

ALLENTOWN PA
PHONE [REDACTED]

CL-10850577-8197

FEBRUARY 23, 2016

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AV SE
WASHINGTON DC 20590

MAR - 4 2016

RE: HYUNDAI MOTOR / PHOENIX CASE [REDACTED]
(UNREIMBURSED OWNER BILL OF \$649.55
[FIVE HUNDRED FORTY-NINE DOLLARS AND 55 CTS]
FOR REPLACEMENT OR BY THIRD PARTY
OR REQUIRED AUTO PART) ON 2003 ELANTRA GLS

AM SENDING THIS INFORMATION TO YOUR OFFICE PER MENTION
OR SAME ON UNDATED HYUNDAI RECALL NOTICE.

THE FOLLOWING ARE ATTACHED AS COPIES

- 1) LETTER OF FEBRUARY 23, 2016 TO HYUNDAI MOTOR / PHOENIX
- 2) MY LETTER (THREE PAGES) OF JANUARY 13, 2016 TO HYUNDAI MOTOR / PHOENIX
- 3) CURRENT REGISTRATION OF MY CAR
- 4) RECEIPTED REPAIR WORK ORDER DONE ON MY CAR BY THIRD PARTY
- 5) MARCH 17, 2012 WORK ON CAR DONE BY LOCAL HYUNDAI DEALER
- 6) HYUNDAI UNDATED MOTOR VEHICLE RECALL NOTICE (TWO PAGES)
- 7) "SERVICE & WARRANTY VEHICLE INFORMATION" FROM MY LOCAL DEALER

I HOPE YOU WILL BE ABLE TO HELP ME GET MY MONEY.
THANK YOU FOR YOUR ATTENTION TO THIS LETTER.

SINCERELY,
[REDACTED]

NM
31816
SMD

ALLEN TOWN PA
PHONE [REDACTED]

FEBRUARY 23, 2016

HYUNDAI MOTOR / PHOENIX
POB 83835
PHOENIX AZ 85071

RE: CASE [REDACTED]
2003 HYUNDAI ELANTRA GLS
VIN (LAST) 3U [REDACTED]
LICENSE [REDACTED]

PAGE ONE OF ONE

YESTERDAY I CALLED YOUR CUSTOMER SERVICE AT 800-633-5151 TO INQUIRE ABOUT STATUS OF MY ABOVE-REFERENCED CASE.

I REACHED "MONICA" WHO STATED SHE WAS UNABLE TO CONNECT ME WITH MY CASE MANAGER "SWEETIE". MONICA FURTHER STATED THERE ARE "NO ATTACHMENTS" AND "NO DISPOSITION" OF MY CASE.

APPARENTLY THERE IS NO RECORD OF RECEIPT OF INFORMATION RE MY CASE THAT I SENT TO YOUR ADDRESS ABOVE ON JANUARY 13, 2010. ATTACHED ARE COPIES EVERYTHING I MAILED TO YOU AS ABOVE.

- 1) MY LETTER (THREE PAGES) DATED JANUARY 13, 2010 DESCRIBING THE CIRCUMSTANCES OF MY CASE
- 2) URGENT REGISTRATION OF THIS CAR
- 3) RECEIPTED REPAIR OR WORK DONE ON THIS CAR BY 3RD PARTY
- 4) MARCH 17, 2012 RELEVANT WORK ON CAR DONE BY HYUNDAI DEALER
- 5) YOUR UNDATED MOTOR VEHICLE RECALL NOTICE (TWO PAGES)
- 6) "SERVICE & WARRANTY VEHICLE INFORMATION" FROM MY LOCAL DEALER

I AM ALSO THIS DATE SENDING ALL THIS INFORMATION TO THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION IN WASHINGTON DC. AWAITING REIMBURSEMENT OF \$549.55 (FIVE HUNDRED FORTY-NINE DOLLARS AND 55 CENTS)

SINCERELY,
[REDACTED]

ATTACHMENT PG 1 OF 12 II
FOR NAT'L HIGHWAY SAFETY ADMIN

[REDACTED]
ALLEN TOWN PA
PHONE [REDACTED]

JANUARY 13, 2016

HYUNDAI MOTOR/ PHOENIX
POB 83835
PHOENIX AZ 85071

RE: BLUNT CASE [REDACTED]
2003 HYUNDAI ELANTRA GLS
VIN (LAST) 3U [REDACTED]
LICENSE [REDACTED]

PAGE ONE OF THREE

ON NOV 13 OR 14, 2014, WHILE DRIVING NEAR MY HOME, THE PASSENGER SIDE CONTROL ARM EVIDENTLY COMPLETELY ~~ROSTED~~ RUSTED THROUGH SUCH THAT IT FELL ONTO THE STREET UNDER THE CAR. THE FRONT PASSENGER TIRE TURNED 90 DEGREES. I HAD NO CONTROL OF THE CAR DURING AND AFTER THIS FRIGHTENING MOMENT. I FEEL IT IS BY GOD'S GRACE ONLY THAT I DID NOT HIT ANY PERSON OR VEHICLE AND THERE WERE NO INJURIES.

ABOUT TWO WEEKS BEFORE THIS I NOTED THE STEERING FELT LOOSE AND I THOUGHT MY FRONT END MIGHT BE OUT OF ALIGNMENT. ON OR ABOUT NOVEMBER 12, 2014 I CALLED THE DEALER FOR AN APPOINTMENT TO CHECK AND FIX THIS. I COULD NOT GET AN APPOINTMENT UNTIL THE FOLLOWING WEEK.

AFTER THE INCIDENT I IMMEDIATELY CALLED A TOW TRUCK THROUGH TRIPLE A. THE DRIVER/MECHANIC DIAGNOSED THE PROBLEM WHEN HE RAISED THE FRONT END OF THE CAR WITH THE TRUCK. HE SAID HIS PLACE OF EMPLOY, SAKS AUTOMOTIVE (SEE ATTACHED STATEMENT) COULD FIX THIS THAT DAY AND SO I ELECTED TO HAVE THE WORK DONE THERE.

AT THE TIME OF ALL THE ABOVE I HAD NOT YET READ THE MOTOR VEHICLE RECALL LETTER (COPY ATTACHED). YOU WILL NOTE THERE IS NO DATE ON SAME.

I FIGURE I RECEIVED THIS RECALL NOTICE IN THE MAIL SOMETIME IN 2015. I CANNOT BE MORE SPECIFIC BECAUSE LAST YEAR (2015), MY TIME AND ENERGY WERE OCCUPIED BY THE DEATHS OF MY MOTHER, DAUGHTER AND SON, THE LATTER TWO BEING SUDDEN AND UNEXPECTED. ALMOST

ATTACHMENT PG 2 OF 12

(CONTINUED ON PAGE 2) YRL

JANUARY 13, 2010

TO: HYUNDAI MOTOR, PHOENIX AZ

FROM: [REDACTED]

RE: CASE [REDACTED]

PAGE TWO OF THREE

EVERYTHING ELSE I CONSIDERED AS LOW PRIORITY AND PUT ASIDE UNREAD, INCLUDING THE RECALL LETTER.

MY REIMBURSEMENT FOR THE COST OF THE RIGHT SIDE CONTROL ARM AND CV AXLE IS NOW A HIGH PRIORITY FOR ME.

I WENT TO THE DEALER ON OR ABOUT JANUARY 07, 2010 WITH ABOVE INFORMATION AND WAS TOLD THAT IN 2012 THE AFFECTED CAR PARTS WERE EITHER "SPRAYED" OR "COATED" TO DEAL WITH WHAT WAS THEN A POTENTIAL PROBLEM.

AT HOME, I LOOKED AT ALL MY 2012 REPAIR AND MAINTENANCE STATEMENTS DONE IN 2012. I COULD NOT FIND ANY RECORD OF ANY SPRAYING OR PAINT COATING OF THE CONTROL ARM/CV AXLE.

ON JANUARY 08, 2010 I CALLED THE 800 NUMBER ON THE RECALL LETTER. ULTIMATELY IN THIS CONVERSATION I WAS GIVEN A CASE NUMBER AND ASSIGNED A "CASE MANAGER" WHO SAID HER NAME IS "SWEETIE". IN THIS CONVERSATION SHE ADVISED ME TO MAIL TO THE ADDRESS CODES OF THE PAPERWORK THAT IS ATTACHED TO THIS LETTER. SHE ALSO SAID "REIMBURSEMENT IS NOT GUARANTEED" I'M SURE THIS IS A REQUIRED PRO FORM COMMENT FROM A "CASE MANAGER".

IT IS UNACCEPTABLE TO ME THAT I ^{WOULD BE} ~~AM NOT~~ REIMBURSED.

I WENT BACK TO THE DEALER ON JANUARY 11, 2010 AND SPOKE WITH SERVICE ADVISOR DAVID BUCY. HE WAS ATTENTIVE AND COURTEOUS HOWEVER, HE WAS UNABLE TO ACCESS FROM THE COMPUTER FOR PRINT-OUT DOCUMENTATION OF MY SPRAYING OR COATING. THERE WAS NO DOCUMENTATION IN THE MAINTENANCE RECORDS. HE DID GIVE ME A COPY OF "SERVICE WARRANTY VEHICLE INFORMATION"

ATTACHMENT PG 3 OF 12

(CONTINUED ON DATED PAGE 4 OF 4)

JANUARY 13, 2016

TO: HYUNDAI MOTOR, PHOENIX, AZ

FROM [REDACTED]

RE: [REDACTED]

PAGE THREE OF THREE

AND ~~WAX~~ MARKED WITH ASTERISK "SUBFRAME WAX APPLICATION/ LWR INSPECT WAX" DONE ON MARCH 07, 2012 AT 30,350 (THIRTY THOUSAND) MILES. (CUM NUMBER 854415, COPY ATTACHED).

WHETHER OR NOT THE ABOVE WAXING WAS DONE IS ACTUALLY IMMATERIAL IN MY OPINION, BECAUSE CLEARLY THIS WAS INSUFFICIENT ACTION, AS MENTIONED ABOVE, THE RUSTED CONTROL ARM PELL ONTO THE STREET UNDER THE CAR AND ONE TIRE ROTATED NINETH DEGREES. THESE ACTIONS OCCURRED WHILE I WAS DRIVING THE VEHICLE AND ARE EVENTS THAT I AM NOT LIKELY TO FORGET. I AM IN MY LATE 60'S AND NO LONGER HAVE THE FINANCIAL OR EMOTIONAL RESILIENCE TO TAKE THESE EVENTS LIGHTLY.

THANK YOU FOR YOUR ATTENTION TO THIS LETTER AND ITS ATTACHMENTS (COPY OF CURRENT REGISTRATIONS, OF REPAIR WORK DONE BY WITH PROOF OF PAYMENT TO THIRD PARTY, MY COPY OF MARCH 07, 2012 WORK DONE BY THE DEALER, THE UNDATED MOTOR VEHICLE RECALL NOTICE AND "SERVICE & WARRANTY VEHICLE INFORMATION".)

I AM ANTICIPATING REIMBURSEMENT OF \$549.55 (FIVE HUNDRED FORTY NINE DOLLARS AND 55 CENTS) WITHIN THE NEXT THIRTY DAYS. IF NOT I WILL PROVIDE ALL THIS INFORMATION TO THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION.

SINCERELY,

[REDACTED]

RE: HYUNDAI MOTOR / CASE [REDACTED]
ATTACHMENT PG 4 OF 12 11

EXPIRY: SEP 30, 2016

VALID: 08/20/15

PLATE:

TITLE:

VIN: KHHDN45D53U

YR/MAKE: 2003 HYUNDAI

TYPE: SDN

WID:

EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY: LEHIGH

ALLENTOWN PA

I hereby acknowledge this day that I have received
notice of the provisions of Section 3709 of the Vehicle
Code.

RE: HYUNDAI MOTOR - CASE

DIA 11/13 OR 11/14/14

OWNER:

ATTACHMENT PG 5 OR 12 11



Hyundai Motor America
10550 Talbert Avenue
P.O. Box 20839
Fountain Valley, CA 92728-9937

MOTOR VEHICLE RECALL

Dear 2001-2003 Elantra or 2003 Tiburon Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2001 through 2003 Hyundai Elantra vehicles that were produced during the period beginning June 30, 2000 through January 13, 2003 and certain model year 2003 Hyundai Tiburon vehicles produced beginning on October 26, 2001 through January 13, 2003. This recall affects such vehicles registered in and operated in Connecticut, Delaware, Illinois, Indiana, Iowa, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, West Virginia, and Wisconsin, and the District of Columbia (the Salt Belt).

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What is the problem?

- During winter months, large quantities of salt are used to de-ice roads in the Salt Belt states, noted above. Road salt may result in internal corrosion and thinning of the steel in the front lower control arms. In severe cases, the corrosion may progress to the point where the lower control arm's upper and lower panels become perforated. A perforated front lower control arm may fracture between its ball joint attachment and the forward and rearward pivot attachments to the chassis. This could affect your control over the tire and wheel assembly.

Reduced control of the front wheel direction may increase the risk of a vehicle crash without warning.

What will Hyundai do?

- We are asking you to schedule an appointment as soon as possible to take your vehicle to your Hyundai dealer. The Hyundai dealer will inspect the front lower control arms for corrosion damage. If specified levels of internal corrosion damage are found, the front lower control arms will be replaced with new front lower control arms incorporating additional holes in the upper and lower panels. If your front lower control arms do not require replacement, the dealer will add drainage holes to the front lower control arms and will treat the front lower control arms with rust-proofing material to arrest the internal corrosion process.

In addition to treating the front lower control arms, the Hyundai dealer will inspect the front subframe of your vehicle for signs of corrosion that could potentially progress and ultimately affect vehicle performance. This additional inspection is a precautionary measure to offer improved drainage in the front subframe. If the dealer finds a specified level of corrosion damage, the dealer will replace the front subframe. Otherwise, the dealer will treat the front subframe with rust-proofing materials and add drainage holes.

RE HYUNDAI MOTOR CASE

(over)

ATTACHMENT PG 0 OF 12

C/091

MOTOR VEHICLE RECALL

Both procedures will be performed at no charge to you. You should plan to leave your vehicle at your Hyundai dealer to have this service performed. Repair times will vary and depend on your dealer's appointment schedule.

What should you do?

- We urge you to call your Hyundai dealer to schedule an appointment to have this work performed as soon as possible.

What if you have other questions?

- If you have any difficulty having this repair performed, we recommend that you call the Hyundai Customer Assistance Center at 1-800-633-5151. If you are still not satisfied that we have remedied this situation without charge, and within a reasonable amount of time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590, or call their toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Reimbursement Notification

- Hyundai has a program for reimbursing owners of 2001 through 2003 Elantras and 2003 Tiburons produced through January 13, 2003 who paid to have the front lower control arms replaced after April 14, 2008 and prior to receiving this recall notification letter.

To obtain information about reimbursement from Hyundai, please call the Hyundai Customer Assistance Center at 1-800-633-5151. Ask about reimbursement information for campaign 091.

We urge your prompt attention to this important safety matter.

Hyundai Motor America

JAN 11 #2 VISIT
OWNER DAVID BUCEY
COULD NOT FIND ACCESS
RECORD IN COMPUTER
OF SPRAYING OR COATING
FOUND COATING ON
SPRAYING IN HX BUT
WILL NOT PRINT

FRI JAN 8, 2010

ASILEY

1) VIN, NAME, ADDRESS, PHONE

CASE # [REDACTED]

TRANSFER TO CASE MGR - "SWEETIE"
CAMPAIGN COMPLETE IN 2012

HYUNDAI MOT AM / PHOENIX

POB 83835

PHOENIX AZ 85071

COPY OF REGISTRATION

2. REPAIR ORDER 3RD PARTY

1. PROOF OF PAID

REIMBURSEMENTS NOT GUARANTEED - CASE BY CASE BASIS C/091

"SPRAYED" OR "COATED"
AT DEALER IN 2012

JAN 07 DEALER WORK #1

ATTACHMENT PG 7 OF 12

HYUNDAI MOTOR

CASE [REDACTED]

Sacks Automotive

511 S. Fawn st
Allentown, PA. 18103
Phone: 610-791-1135 Fax: 610-791-7738
Tickled Pink to Serve You

INVOICE**Invoice from History**

Work Completed Date : 11/14/2014

Inv Date: 11/14/2014
Print Date: 12/16/2015

2003 Hyundai - Elantra GLS -

Lic # :

Odometer In : 38677
Odometer Out : 38677

VIN # : KHHDN45D5 3U

Home :
Cust ID

Part Description / Number	Qty	Sale	Ext	Labor Description	Hours	Extended
CONTROL ARM MSB0101	1.00	176.95	176.95	CV AXLE AND RIGHTSIDE CONTROL ARM BAD	3.00	223.50
CV AXLE SURHY 8012	1.00	99.99	99.99	LABOR TO REMOVE RIGHTSIDE CONTROL ARM AND CV AXLE AND INSTALL NEW ONE		
				Hazardous Materials		18.00

ATTACHMENT PG 8 OK 11
RE: HYUNDAI MOTOR CASE

[Payments - MasterCard - \$549.55]

Thank you very much for being a customer at Sacks

Invoiced automotive services & parts are warranted for 6 MONTHS OR 6000 MILES, (NEW PARTS) whichever occurs first. If USED parts are used in your repair, warranty is for 30 days PARTS ONLY. Warranty work will be performed at Sacks Automotive and cannot exceed the original cost of repair. We will repair at our option, any part or service deemed to be defective during the acceptable time period. Warranty is void if vehicle is determined to have been abused, damaged or neglected in any manner. Warranty does not apply to fluids or towing.

Labor:	241.50
Parts:	276.94
Sub:	518.44
Tax:	31.11
Total:	\$549.55
Bal Due:	\$0.00

Thank you very much for being a customer at Sacks

Signature _____ Date _____ Time _____

Service >> Warranty Vehicle Information

Search by

☐ Last Eight☐ VIN Number

KMHDN45D53U

SEARCH

Basic Information

VIN / Model	KMHDN45D53U / ELANTRA (XD) 2003 Automatic	Warranty Start Date	08/18/2003 (148 months, 24 days)
Original Owner		DMV Transfer Date	
Current Owner		Emission Type	50-STATE
Selling Dealer	PA024 LEHIGH VALLEY HYUNDAI	Production Date	07/17/2002
IQS / CSI / VDS / others		Allocation Date	08/22/2002
Branded / Warranty Info		Customer Loyalty	New to Hyundai
Extra Warranty		Service Interval	Not Specified

Campaign Not Performed (0 found)

Blue Link Information

Warranty Claim History (7 found)

Dealer Code	Claim Number	Repair Order	Repair Date	Repair Mileage	Operation Description
PA024			03/21/2012	30,471	BRACKET ASSY-ROLL STOPPER REAR
PA024			03/07/2012	30,350	SUBFRME WAX APPL/LWR ARM INSP/WAX
PA024			08/25/2004	5,144	FUEL CUT VALVE INSTALLATION
PA024			07/09/2004	4,850	FUEL VAPOR TUBE ADD HDS OPERATION
PA024			06/15/2004	4,596	SENDER ASSY-FUEL
PA024			05/07/2004	3,402	REAR BRAKE TUBE REPOSITIONING
PA024			09/14/2002	10	PRE-DELIVERY INSPECTION/SERVICE

Service Contract (0 found)

Service Contract Claim History (0 found)

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ATTACHMENT PG 10 OK 12 11
RE HYUNDAI MOTOR CASE



Simply the Best
On the Lehigh Street AutoMile
www.vlnart.com

Lehigh Valley



333 State Ave.
Emmaus, PA 18049
610-967-6500
www.lehighvalleyacura.com

Lehigh Valley



675 State Ave.
Emmaus, PA 18049
610-967-6500
www.lehighvalleyhonda.com
www.lehighvalleyhyundai.com

Vinart Collision Center



3115 Berger Street
Allentown, PA 18103
610-965-1399
www.vinartbodyshop.com

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR ANTHONY J KOPEC	953	TAG NO. [REDACTED]	INVOICE DATE 03/07/12	[REDACTED]
[REDACTED]	LABOR RATE 91.00	[REDACTED]	MILEAGE 30,350	COLOR RED	STOCK NO.
ALLENTOWN, PA [REDACTED]	YEAR / MAKE / MODEL 03 / HYUNDAI / ELANTRA / 4 DOOR SEDAN			DELIVERY DATE 08/18/03	DELIVERY MILES 363
[REDACTED]	VEHICLE I.D. NO. K M H D N 4 5 D 5 3 U [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO. [REDACTED]			R.O. DATE 03/07/12	
BUSINESS PHONE [REDACTED]			COMMENTS [REDACTED]		

MO: 30351

LABOR & PARTS

1 01HYZ-EIM INSPT EMISSION EXEMPTION HOURS: TECH(S): 132851 28.95
Pennsylvania Vehicle Emissions Testing
ALL PRICES INCLUDE A PROGRAM MANAGEMENT FEE PMF OF \$ 2.40
ALL TEST FEES INCLUDE THE COST OF LABOR FOR INSPECTION,
BUT NOT THE COST OF PARTS, REPAIRS OR ADJUSTMENTS
NO ADDITIONAL CHARGE SHALL BE MADE FOR ONE RE-INSPECTION
IF NECESSARY WITHIN 30 DAYS OF THE ORIGINAL INSPECTION
AT THIS STATION

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					28.95

2 01HYZFSI FREE STATE INSPECT. HOURS: TECH(S): 132851 INTERNAL
VEHICLE FAILS STATE INSPECTION. CUSTOMER TO RESCHEDULE FOR
REPAIRS.
BRAKES..... FRONT REAR
..... 6 3
TIRES FRONT REAR
..... 8 8

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00

3+32HYZO/F *OIL/FILTER SPEC HOURS: TECH(S): 132851 13.36
CHANGED ENGINE OIL AND FILTER
REPLACED DRAIN PLUG GASKET
CHECKED ALL FLUID LEVELS AND CONDITIONS
FILLED WINDSHIELD WASHER FLUID
CHECKED CONDITION OF TIRES AND TIRE PRESSURES

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 3	1		26300-35503	FILTER ASSY-ENGIN	6.12
JOB # 3	1		21513-23001	GASKET-OIL PLUG	0.97
JOB # 3	5		EOIL	MOTOR OIL	2.10
825 1050					
JOB # 3 TOTAL PARTS					17.59
JOB # 3 TOTAL LABOR & PARTS					30.95

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # 2	62D	FREE INSPECTION	
TOTAL - MISC			INTERNAL 0.00

