

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 15-MAR-2016 APR 29 2016	Repository ☐ Reference No. 10849847		
OWNER INFORMATION (Type or Print)					
Name		Address		City	
				BOYCEVILLE	
State		Zip Code			
WI					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
JHLRD1865YS		HONDA		CR-V	
Model Year		Engine:		Fuel Type:	
2000		No: Cylinders		91	
Date Purchased		Dealer's Name and Telephone Number		Engine:	
5-14-2014		EIK mound; Auto Exchange		2.0 4 cylinder	
Original Owner		Dealer's City		State	
☒		EIK mound;		WI	
Transmission Type		Powertrain		Multiple Failure:	
☐ Antilock Brakes		Valves, Cover		SRS	
☐ Cruise Control		Basket Set.		14-MAY-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 162000 STRUCTURE: BODY, ENGINE (PWS), 063200 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: MANIFOLD/HEADER/MUFFLER/TAI PIPE, 062100 ENGINE AND ENGINE COOLING: COOLING SYSTEM: RADIATOR ASSEMBLY				Failure Mileage	
				184000	
				Failure Speed	
				30	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
Tiger Claw		205/75R15		205/75R15	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:	
UR 91132		☒ Prior Repair		Boycerville, Wisconsin	
Tire Component Code		Tire Failure Type:			
(Not Sure)		Tiger Claw Tire			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		(None)	
				Number of Deaths	
				(None)	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2000 HONDA CR-V. WHILE DRIVING 30 MPH, THE CHECK ENGINE WARNING LIGHT ILLUMINATED AND THE VEHICLE STALLED. THE FAILURE RECURRED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE MUFFLER, AND RADIATOR NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 184,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

(D) March 15TH 2016; Malfunction; Indicator; Light BSR's;
for malfunction of Seat Belts (3) Replaced; The Heater Sensors
at Dennis's Standard 624 main Street; Menomonie, Wisconsin
Sin 54751; 90 Day; warranty; AM also needing; to get
into a mechanic; on APRIL 29TH 2016; Diagnostic Test;
Oil Change; 1-(715) 235-9400; ask for Dennis Standard.
(5) will; still need; to save; up for a New Tire; P205
75 R15 Komaro Solus Tire. (6) Also; am waiting; for
a Claims; form for the Auto Class. Sept. elementary (Address)
may; need to wait; ATTACH ADDITIONAL SHEETS IF NECESSARY 10163 Dublin OHIO
at least; two years Please; let me know (43 019-3163
whether; there can be a recall on all the Defective Parts.
Miss [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]
[redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted] [redacted]

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

POSTAGE WILL BE PAID BY ADDRESSEE

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It's on

Use the enclosed form to file a report.

or visit

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration