

CL-10847847-5207

MAR 23 2013

march 16th 2016

(Wednesday)

Dear NHTSA Auto Safety Hot line,

The 2000 Honda CRV EX; 4x4
Four Wheel Drive; VIN Number JHLRD4S
; Licence Plate Number; .

The truck; was originally purchased
from Eau Claire Auto Exchange West
1061 U.S. Highway 12 Elk Mound, Wisconsin
54739 1-715-879-5799. ~~was~~ traded
in for a 2001 Chrysler Sebring Sedan
LX; for the 2000 Honda CRV EX. The truck
was bought on May 8th 2014 at Eau Claire
Auto Exchange West; under a loan from
Union

2; am a low income,
Disabled Female Adult; Disabled;
by the Social Security Administration
4120 Oakwood Hills Pkwy Eau Claire,
Wisconsin 54601 1-866-815-2724 exten-
sion 13120; ask for Christina.

From; the beginning of May
9th till December 31st 2014; the malfunc-
tion Indicator light was on; more than
three trips to town. There has been; major
Valve; work done; on the 2000 Honda CRV

EX 4x4; Four wheel DRIVE Truck.

Can, you please; Call, me immediately; at [REDACTED] and leave; me a voice mail. I am in immediate need of a Restitution of Costs; incurred; Since May 8TH 2016 of 2000 Honda CRV EX; 4x4 Four wheel DRIVE; Drivers Plate; [REDACTED] and VIN Number JHLRD1865 [REDACTED]

The total; Cost of total Repair/ On the Honda CRV EX; 4x4 Four wheel DRIVE; has cost over \$5000.00 in total Repairs. To trade; in the truck, it would only be \$1000.00. After; March 30TH; 2016; Wednesday; you can; call; me; at 1-[REDACTED] cell telephone.

P.S. The ~~Three~~ way Catalytic converter, The Exhaust ~~control~~ system [REDACTED] ~~partially~~ yours

Re Enclosed; are all; the Repairs; which; were done Since; May 8TH 2014; to March 16TH 2016. write, to Miss [REDACTED]

[REDACTED]; Boyceville; Wis Consumer

[REDACTED] Awaiting your Response!
Very Truly yours; [REDACTED]

Dated: March 16TH 2016
(Wednesday)

2000 Honda CRV EX 178815 Miles Engine 2.0
to L4 4x4 Four wheel Drive. Licence Plates: [REDACTED]
[REDACTED] All way around. VIN Number JHLRD1865
P.S. my address is miss. October 31st Y.S. [REDACTED]
[REDACTED] 2014. Friday [REDACTED]

Dear North Central Zone Replacement
Parts, Limited warranty; and Replacement
Muffler Lifetime Limited Warranty;

I am writing in regard
to the 2000 Honda CRV which was
purchased on May 9th 2014. The
VIN number is JHLRD1865 Y.S. [REDACTED]

[REDACTED] and the Licence Plate number is
[REDACTED]. Please send me more information
on the 2000 Honda CRV for
the muffler Lifetime Limited warranty;
and how long I have for a warranty!
Also let me know how long other
warranties on any other parts on
the 2000 Honda CRV Truck. And what
parts would they be? How long
does the warranty last?

Can you please tell me
where the nearest Honda Dealership
is in Wisconsin? Also let me know
whether the Body panel that has
ruined from the inside out perforated
by corrosion but would be caused by
a defect in material or workmanship
Ship of a 2002 Honda CRV; would
this Truck have a specific warranty?
What would be the nearest Honda Dealer
to Telephone Number? Please send it
when you send me all the information

Thank
mail



34 N. BROADWAY ST.
MENOMONIE, WI 54751
235-0707

**CONNELLY'S
AUTOMOTIVE CENTER**
2002 South Broadway
MENOMONIE, WI 54751
Phone 235-9169



NAME [REDACTED]
ADDRESS [REDACTED]
MAKE 2000 MODEL NO. Honda CRV
NATURE OF SERVICE Glass Replacement Back Window
DATE 5-1-15
PHONE 1- [REDACTED]
DATE PROMISED July 2015
DATE OF ORIGINAL INSTALLATION February 2015

QTY.	DESCRIPTION	PRICE	AMOUNT
	ACCV		110.00
			50.00
			60.00
	ASH	June 2015	50.00
		July 2015	10.00

MARKS [REDACTED]

TECHNICAL SERVICE TIME ☐ SHOP ☐ HOME
☐ PICK UP OR DELIVERY ☐ SERVICE CALL CHARGE

DATE COMPLETED [REDACTED] TAX [REDACTED]
TOTAL 30.00

NAME [REDACTED] DATE 6-4-15
ADDRESS 2002 South Broadway
CASH AWD C.O.D. 183,366 miles
1 Fuel Filter 41.00
1.5 Labor @ 70.00 35.00
not Paid; yet
Half 40.09
August 2015 86.00
40.00 4.18
80.18

Thank You

RECEIVED FROM Thursday Forty four
DATE September 24 2015
Three Hundred Dollars \$300.00
D1865 US [REDACTED] - do not to [REDACTED]
FOR Honda CRV EX; where work, coolant
Sensor unit; UPA 720 Extra Sensor
TAX REG. NO. (none) BY [REDACTED]



ATCP 132.01 Definitions.
 ATCP 132.02 Repair authorization.
 ATCP 132.03 Written repair order.
 ATCP 132.04 Repair price information.
 ATCP 132.05 Estimated completion date.
 ATCP 132.06 Additional authorization.

ATCP 132.07 Replaced parts; return or inspection.
 ATCP 132.08 Repair invoice.
 ATCP 132.09 Prohibited practices.
 ATCP 132.10 Repair records.
 ATCP 132.11 Waivers.

Note: Chapter Ag 132 was renumbered chapter ATCP 132 under s. 13.93 (2m) (b) Stats., Register, April, 1993, No. 448; Chapter ATCP 132 as it existed on December 31, 1994 was repealed and a new chapter ATCP 132 was created effective January 1995.

Note: This chapter is adopted under authority of s. 100.20 (2), Stats., and is administered by the Wisconsin department of agriculture, trade and consumer protection. Violations of this chapter may be prosecuted under s. 100.20 (6), 100.26 (3) or 100.26 (6) Stats. A person who suffers a monetary loss because of a violation of this chapter may sue the violator directly under s. 100.20 (5), Stats., and may recover twice the amount of the loss, together with costs and reasonable attorney's fees.

ATCP 132.01 Definitions. As used in this chapter:

(1) "Accessory" means an item, such as a radio, audio system component or cellular communications device, that is designed to be attached to a motor vehicle and that is attached by cutting, drilling, fastening with screws or bolts, establishing electrical connections, or intruding into any existing component, part or system in a motor vehicle.

(2) "Customer" means a natural person, corporation or business entity that owns, operates or controls a motor vehicle that is the subject of a repair transaction. "Customer" includes a person who is authorized to act on the customer's behalf, or who acts on the customer's behalf with the customer's apparent authorization. "Customer" does not include a shop subcontracting a repair to another shop.

(3) "Department" means the State of Wisconsin department of agriculture, trade and consumer protection.

(4) "Estimate" means either of the following, but does not include a firm price quotation under s. ATCP 132.04 (3):

(a) An oral or written repair price estimate that a shop representative gives to a customer, including any estimate required under s. ATCP 132.04 (4), 132.06 (1) (a) or (2).

(b) The price specified by the customer under estimate alternative number 2, as shown in s. ATCP 132.04 (2).

(5) "Estimated completion date" means the estimated repair completion date under s. ATCP 132.05 or, if no estimated completion date is provided under s. ATCP 132.05, the date on which the motor vehicle, component, part or accessory is delivered to the shop for repair.

(6) "Firm price quotation" means a firm written price quotation under s. ATCP 132.04 (3).

(7) "Motor vehicle" means any motor vehicle as defined in s. 340.01 (35), Stats., and any motor home as defined in s. 340.01 (33m), Stats., which is required to be registered with the state of Wisconsin department of transportation under ch. 341, Stats., or with an equivalent agency of another state, but does not include any vehicle, except a motor home, whose manufacturer's specified gross vehicle weight rating exceeds 16,000 lbs.