COMMENTS
WAIT CC APPT
DELETED OPERATION(S)
01HYHM02 WALK AROUND/MULTI PT

TECHNICIAN CERTIFICATION

On Our Website

you will find:

- Our latest monthly specials
- Real Time Service Appointments On-Line
- Sign up for weekly specials Email

Vinart Collision Center

- State-of-the-Art Facility
- Free Estimates
- Free Detail
- 24-Hour Towing
- We handle your insurance claim from start to finish
- ASE and iCar Gold Certified Technicians

610-965-1399

ATTACHMENT
PG 10 OK 12 11
RE HYUNDAI MOTOR
CASE [REDACTED]



Simply the Best
On the Lehigh Street AutoMile
www.vinart.com

Lehigh Valley



333 State Ave.
Emmaus, PA 18049
610-967-6500
www.lehighvalleyacura.com

Lehigh Valley



675 State Ave.
Emmaus, PA 18049
610-967-6500
www.lehighvalleyhonda.com
www.lehighvalleyhyundai.com

Vinart Collision Center



3115 Berger Street
Allentown, PA 18103
610-965-1399
www.vinartbodyshop.com

CUSTOMER NO.	ANTHONY J KOPEC	953	TAG NO.	03/07/12	CELL
LABOR RATE	91.00	MILEAGE	30,350	STOCK NO.	
YEAR / MAKE / MODEL	03/HYUNDAI/ELANTRA/4 DOOR SEDAN	DELIVERY DATE	08/18/03	DELIVERY MILES	363
VEHICLE ID NO.	K M H D N 4 5 D 5 3 U	SELLING DEALER NO.		PRODUCTION DATE	
F.T.E. NO.	955	R.O. DATE	03/07/12		
BUSINESS PHONE	COMMENTS				

MO: 30351

TECHNICIAN CERTIFICATION

132851

DANNY KLINE

132851

TOTALS

- * OEM PARTS ARE WARRANTED AGAINST DEFECTS IN MATERIAL AND WORKMANSHIP FOR A PERIOD OF 12 MONTHS OR 12,000 MILES WHICHEVER OCCURS FIRST....LABOR TO REPLACE DEFECTIVE PARTS IS WARRANTED FOR THE SAME PERIOD...
- * FACTORY WARRANTY REPAIRS ARE COVERED FOR THE BALANCE OF THE REMAINING FACTORY WARRANTY....
- * USED PARTS ARE WARRANTED FOR A PERIOD OF 30 DAYS....LABOR IS THE RESPONSIBILITY OF THE OWNER....
- * OTHER REPAIRS ARE WARRANTED FOR A PERIOD OF 90 DAYS OR 4,000 MILES WHICHEVER OCCURS FIRST (UNLESS SPECIFIED OTHERWISE)
- * CUSTOMER STATES NO OTHER CONCERNS AT THIS TIME.
- * MISC SHOP SUPPLIES MAY INCLUDE MISCELLANEOUS CHEMICALS, WHEEL WEIGHTS AND LUBRICANTS.

TOTAL LABOR.... 42.31
TOTAL PARTS.... 17.59
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 3.59

TOTAL INVOICE \$ 63.49

On Our Website

you will find:

- Our latest monthly specials
- Real Time Service Appointments On-Line
- Sign up for weekly specials Email

Vinart Collision Center

- State-of-the-Art Facility
- Free Estimates
- Free Detail
- 24-Hour Towing
- We handle your insurance claim from start to finish
- ASE and iCar Gold Certified Technicians

610-965-1399

CUSTOMER SIGNATURE

ATTACHMENT PG 12-06-12 110K 11
RE HYUNDAI MOTOR CASE

[REDACTED]
ALLENTOWN PA [REDACTED]

NATIONAL HIGHWAY
TRAFFIC SAFETY ADMIN
1200 NEW JERSEY AV SE
WASHINGTON DC 20590

RE MOT VEHIC RECALL NOTICE
CONSUMER COMPLIANT

