

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

Date Received 17-MAR-2016	Repository <input type="checkbox"/>
	Reference No. 10850306

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City LA PALAMA	State CA	Zip Code	[REDACTED]

Daytime Telephone Number [REDACTED]	E-mail Address
Evening Telephone Number [REDACTED]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side 2B3CL5CT9B[REDACTED]	Make DODGE	Model CHARGER	Model Year 2011
Date Purchased 10/2011	Dealer's Name and Telephone Number Champion Dodge		Engine: No: Cylinders 0
Original Owner <input checked="" type="checkbox"/>	Dealer's City DOWNEY	State LA	Zip Code
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 01-FEB-2016

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage 29000	Failure Speed 15
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**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make GOODYEAR	Tire Model (Name or Number) 21" W-profile	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 1	Number of Deaths 0	Reported to Police Y
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Narrative Description of Incident(S), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\* THE CONTACT OWNED A 2011 DODGE CHARGER. THE CONTACT STATED THAT WHILE DRIVING AT APPROXIMATELY 15 MPH, ANOTHER VEHICLE CRASHED INTO THE REAR AND FRONT DRIVERS SIDE OF THE VEHICLE. THE SIDE AIR BAGS DID NOT DEPLOY. THE CRASH INVOLVED THREE VEHICLES. A POLICE REPORT WAS FILED. THE CONTACT SUSTAINED NECK, RIGHT SHOULDER, CHEST AND BACK INJURIES THAT REQUIRED MEDICAL ATTENTION. THE VEHICLE WAS DESTROYED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 29,000.

A DRIVER RAN A RED LIGHT HITTING THE DRIVER SIDE (T-BONE) AS WELL AS ANOTHER DRIVER AND PUSHED ME INTO ANOTHER CAR. I UNDERSTAND front airbags NOT DEPLOYING - BUT SIDE CURTAIN SHOULD HAVE!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

I was the middle car of 3 taking off from a green light when a large 10-person van ran a red light, CLIPPED the front of the car to my left and struck me (T-BONE). THE fire Department arrived and had to extract my husband and I from the car since the doors were crushed shut. The rear passenger door was never able to open. The car we slid INTO ON The right did have deployed airbags. We did NOT even though we took the brunt of the accident. The force of the T-BONE left my husbands glasses in the back seat. Dodge continues to treat it as if it were a front end collision.

ATTACH ADDITIONAL SHEETS IF NECESSARY

please correct their defaults before someone gets injured.

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

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LaPalma, CA

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**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NEF-100  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**



**If so:  
Use the enclosed form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
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