

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

MAY

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

04 MAR-2016

Reference No.
10851622

OWNER INFORMATION (Type or Print)

Name

Address

City

ENID

State OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4X4TFLB20FZ

Make

FOREST RIVER

Model

FLAGSTAFF

Model Year

2015

Date Purchased

5-23-2014

Dealer's Name and Telephone Number

Camping World 816-847-8888

Original Owner

Dealer's City

Grain Valley

State

MO.

Zip Code

64029

Engine:

No: Cylinders

NA

Fuel Type:

NA

Transmission Type

☐ Antilock Brakes

Powertrain

Multiple Failure:

Incident Date(s)

24-MAR-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 200000 WHEELS, 162000 STRUCTURE: BODY

Failure Mileage

8000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Westlake

Tire Model (Name or Number)

Super ST

Tire Size (Example P215/65R15)

ST205/75 R14

DOT No. (Example: DOTM19ABC036)

DOT JUST YET (6614)

☒ Original Equipment☐ Prior Repair

Failure Location:

Front Left tire of trailer

Tire Component Code

Tire Failure Type:

Left - Shredded

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2015 FOREST RIVER FLAGSTAFF. WHILE CHANGING A TIRE ON THE VEHICLE, THE CONTACT NOTICED CRACKS IN THE FRAME OF THE VEHICLE, WHICH CAUSED TIRE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 8,000.

We have attempted to contact frame manufacturer (Lippert) who never returned our calls. Our USAA insurance & appraiser has been in contact with Lippert manufacturer. There is a 5 year warranty on frame. The appraiser states there is a manufacturing defect of the cracks in the beam on either side & only spot welded.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

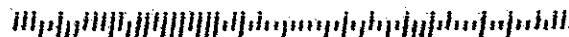
ALBUQUERQUE NM 870

26 APR 2016 PM 2 L



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Edgewood, N. M.