

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EQ-10851967-5475

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: NHTSA: Follow up to ODI Complaint: --10851967
Date: Tuesday, April 19, 2016 6:17:41 AM

From: EVOQ (NHTSA)
Sent: Monday, April 18, 2016 9:39 AM

Subject: FW: NHTSA: Follow up to ODI Complaint: --10851967

From: [REDACTED]
Sent: Thursday, April 14, 2016 7:39 PM
To: Fogle, Brenda CTR (NHTSA)
Subject: RE: NHTSA: Follow up to ODI Complaint: --10851967

The car was repaired at Giant Chevrolet and had to be replaced. in Visalia, CA in the amount of \$650.00. Also right after I purchased this vehicle, the transmission went out in 2006. The air condition unit doesn't work properly (never has). The fan will only work up to the 3rd level, it won't go up to the maximum. The alternator also went out in 2006 and had to be replaced.

The gas cap had to be replaced after 2 years it wouldn't stay shut.

From: Brenda.Fogle.CTR@dot.gov
To: [REDACTED]
Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: --10851967
Date: Thu, 14 Apr 2016 16:13:11 +0000

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation