

CL-108505 P-3118

Wednesday, February 10, 2016

NHTSA Headquarters
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

MAR - 7 2016

Gentlemen:

I am the owner of a 2004 Ford Ranger, VIN 1FTYR14E84P [REDACTED], which I purchased new. In July of 2015 I received a letter from Ford Motor Company informing me of a pending passenger airbag recall on my Ranger. The letter said that I would receive another letter when parts became available. It is now February of 2016. Seven months have passed and I still have heard nothing from Ford about the recall. It would seem that Ford should be keeping the owners of recalled vehicles informed as to when repair parts would become available as serious injury or possible death can occur when an airbag defectively deploys. I am requesting assistance obtaining a schedule for repair of my vehicle. Thank you.

Regards,

[REDACTED]

La Mesa, CA

phone: [REDACTED]

e-mail: [REDACTED]

cc: Congresswoman Susan Davis
Senator Barbara Boxer
Senator Dianne Feinstein

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