



3/29/2016

Ford Motor Co.
Customer Service Division

Re. Safety Hazard.

MAY 2- 2016

This is to report an Airbag Safety Hazard on my 2005 Grand Marquis (VIN-2MEFM74W15X [REDACTED])

The Airbag Dashboard ^{light} illuminates (blinker + stay on). Diagnostics indicated Seat Belt Pre-tensioner was defective at only 50,000 miles.

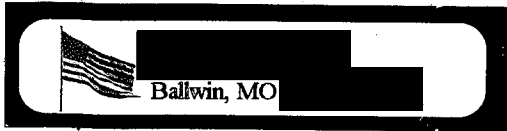
The unit was replaced at cost of \$513.00. (See enclosed invoice). Please reimburse me for the cost of this repair.

A search of the internet shows numerous cases of this safety condition. Since the Air Bag won't work this problem warrants a Safety Recall. It should be issued now and not delayed as you have done in other cases.

Your commitment to provide the highest level of service + support demands it [REDACTED]

Copy to: National Highway Traffic Safety Ad
Washington DC 20590

RR
5316
SMD



STADUE
ND ESO
20 MAR 78
FN 7 1



National Highway Traffic Safety Admin.
1200 New Jersey Ave. SE,
West Bldg.
Washington, DC. 20590

20590

