet Malibu (VIN# 1G1ZS58F37F [REDACTED]) that [REDACTED] was driving did not deploy as required by safety laws. General Motors denied the claimed stating that the impact of the accident was not hard enough for his airbag to deploy. If that was the case the passenger side would not have deployed either. [REDACTED] sustained permanent brain damages from a blunt force to his head (hitting the steering column) as well as, his abdominal areas because his airbags failed to operate and deploy upon impact.

We are very dissatisfied with the vehicle airbags lack of deployment and as a result of this malfunction, [REDACTED] suffers from permanent physical injuries that requires him to be monitored 24 hours around the clock each day because he cannot be alone anywhere by himself. [REDACTED] suffers from short term memory lost due to the traumatic brain injury (Diffuse Axonal Injury) received from the blunt force to his head sustained in the accident, periodically bleeding from his penis/rectum, sometimes faints, jaws swelling, and teeth having to be removed because metal plates were implanted because both jaws were broken from the impact of the accident. It's very heart breaking when you have to constantly explained to a [REDACTED] year old young man why he need to be monitor like a child such as, eating, bathing, sleeping, etc., cannot go and get a job, go to college as he had planned prior to the accident, and why he can no longer go into the Army. He continues to require medical assistance because of his brain and bodily injuries and as it was explained to General Motor from document submitted to them by us and medical documents from the medical professionals that [REDACTED] would not have sustained such major injuries if his airbags would have deployed on such a major impact.

We are hereby asking your support in ensuring that General Motors honors our request:

1. Provide payment for physical, emotional, and mental damages incurred on September 8, 2013 to [REDACTED]
2. [REDACTED] mother) had to quit her job as a home healthcare nurse to become his full time healthcare nurse while still trying to maintain a household taking care of her other children.

NM
6/21/16
SMP

We are providing you with some pictures and documents that was submitted to General Motors giving them the facts on injuries sustained in the accident.

Thank you for your untiring assistance in helping resolving this issue. Please contact us at the telephone numbers and/or e-mail addresses stated below of this letter if you have any questions.



Memphis, TN

Home:

Cell:



Hinesville, GA

Enclosure:

Pictures of Vehicle

 Trauma Picture

Police Report

Fire Department

(Prehospital Care Report)

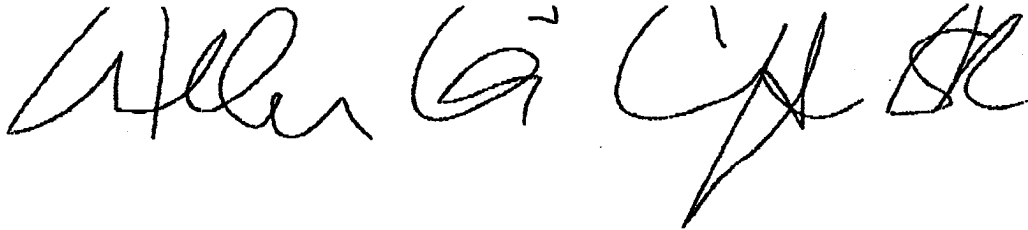
Plan of Care

Carfax Info on Vehicle

To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.

Patient Name: [REDACTED]

Technician		
Paramedic/EMT-B/EMT-IV		
I acknowledge that I have provided the above assessments/treatments for this patient.		
I Agree	I Disagree	Not Applicable
Patient Unable to Sign Statement		
My signature below indicates that, at the time of service, the patient was physically or mentally incapable of signing, and that none of the authorized representatives were available or willing to sign on the patient's behalf.		
I Agree	I Disagree	Not Applicable
Signature		
		
Printed Name DAMON BILBREW		Date 09/08/2013
Reason Pt. Unable to Sign UNRESPONSIVE		

Technician		
Paramedic/EMT-B/EMT-IV		
I acknowledge that I have provided the above assessments/treatments for this patient.		
I Agree	I Disagree	Not Applicable
Patient Unable to Sign Statement		
My signature below indicates that, at the time of service, the patient was physically or mentally incapable of signing, and that none of the authorized representatives were available or willing to sign on the patient's behalf.		
I Agree	I Disagree	Not Applicable
Signature		
		
Printed Name ALLEN CRAFT EMT-P 34177		Date 09/08/2013
Reason Pt. Unable to Sign UNRESPONSIVE		

Hospital/Receiving Agent Signature		
Hospital/Receiving Agent		
I acknowledge that the above patient was transferred to my care.		
I Agree	I Disagree	Not Applicable

Inc. Date: 09/08/2013

Patient Name: [REDACTED]

Memphis Fire Department

Page: 5

Incident #: [REDACTED]

Call: [REDACTED]

Date Printed: 05/04/2016 10:02

Crash Report**Memphis Police Department**

Report #

Crash Date/Time

09/08/2013 10:20AM

Location

Knight Arnold Rd, 178.7 Feet East of Arbor Lake Pl

Notified: 09/08/2013 11:15 AM

Totals: 1 Vehicles, 1 Person(s) Involved, 0 Killed, 1 Injured

Arrived: 09/08/2013 11:17 AM

Type: Injury (incapacitating)

Investigation Complete: Yes

Hit and Run: No hit and run

Involved School Bus: No

Police Pursuit: No

City/County: Memphis, TN

Area: Urban

District: STIS

Add. Designation: Not applicable

Trafficway/Land: Open trafficway

Latitude/Longitude:

Rail Crossing ID:

Photos Taken By: Brown, B.

Supervising Officer: Michael R. Tullos

Report Approved: 12/27/2013 1:03 PM

Collision with fixed object: Curb

Manner of Collision: Not collision w/motor vehicle

Relation To Junction: Acceleration/deceleration lane

Type of Intersection: Not at intersection

Relation To Roadway: Outside trafficway

Hwy Constr./Maint. Zone: None

Construction Type: None

Workers Present: No

Construction Location: None

Light Conditions: Daylight

Weather Conditions: No adverse conditions

Reporting Officer	Officer Type	Rank	Badge #	Car #
Joyner, C.	Reporting	Sergeant	4353	TR-31

Vehicle #1

'07 Chevrolet Malibu

Color: Gray

Total Occupancy: 1
(Including Driver)

Automobiles: Sedan/hardtop/coupe 4dr (Weight Class: 1-10k)

Hit & Run Vehicle: No

Presence: Driver Operated Contact Vehicle

Going/Facing: W. on Knight Arnold Rd

Speed Limit: 45 MPH

License Tag: (expires 10/13)

VIN: 1G1ZS58F37F

Damage Extent: Disabling Damage

Damage Amount: 400+

Damaged Areas: Passenger side, between center/front,
Passenger side, near front, Front end

