

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received: 21-MAR-2016		Repository ☐ Reference No. 10850758	
OWNER INFORMATION (Type or Print)					
Name			Daytime Telephone Number		E-mail Address
Address			Evening Telephone Number		
City: INDIAN WELLS		State: CA	Zip Code		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side SAJWA79C55S			Make JAGUAR	Model XJ8	Model Year 2005
Date Purchased 6/2014	Dealer's Name and Telephone Number * (760) 346-7683 DESERT EUROPEAN MOTOR CARS		Engine: No: Cylinders 8	Fuel Type: GAS	
Original Owner ☐	Dealer's City RANCHO MIRAGE		State CA	Zip Code 92270	
Transmission Type AUTO 5-SPEED	☒ Antilock Brakes ☒ Cruise Control	Powertrain ?	Multiple Failure: Yea	Incident Date(s) 16-NOV-2015 MANY FAILURES	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 020000 SUSPENSION, 140000 AIR BAGS				Failure Mileage 105,000	Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM9ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2005 JAGUAR XJ8. THE CONTACT STATED THAT THE AIR SUSPENSION AND AIR BAG WARNING LIGHTS ILLUMINATED. WHILE DRIVING APPROXIMATELY 70 MPH, THE SUSPENSION LOWERED WITHOUT WARNING, WHICH WAS A SAFETY CONCERN WHILE THE VEHICLE WAS IN MOTION. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC FOR INSPECTION AND DIAGNOSTIC TESTING. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS NOT AVAILABLE. * THIS IS THE NEARBY JAG DLR. I DID NOT PURCHASE SUBJECT CAR FROM THEM. I PURCHASED IT USED IN MID-2014 FROM A LUXURY CAR USED CAR DLR.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The airbag suspension system on JAGUAR XJ8 and several other brands of cars (LAND ROVER, etc.) is inherently VERY dangerous. As it ages (the car) it will lose air in the bags, however the car is METAL-ON-METAL and at high speeds will be UNSTEERABLE. CONTROL of CAR then is AFFECTED. BRAKING IS DIFFICULT. I PURCHASED THIS CAR IN MID-2014 FROM A LOS ANGELES LUXURY USED CAR DLR. HAVE HAD PERIODIC FAILURES EVER SINCE. LOCAL JAG DLR IN RANCHO MIRAGE ACKNOWLEDGES THIS INHERENT PROBLEM BUT SAYS IT IS NORMAL "WEAR & TEAR" ISSUE. WANTS \$7,200 TO REPAIR. VIRTUALLY EVERY JAG XJ8 FROM 2004-2010 HAS THIS VERY SERIOUS SAFETY ISSUE. I SHOULD KNOW BECAUSE I WAS A JAG SALES EXEC, FOR MANY YEARS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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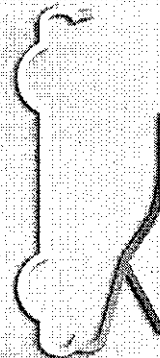
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

