U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
16-MAR-2016	Reference No. 10850066

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]	Daytime Telephone Number [redacted]	E-mail Address [redacted]
City SYKESVILLE	State MD	Zip Code [redacted]	Ev[redacted]ne Number [redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JTDZN3EU0D3[redacted]	TOYOTA	PRIUS V	2013

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
7/10/2013	R & H Toyota			Hybrid	Gas
Original Owner ☒	Dealer's City Owings Mills.	State MD.	Zip Code 21117		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☒ Antilock Brakes ☒ Cruise Control	Hybrid	Unintended activation of Seatbelt Pretensioner and Colision Avoidance System	16-MAR-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 150000 SEAT BELTS, BRAKES (PWS)	Failure Mileage	Failure Speed
	62000	60

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 TOYOTA PRIUS V. WHILE DRIVING AT APPROXIMATELY 60 MPH, THE BRAKES ACTIVATED INDEPENDENTLY AND CAUSED THE VEHICLE TO RAPIDLY DECELERATE. IN ADDITION, THE SEAT BELT TIGHTENED WITHOUT BEING USED. THE VEHICLE WAS TAKEN TO A DEALER WHERE THE FAILURE WAS UNDETERMINED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 62,000. I have notified the manufacturer who has "opened a ticket" and had me bring the car back to the dealer for examination a second time and for me to fill out a questionaire. I have not received any feedback as of today 4/4/16. Note: Had a tractor trailer been tailgating me the results could have been disastrous. I believe the incident was the result of the PCS Colission Avoidance System unintentionally being activated. My foot was nowhere near the brake. The dealer suggested I turn off the PCS system, but this leaves me without the protection of collision avoidance.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

From:	Abbew, Margaret CTR (NHTSA)
To:	Fogle, Brenda CTR (NHTSA)
Subject:	FW: 1085006600001
Date:	Wednesday, April 06, 2016 11:26:52 AM
Attachments:	1085006600001.pdf

Sent: Wednesday, April 06, 2016 11:23 AM

Subject: FW: 1085006600001

Questionnaire.

From: [redacted]
Sent: Wednesday, April 06, 2016 10:27 AM
To: DataQuality, DataQuality (NHTSA)
Subject: 1085006600001

Edited Report

[redacted]
CEO, The Workplace Trauma Center
[redacted].