Rollover: No

Fire: No

First Impact: Pass. side, near to front

Towed/Driven: Towed away, not drivable

Towed To: 465 Klink St

Special Use: No special use

Emergency Use: No

Trailer: No trailer

Insurance Co.: Farm Bureau

Policy #:

Seq. of Events: 1. Collision: Curb
2. Collision: Fence
3. Collision: Tree

Vehicle Defects: Unknown

Collision with fixed object: Curb

Driver/Vehicle Maneuver: Going straight

Trafficway Hazards: No apparent hazards

Traffic Control Device: No control

Control Device Functioning: Not applicable

Roadway Route Signing: Municipal route

Traffic Flow: Divided roadway w/o barrier

Number of Travel Lanes: Six lanes

Access Control: Full control

Roadway Surface Type: Asphalt

Alignment: Straight

Profile: Level

Roadway Surface Conditions: Dry

Hit and Run Type: No hit and run

Vehicle Operation Type: In Transport

Underriding/Overriding: No underride or override

Bus Usage: Not Applicable

Insurance Type: Owner

Ownership Type: Personally owned

Driver (vehicle #1)

Name:

Address:

Memphis, TN

Sex: Male

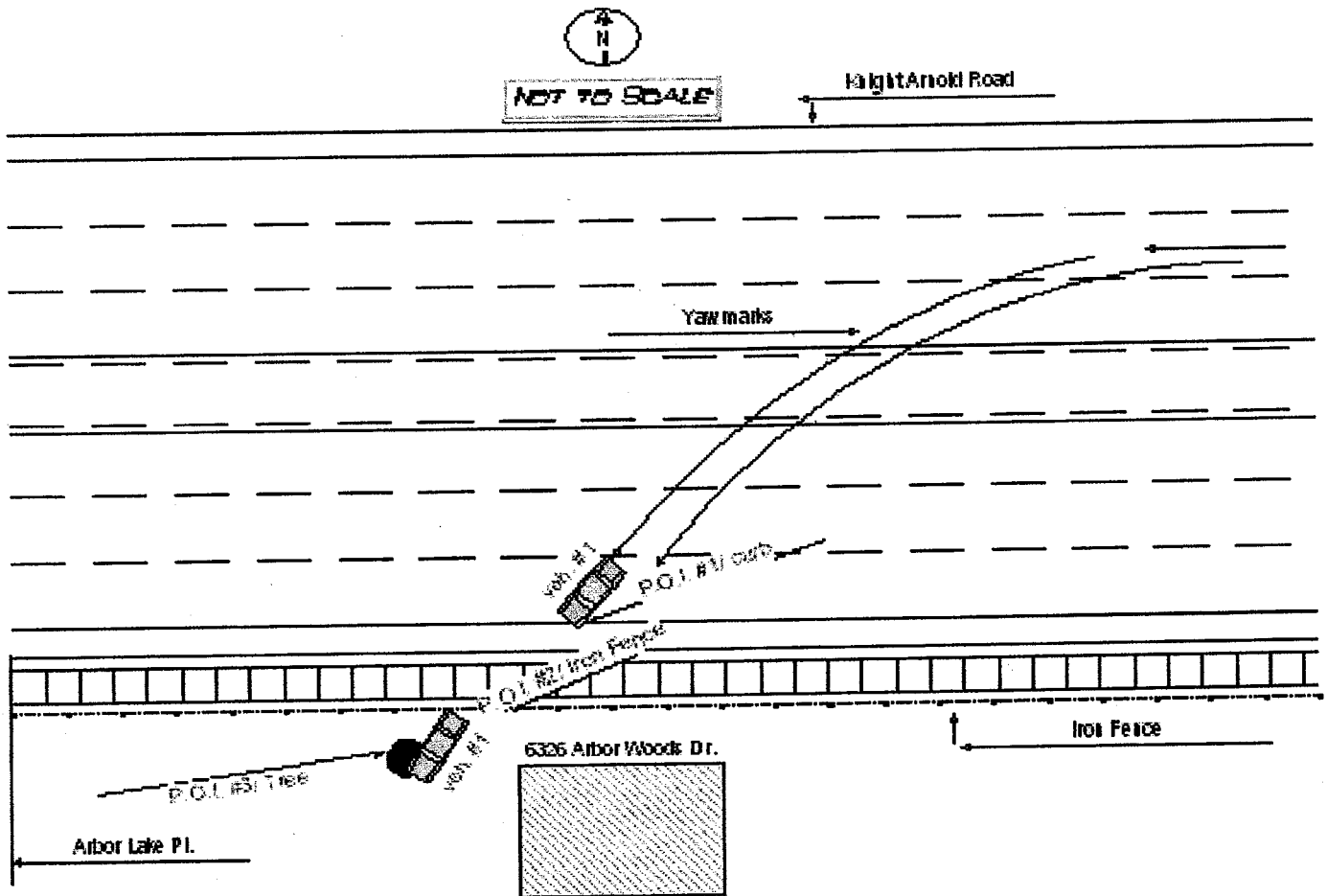
Race: Black/African Amer.

DOB:

Phone #:

Cell #:

Work #:

DiagramNarrative

On 09/08/2013 at 11:17 hours, Sgt. Joyner, C. (4353) responded to a crash at Knight Arnold Rd. near Arbor Lake Place. Vehicle #1 was westbound on Knight Arnold Rd. when he crossed over the eastbound lanes of Knight Arnold Rd. southbound and struck with the front of his vehicle the south curb and continued on striking a iron fence and a tree where he came to rest. Driver #1 was transported to the MED in critical condition by Memphis Fire Dept. Unit #28. Driver #1 was unable to make a statement at this time.

Dec. 27, 2013

The MED was contacted on todays date. The MED advised that driver #1 had been released from the hospital on Dec. 6, 2013.

Driver's License: [REDACTED]
DL Class: PD
Seating Position: Front seat - left side
Safety Equipment: Shoulder and lap belt used
Air Bag: Deployed from side
Injury: Incapacitating injury
Ejected: Not ejected
Ejection Path:
Trapped: Trapped/extricated
Transported By: EMS Ground (EMS #1300088561, Unit 28)
Transported To: Hospital-Reg. Med. Ctr (The Med)
Written Statement:

Driver Actions: Unknown action
Driver Distractions: Unknown
Driver Condition: Unknown
Alcohol usage determined by: Not reported
Alcohol Test: None given
Drug Test: None given
Drug usage determined by: Not reported
Ethnic: Non-Hispanic
Alcohol Usage: Unknown
Drug Usage: Unknown

Owner (vehicle #1)

Name: [REDACTED] Sex: [REDACTED] Phone #: [REDACTED]
Address: [REDACTED] Race: [REDACTED] Cell #: [REDACTED]
Memphis, TN [REDACTED] DOB: [REDACTED] Age: [REDACTED] Work #: [REDACTED]
Driver's License: [REDACTED]

Written Statement:

Passengers (vehicle #1)

No passengers.

Damaged Properties

Item: Fence Property Type: Individual/Company/Oth Damage: Over \$400
Owner: The Arbors Apts Sex: er Phone #: [REDACTED]
Address: [REDACTED] Race: [REDACTED] Drv. Lic.#: [REDACTED]
Memphis, TN [REDACTED] DOB: [REDACTED]

Item: Tree Property Type: Individual/Company/Oth Damage: Over \$400
Owner: The Arbors Apts Sex: er Phone #: [REDACTED]
Address: [REDACTED] Race: [REDACTED] Drv. Lic.#: [REDACTED]
Memphis, TN [REDACTED] DOB: [REDACTED]

Witnesses

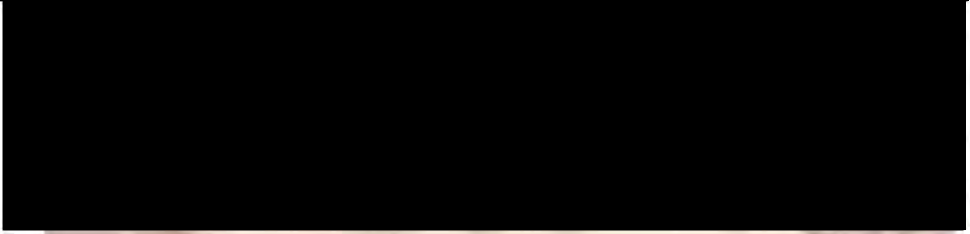
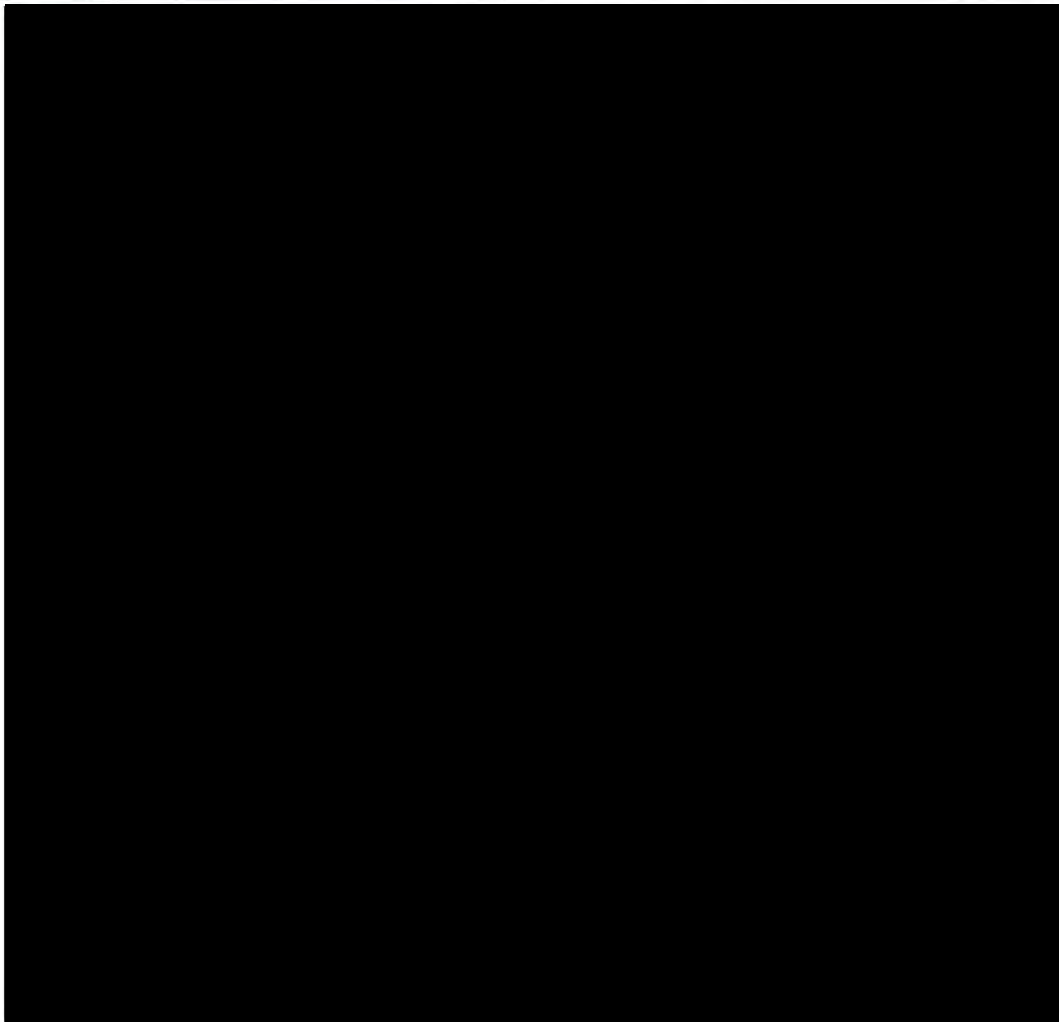
Name: [REDACTED] Sex: Female Phone #: [REDACTED]
Address: [REDACTED] Race: Black/African Amer. Cell #: [REDACTED]
Memphis, TN [REDACTED] DOB: [REDACTED] Work #: [REDACTED]
Driver's License: [REDACTED]

Written Statement:

SAMSUNG



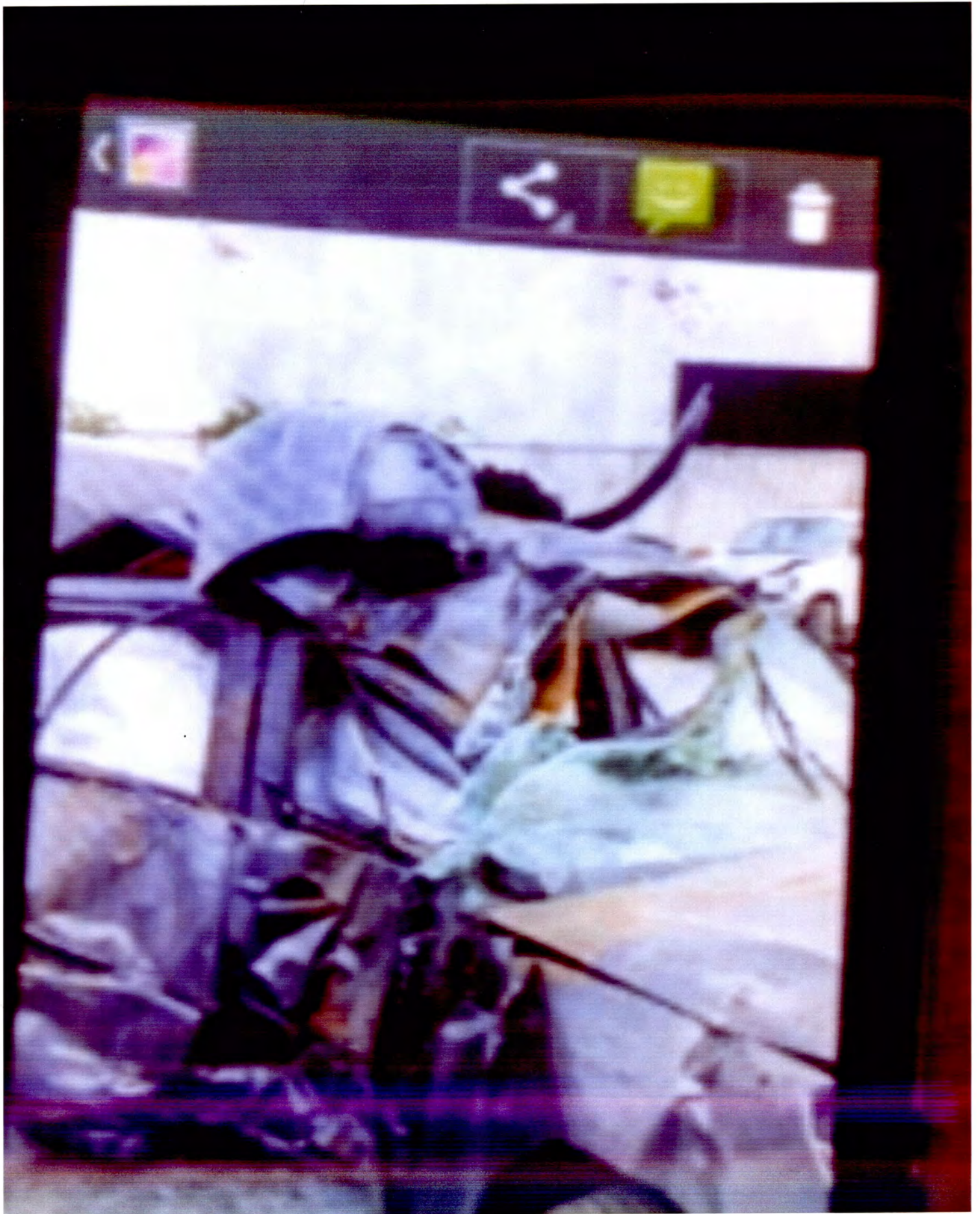


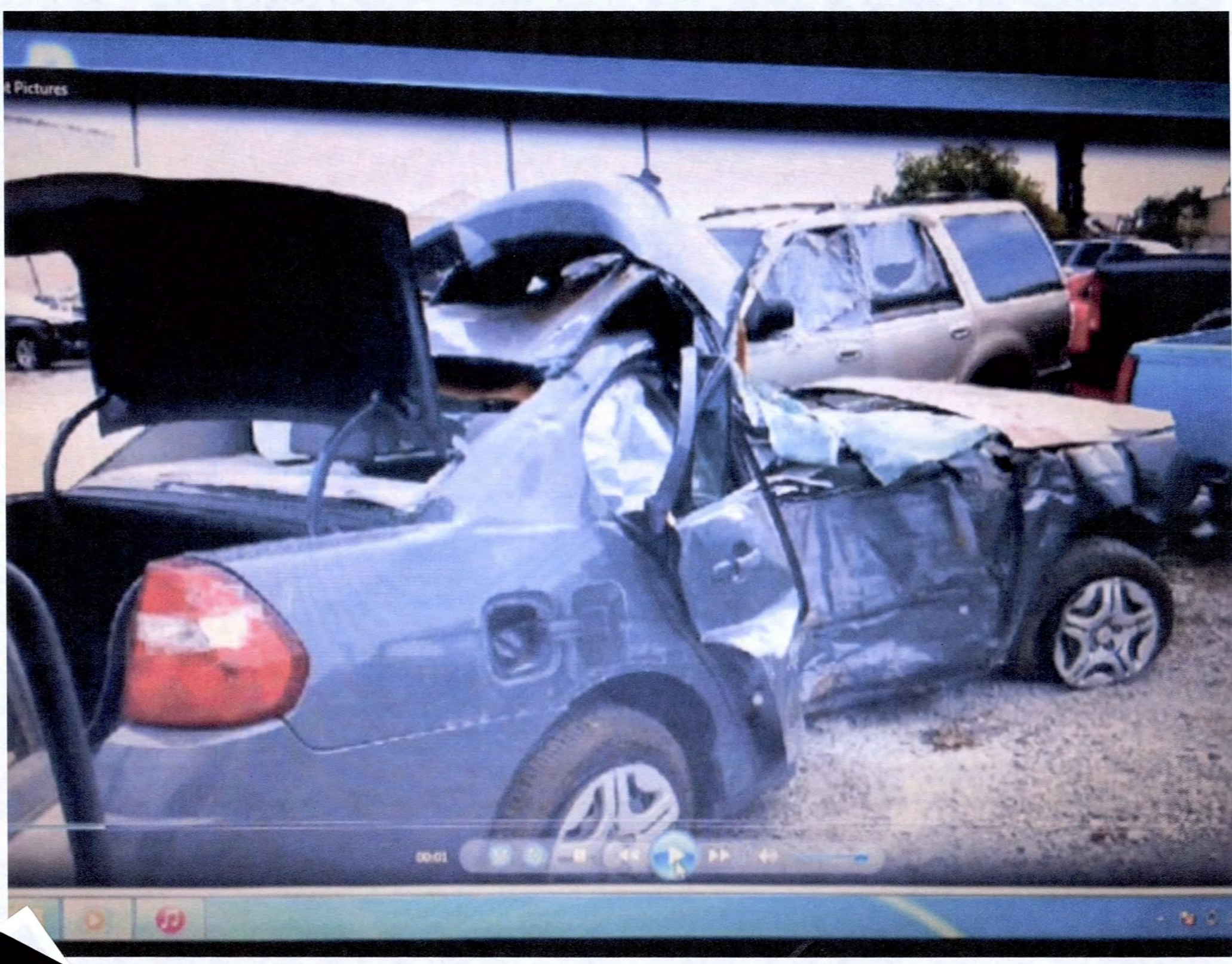


SAMSUNG



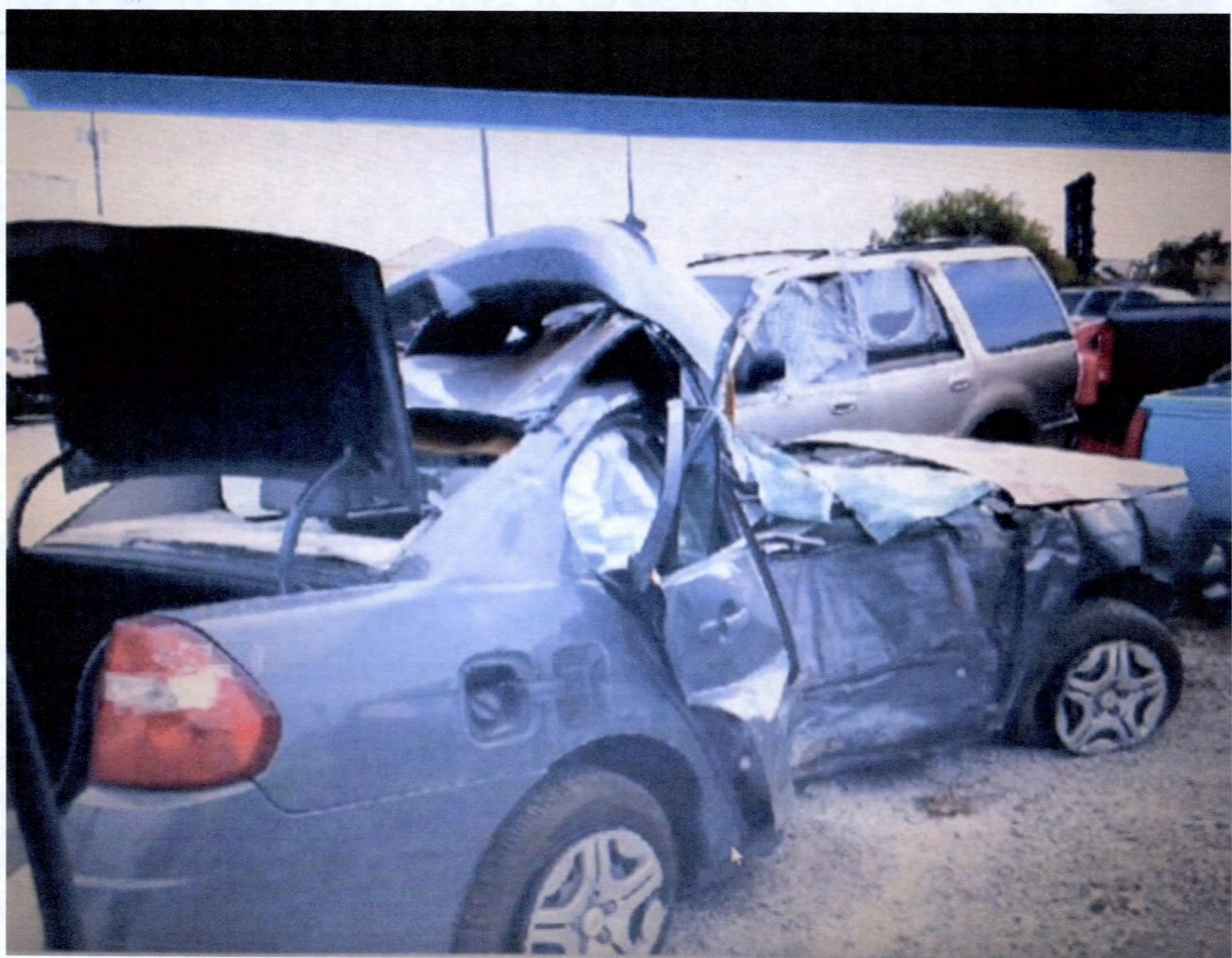


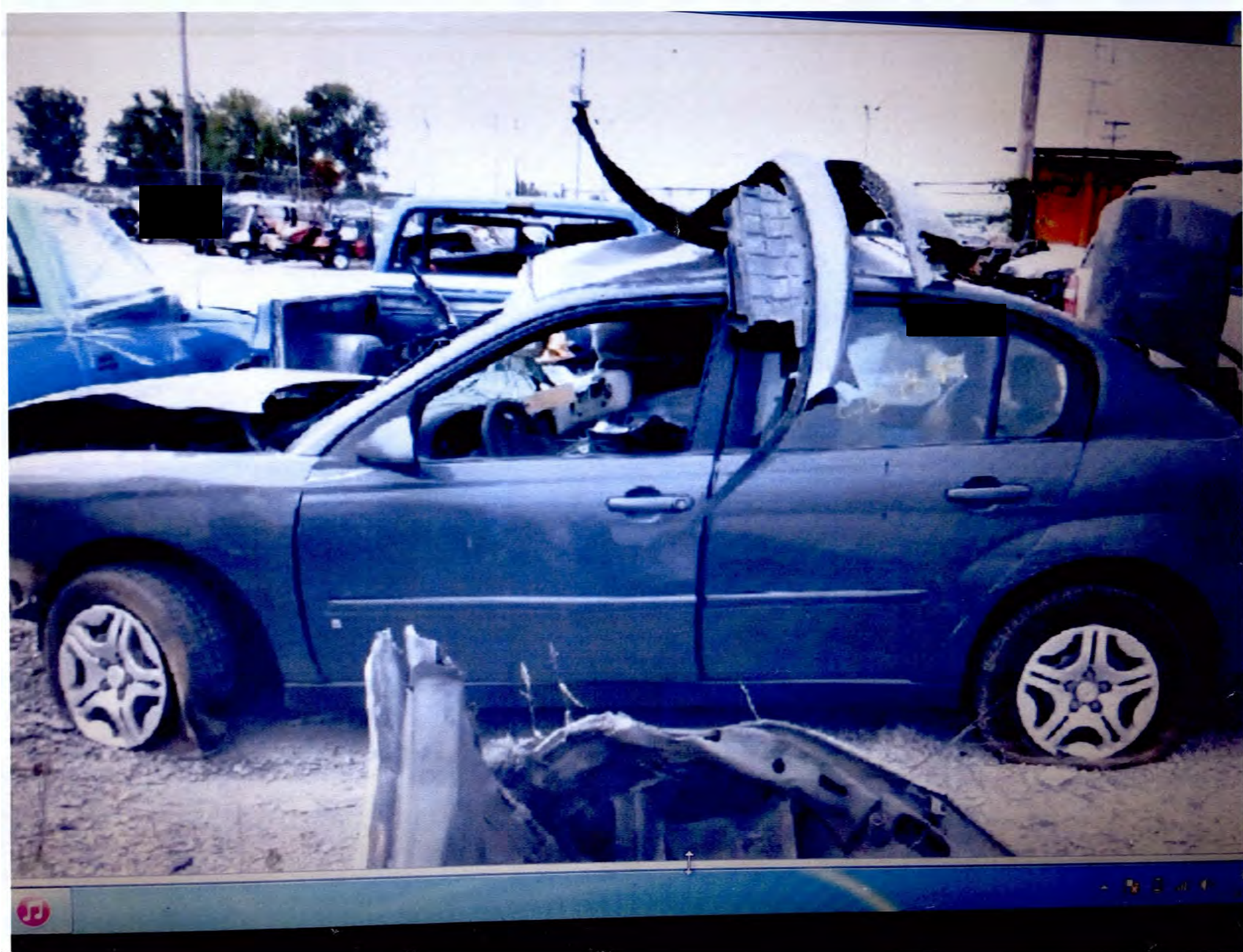




8 Pictures

00:01







From: Krish Taylor [krishtaylor1@gmail.com]
Sent: Tuesday, May 26, 2015 11:59 AM
To: [REDACTED]
Subject: Here's the information for the 2007 Malibu.....

Greetings,

ENGLISH



CARFAX® Vehicle History Report™

US \$39.99

An independent company established in 1986

Vehicle Information:

2007 CHEVROLET MALIBU LS

VIN: 1G1ZS58F37F [REDACTED]

SEDAN 4 DR

2.2L L4 MPI DOHC

FRONT WHEEL DRIVE

Standard Equipment | Safety Options

Standard Equipment

Power Windows, Power Steering, Air Conditioning, AM / FM CD, Power Brakes, Tilt Wheel, 6-digit Odometer

Safety Options

Running Lights, Dual air bags front, head, and sides/active (manual) belts with automatic passenger sensor

CARFAX Report Provided By:

Wholesale Unlimited

5075 Pleasant View Rd

Memphis, TN 38134

901-372-9000



Branded Titles: Rebuilt, Salvage



3 Previous owners



At least 1 open recall



14 Service records available



123,798 Last reported odometer reading



Worth \$1,600 less than
retail book value



Based on the information reported to CARFAX, this vehicle is worth **\$1,600 less** than the retail book value.

This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 5/26/15 at 12:55:06 PM (EDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.



CARFAX Price Calculator

