

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                      |      |                                                                  |          |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------------------------------------------------------------------|----------|
| <br>U.S. Department of Transportation<br><b>National Highway Traffic Safety Administration</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET:www.nhtsa.dot.gov/hotline</b> |      | FOR AGENCY USE ONLY 100148                                       |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | Date Received<br>22-MAR-2016<br>AUG 01 2015                                                                                                                                                                          |      | Repository <input type="checkbox"/><br>Reference No.<br>10851070 |          |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | Address                                                                                                                                                                                                              |      | Daytime Telephone Number                                         |          |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | State                                                                                                                                                                                                                |      | E-mail Address                                                   |          |
| SHOW LOW                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |  | AZ                                                                                                                                                                                                                   |      | Zip Code                                                         |          |
| The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).                                                                                                                                                                                                                                                                                                                                    |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |  |                                                                                                                                                                                                                      | Make |                                                                  | Model    |
| 1J4FJ78S6SL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |                                                                                                                                                                                                                      | JEEP |                                                                  | CHEROKEE |
| Model Year                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | Engine:                                                                                                                                                                                                              |      | Fuel Type:                                                       |          |
| 1995                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |  | No: Cylinders                                                                                                                                                                                                        |      | unleaded                                                         |          |
| Date Purchased                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Dealer's Name and Telephone Number                                                                                                                                                                                   |      | Engine:                                                          |          |
| 5/2000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |  | Sadie's Autosave / Valley Springs, AZ 95252                                                                                                                                                                          |      | No: Cylinders                                                    |          |
| Original Owner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  | Dealer's City                                                                                                                                                                                                        |      | State                                                            |          |
| 2nd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  | Valley Springs, Ca                                                                                                                                                                                                   |      | Zip Code                                                         |          |
| Transmission Type                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  | Powertrain                                                                                                                                                                                                           |      | Multiple Failure:                                                |          |
| 4WD                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  | V-6                                                                                                                                                                                                                  |      | Incident Date(s)                                                 |          |
| <input checked="" type="checkbox"/> Antilock Brakes                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  | <input checked="" type="checkbox"/> Cruise Control                                                                                                                                                                   |      | 13-MAR-2016                                                      |          |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| Vehicle Component Codes: BRAKES (PWS), 140000 AIR BAGS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |  |                                                                                                                                                                                                                      |      | Failure Mileage                                                  |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                      |      | 294000                                                           |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                      |      | Failure Speed                                                    |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                      |      | 20                                                               |          |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |  | Tire Model (Name or Number)                                                                                                                                                                                          |      | Tire Size (Example P215/65R15)                                   |          |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | <input type="checkbox"/> Original Equipment                                                                                                                                                                          |      | Failure Location:                                                |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  | <input checked="" type="checkbox"/> Prior Repair                                                                                                                                                                     |      |                                                                  |          |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  |                                                                                                                                                                                                                      |      | Tire Failure Type:                                               |          |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | Date Manufactured:                                                                                                                                                                                                   |      | Model No./Name:                                                  |          |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | Installation System:                                                                                                                                                                                                 |      |                                                                  |          |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |  | Failed Part:                                                                                                                                                                                                         |      |                                                                  |          |
| <b>APPLICABLE INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| Crash                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  | Fire                                                                                                                                                                                                                 |      | Number of Persons Injured                                        |          |
| <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |  | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                  |      | Number of Deaths                                                 |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                      |      | Reported to Police                                               |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |  |                                                                                                                                                                                                                      |      | Y                                                                |          |
| Narrative Description of Incident(S), Crash(es), and Injury(ies).<br>Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).                                                                                                                                                                                                                                                                                                                                                                          |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| TL* THE CONTACT OWNS A 1995 JEEP CHEROKEE. WHILE DRIVING 20 MPH, THE BRAKES FAILED TO RESPOND WHEN THE PEDAL WAS DEPRESSED. AS A RESULT, THE VEHICLE CRASHED INTO THE REAR OF ANOTHER VEHICLE. THE CONTACT MENTIONED THAT THE AIR BAGS HAD A DELAYED DEPLOYMENT. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED SOME BROKEN RIBS AND INJURIES TO THE NECK, WHICH REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS TOWED TO A SALVAGE YARD. THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBERS: 99V340000 (SERVICE BRAKES, HYDRAULIC) AND 95V057000 (AIR BAGS). THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 294,000. |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| I went to the dealer in Payson 3x to check for recalls.<br>Car was totalled → lost lots of money due to failure<br>lots of pain and suffering                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| ATTACH ADDITIONAL SHEETS IF NECESSARY                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                      |      |                                                                  |          |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.                                                                  |  |                                                                                                                                                                                                                      |      |                                                                  |          |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Broken ribs were tremendously painful. → The soft tissue injuries and ribs were "popping" for over 2 months. Couldn't take a deep breath without sharp pain for over 2 months. Could not sleep on over 2 months comfortably through the night. Woke up when I needed to change position, I had white flashes of light from my right eye and now have a diagnosis of PRD - or, peroxide - Posterior Retinal Detachment → which can lead to blindness from pulling the steering wheel hard.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**

**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