Adjust the value of this **2007 Chevrolet Malibu LS** based on the information available in this report

1) Retail Book Value

2) CARFAX Price Adjustment™

3) Adjusted Retail Value

\$
0

Enter retail book value here



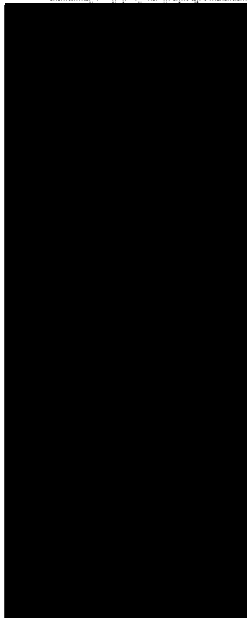


- \$1,600

Below retail book value

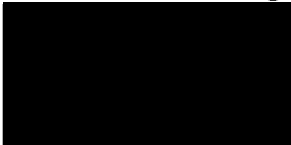


Begin by entering
the retail book value



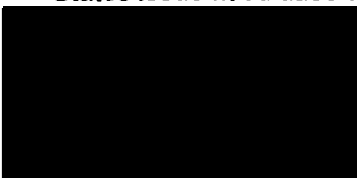
Exceeds Mechanical Limits Title

A vehicle with a 5-digit odometer cannot accurately track mileage after 99,999 miles because the odometer rolls over. This title is the result of a seller certifying under the Federal Odometer Act, that the odometer reading EXCEEDS MECHANICAL LIMITS of the odometer.



Flood Damage Title

States issue flood titles when a vehicle has been in a flood or has received extensive water damage.



Manufacturer Recall

Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.

Basic Warranty

Most manufacturers offer a basic warranty for new vehicles. These warranties vary by manufacturer and typically last for a certain amount of time and/or a set number of miles.

Salvage Title

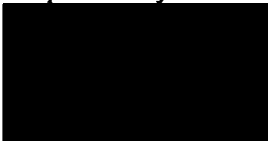
A Salvage Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds approximately 75% of its pre-damage value. This damage threshold may vary by state. Some states treat Junk titles the same as Salvage but the majority use this title to indicate that a vehicle is not road worthy and cannot be titled again in that state. The following eleven States also use Salvage titles to identify stolen vehicles - AZ, FL, GA, IL, MD, MN, NJ, NM, NY, OK and OR.

**Structural Damage**

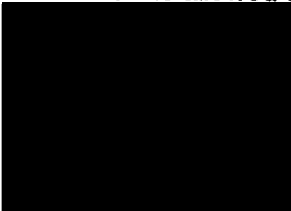
All levels of accidents, from minor to severe, can cause structural damage to a vehicle (i.e., damage to the frame or unibody).

**Airbag Deployment**

Occurs when the driver, passenger or side airbag has been used or deployed during a crash or other incident. If an airbag has been deployed, it must be replaced by a qualified technician. Have this car inspected by a mechanic prior to purchase.

**Rebuilt/Reconstructed Title**

A Rebuilt/Reconstructed vehicle is a salvage vehicle that has been repaired and restored to operation. These vehicles are often severely damaged before they are rebuilt and refurbished parts are typically used during reconstruction. In most states, an inspection of the vehicle is required before the vehicle is allowed to return to the road.

**Accident / Damage Indicator**

Various events could indicate an accident or damage in a vehicle's history, such as: salvage auction, fire damage, police-reported accident, crash test vehicle, damage disclosure, collision repair facility and automotive recycler records. See the glossary for more information.

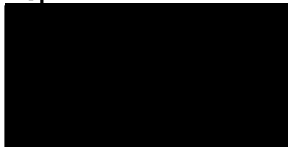
Hail Damage Title

The vehicle sustained major damage due to hail. In most states, hail damage titles are issued when the cost of repairing the vehicle for safe operation exceeds its fair market value.



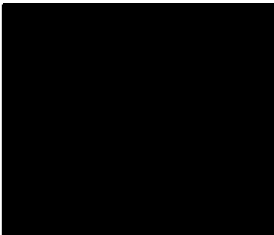
Not Actual Mileage Title

When the seller certifies, under the Federal Odometer Act, that the odometer reading does not reflect the vehicle's actual mileage. This may occur because the odometer was tampered with, broken, or replaced.



Odometer Check

CARFAX analyzes mileage data to help identify potential:

- **Rollbacks** - odometer tampering to conceal a car's true mileage (i.e. Fraud or illegal activity)
 - **Rollovers** - after reaching the maximum reading, the odometer restarts from zero (i.e. Mechanical or equipment limitation)
 - **Inconsistencies** - conflicting mileage data means CARFAX cannot determine if it's a potential rollback (i.e. Potential human error)
- 

Rebuilt/Reconstructed Title

A Rebuilt/Reconstructed vehicle is a salvage vehicle that has been repaired and restored to operation. These vehicles are often severely damaged before they are rebuilt and refurbished parts are typically used during reconstruction. In most states, an inspection of the vehicle is required before the vehicle is allowed to return to the road.

**Manufacturer Buyback or Lemon Title**

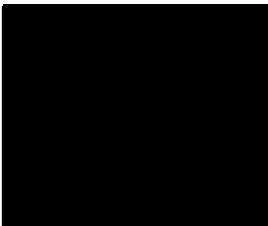
A DMV or a state agency marks an official document or issues a Manufacturer Buyback/Lemon title when a vehicle has been repurchased by the manufacturer. Not all states issue manufacturer buyback titles and the specific requirements for a lemon law vehicle varies by state.

**Loss Due To Fire Title**

The vehicle sustained major damage due to fire. In most states, fire damage titles are issued when the cost of repairing the vehicle for safe operation exceeds its fair market value.

**Junk Title**

A Junk Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds approximately 75% of its pre-damage value. This damage threshold may vary by state. The majority of states use this title to indicate that a vehicle is not road worthy and cannot be titled again. Some states treat Junk titles the same as Salvage.



Total Loss

An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title, like a Salvage or Junk title. See the glossary for more information.

Dismantled Title

The vehicle sustained major damage to one or more major component parts and the cost of repairing the vehicle for safe operation exceeds its fair market value. When a Dismantled title is issued, the vehicle may be used only for parts or scrap metal. It cannot be re-titled or returned to the road.

CARFAX Ownership History

The number of owners is estimated

Year purchased

Type of owner

Estimated length of ownership

Owned in the following states/provinces

Estimated miles driven per year

Last reported odometer reading

Owner 1 Owner 2 Owner 3

2006	2008	2009
Rental	---	---
1 year	1 yr. 8 mo.	4 years
Florida	Tennessee	Tennessee
30,570/yr	---	16,763/yr
32,083	32,114	123,798

CARFAX Title History

Owner 1 Owner 2 Owner 3

CARFAX guarantees the information in this section

Salvage | Junk | Rebuilt | Fire | Flood | Hail | Lemon

No Problem No Problem **Alert!**
Problem Problem Found

Not Actual Mileage | Exceeds Mechanical Limits

No Problem No Problem No Problem

Alert! Severe problems were reported by a state Department of Motor Vehicles (DMV). This vehicle does not qualify for the CARFAX Buyback Guarantee.

CARFAX Additional History

Not all accidents / issues are reported to CARFAX

Total Loss

Total loss reported on 10/17/2013.

Owner 1 Owner 2 Owner 3
1 2 3

✓ ✓ 
No Issues No Issues Total Loss
Reported Reported Reported

Structural Damage

No structural damage reported to CARFAX.

✓ ✓ ✓
No Issues No Issues No Issues
Reported Reported Reported

Airbag Deployment

No airbag deployment reported to CARFAX.

✓ ✓ ✓
No Issues No Issues No Issues
Reported Reported Reported

Odometer Check

No indication of an odometer rollback.

✓ ✓ ✓
No Issues No Issues No Issues
Indicated Indicated Indicated

Accident / Damage

DMV title problems reported.

✓ ✓ 
No Issues No Issues Severe
Reported Reported Damage

Manufacturer Recall

At least 1 manufacturer recall requires service. Locate an authorized General Motors dealer to obtain more information about this recall.

✓ ✓
No Recalls No Recalls **Recall**
Reported Reported Reported

Basic Warranty

Original manufacturer warranty likely voided by manufacturer after vehicle was severely damaged.

✓ ✓ **Warranty**
Warranty Warranty Voided
Active Active

Tell us what you know about this vehicle

Glossary

CARFAX Detailed History

Owner 1	Date:	Mileage:	Source:	Comments:
Purchased: 2006	11/16/2006		Florida	Odometer reading reported
Type: Rental		5	Motor Vehicle Dept.	Titled or registered as rental vehicle
Where: Florida			Orlando, FL	
Est. miles/year: 30,570/yr	12/04/2006		Florida	Title issued or updated
Est. length owned: 11/16/06 - 12/4/07			Motor Vehicle Dept.	First owner reported
(1 year)	12/04/2007	32,083	Orlando, FL	Loan or lien reported
			Title 	
			Auto Auction	Sold at auction
			Florida	

12/05/2007

Dealer Inventory
Memphis, TN

Vehicle offered for sale

12/07/2007

Dealer Inventory

Vehicle offered for sale

Owner 2

Purchased: 2008

Date:
01/15/2008**Mileage:****Source:****Comments:**

Where: Tennessee

32,114

Tennessee
Motor Vehicle Dept.
Cordova, TNTitle or registration issued
New owner reported

Est. length 1/15/08 -

owned: 10/3/09 (1

yr. 8 mo.) 07/03/2008

Title # [REDACTED]

Chuck Hutton

Maintenance inspection completed

Chevrolet

Washed/detailed

Memphis, TN

Brakes checked

901-365-9700

01/29/2009

Tennessee
Motor Vehicle Dept.
Cordova, TN
Title # [REDACTED]Registration issued or renewed
Registration updated when owner moved
the vehicle to a new location**Owner 3**

Purchased: 2009

Date:
10/03/2009**Mileage:****Source:****Comments:**

Where: Tennessee

56,516

Tennessee
Motor Vehicle Dept.

Vehicle purchase reported

Est.

miles/year: 16,763/yr 10/16/2009

Est. length 10/3/09 -

owned: 10/7/13 (4

years)

11/16/2009

Tennessee
Motor Vehicle Dept.
Memphis, TNTitle or registration issued
New owner reported

Title # [REDACTED]

Chuck Hutton

Maintenance inspection completed

Chevrolet

Memphis, TN

901-365-9700

12/17/2009

Chuck Hutton
Chevrolet
Memphis, TN
901-365-9700Maintenance inspection completed
Oil and filter changed
Tire condition and pressure checked

04/07/2010

Chuck Hutton
Chevrolet
Memphis, TN
901-365-9700Maintenance inspection completed
Oil and filter changed
Washed/detailed
Tire condition and pressure checked
Brakes checked

09/08/2010

80,744

Chuck Hutton
Chevrolet
Memphis, TN
901-365-9700Maintenance inspection completed
Brakes checked
Washed/detailed
Tire condition and pressure checked

03/02/2011

85,369

Chuck Hutton
Chevrolet
Memphis, TN
901-365-9700Maintenance inspection completed
Tire condition and pressure checked
Oil and filter changed

06/15/2011		Chuck Hutton Chevrolet 89,902 Memphis, TN 901-365-9700	Maintenance inspection completed Oil and filter changed Tire condition and pressure checked
09/07/2011		Chuck Hutton Chevrolet 93,085 Memphis, TN 901-365-9700	Maintenance inspection completed Oil and filter changed
11/03/2011		Tennessee Motor Vehicle Dept. Memphis, TN Title #	Registration issued or renewed Vehicle color noted as Gray
01/25/2012		Chuck Hutton Chevrolet 99,478 Memphis, TN 901-365-9700	Maintenance inspection completed Oil and filter changed
05/02/2012		Chuck Hutton Chevrolet 103,054 Memphis, TN 901-365-9700	Maintenance inspection completed Oil and filter changed
08/08/2012		Chuck Hutton Chevrolet 108,004 Memphis, TN 901-365-9700	Maintenance inspection completed Oil and filter changed
11/06/2012		Tennessee Motor Vehicle Dept. Memphis, TN Title #	Registration issued or renewed Vehicle color noted as Gray
12/05/2012		Chuck Hutton Chevrolet 113,941 Memphis, TN 901-365-9700	Maintenance inspection completed Oil and filter changed
02/19/2013		Chuck Hutton Chevrolet 117,706 Memphis, TN 901-365-9700	Oil and filter changed
04/03/2013		Chuck Hutton Chevrolet 118,798 Memphis, TN 901-365-9700	Maintenance inspection completed Oil and filter changed Tires rotated
10/07/2013	123,798	Tennessee Motor Vehicle Dept.	Vehicle purchase reported

10/17/2013

Damage Report

TOTAL LOSS VEHICLE



There are many reasons an insurance company will declare a vehicle a total loss. Have this vehicle inspected by a qualified technician before you buy.
[Learn more](#)

10/17/2013

Tennessee

Title or registration issued
 to insurance company

Motor Vehicle Dept.

10/17/2013

Tennessee

**SALVAGE TITLE/CERTIFICATE
 ISSUED**

Motor Vehicle Dept.

Memphis, TN

REBUILT TITLE ISSUED

Title #

Vehicle color noted as Gray

06/20/2014

General Motors

Manufacturer Safety recall issued

Recall #2014152

TRANSMISSION SHIFT CABLE
 FRACTURE

Locate an authorized General Motors dealer
 to obtain more information about this recall.

08/19/2014

General Motors

Manufacturer Safety recall issued

Recall #2013036

BRAKE LAMP MALFUNCTION

Locate an authorized General Motors dealer
 to obtain more information about this recall.

Tell us what you know about this vehicle

Have Questions? Consumers, please visit our Help Center at [\[redacted\]](#) Dealers or
 Subscribers, please visit our Help Center at [\[redacted\]](#)

[View Full Glossary](#)



Glossary

Accident / Damage Indicator

CARFAX receives information about accidents in all 50 states, the District of Columbia and Canada. Different information in a vehicle's history can indicate an accident or damage, such as: salvage auction, fire damage, police-reported accident, crash test vehicle, damage disclosure, collision repair facility and automotive recycler records. Not every accident or damage event is reported and not all reported are provided to CARFAX. Details about the accident or damage event when reported to CARFAX (e.g. severity, impact location, airbag deployment) are included on the Vehicle History Report. CARFAX recommends you obtain a vehicle inspection from your dealer or an independent mechanic.

- According to the National Safety Council, Injury Facts, 2007 edition, 7% of the 245 million registered vehicles in the U.S. were involved in an accident in 2005. Over 75% of these were considered minor or moderate.
- CARFAX depends on many sources for its accident / damage data. CARFAX can only report what is in our database on 5/26/15 at 12:55:06 PM (EDT). New data will result in a change to this report.

CARFAX Price Adjustment™

Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how

the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Manufacturer Recall

Automobile manufacturers issue recall notices to inform owners of car defects that have come to the manufacturer's attention. Recalls also suggest improvements that can be made to improve the safety of a particular vehicle. Most manufacturer recalls can be repaired at no cost to you.

New Owner Reported

When a vehicle is sold to a new owner, the Title must be transferred to the new owner(s) at a Department of Motor Vehicles.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Rebuilt/Reconstructed Title

A Rebuilt/Reconstructed vehicle is a salvage vehicle that has been repaired and restored to operation. These vehicles are often severely damaged before they are rebuilt and refurbished parts are typically used during reconstruction. In most states, an inspection of the vehicle is required before the vehicle is allowed to return to the road.

Rental

Vehicle was registered by a rental agency.

Salvage Title

A Salvage Title is issued on a vehicle damaged to the extent that the cost of repairing the vehicle exceeds approximately 75% of its pre-damage value. This damage threshold may vary by state. Some states treat Junk titles the same as Salvage but the majority use this title to indicate that a vehicle is not road worthy and cannot be titled again in that state. The following eleven states also use Salvage titles to identify stolen vehicles - AZ, FL, GA, IL, MD, MN, NJ, NM, NY, OK and OR.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Total Loss Vehicle

An insurance or fleet company declares a vehicle a total loss when a claim exceeds approximately 75% of its pre-damage value or if the vehicle is stolen and not recovered. This damage threshold varies by company. These companies typically take possession and obtain the title. Not all total loss vehicles result in a DMV-reported branded title. This may occur when an insurance company's definition of a total loss is different than the state DMV's definition for a branded title or when the owner of the vehicle is a self-insured company, like a fleet or rental company.

Krish A. Taylor
Business Development
APS Facility Maintenance
3220 East Shelby Dr.

Memphis TN 38118
Ofc. 901.797.8988
Cell 901.233.3330
krishtaylor1@gmail.com



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