(8) "Repair" means any of the repair tasks identified under sub. (12), but does not include any of the following:

(a) Repair tasks that a shop performs on its own motor vehicle, or that a motor vehicle dealer performs in order to prepare a new or used motor vehicle for sale by the dealer.

(b) Repair tasks that the sole proprietor of a shop performs on a family member's motor vehicle.

(c) Towing a motor vehicle.

(d) Supplying motor fuel to a motor vehicle.

(e) Washing or waxing the exterior surface of a motor vehicle, unless the washing and waxing is performed in conjunction with another repair task under sub. (12).

(f) Cleaning the passenger compartment of a motor vehicle, unless the cleaning is performed in conjunction with another repair task under sub. (12).

(9) "Repair invoice" or "invoice" means a written repair invoice under s. ATCP 132.08.

(10) "Repair order" means a written repair order under s. ATCP 132.03.

(11) "Repair price" means the price that a shop charges to a customer for a repair, exclusive of sales tax.

(12) "Repair task" includes any of the following:

(a) The diagnosis of any defect or malfunction in a motor vehicle, or in a motor vehicle component, part or attached accessory.

(b) The installation or removal of any motor vehicle component, part or accessory.

(c) The improvement, adjustment, replacement, maintenance or servicing of any motor vehicle component or part, regardless of whether that component or part is attached to a motor vehicle at the time of repair.

(d) The improvement, adjustment, replacement, maintenance or servicing of any accessory that is attached to a motor vehicle at the time of repair.

(e) Tasks related to the preparation of a repair estimate or firm price quotation if the shop charges for preparing the repair estimate or firm price quotation.

(13) "Shop" means any natural person, corporation, partnership, or other business association or entity engaged in the motor vehicle repair business, and includes all owners, officers, employees and agents of the shop. "Shop" does not include a shop that repairs motor vehicles only for a single business or governmental entity, or for 2 or more entities that are subject to common control.

(14) "Shop representative" means a person whom the shop has authorized to do both of the following, or who does both of the following with apparent authority from the shop:

(a) Accept custody of a motor vehicle from a customer.

(b) Obtain a repair authorization from a customer.

History: Cr. Register, January, 1994, No. 457, eff. 1-1-95.

ATCP 132.02 Repair authorization. No shop may perform any repair that has not been authorized by the customer. Before a shop starts any repairs whose total price may exceed \$50, a shop representative shall record the repair authorization on a written repair order under s. ATCP 132.03.

Note: Customer authorization is required for all repairs, including repairs under \$50 and repairs on vehicles brought to the shop without face-to-face contact between the customer and a shop representative. Authorization may be given in person or by telephone, or by any other form of communication between the customer and the shop. Authorization to perform a general repair implies authorization to perform the specific repairs that are normally included in that general repair. Merely reporting a

WESTconsin[®] CREDIT UNION

PO Box 160 | Menomonie WI 54751-0160
(800) 924-0022 | westconsincu.org



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BOYCEVILLE

WI



28197

Statement Period

10/01/15 - 10/31/15

Member #

Member Notices

Thanksgiving is a perfect time to say how much we appreciate your membership!

Happy Thanksgiving

from WESTconsin Credit Union!



All WESTconsin offices and our Service Center will be **closed** on Thanksgiving Day, Thursday, November 26.

The Mitten Tree



This November 2-21, help us decorate *The Mitten Tree*. WESTconsin offices are collecting new mittens, gloves, hats and scarfs that will be distributed locally to families in need. Also available are a \$3 mitten and \$5 stocking hat to help warm families from head to toe.

Donated items can be handmade or store purchased.

KINDNESS
Counts

Statement Summary

Get the most from your WESTconsin account through our Membership Value Pricing[®] (MVP).

Your current MVP level is: **BASIC**

Your MVP level is determined by your month-end relationship and may change monthly.

Visit [REDACTED] for more information on MVP. *Thank you for your membership!*

Account Type	Previous Balance	Deposits	Withdrawals	Ending Balance
Membership Savings (00)	5.00	1,670.66	1,618.37	57.29
Money Market Savings (03)	0.00	14.95	11.92	3.03

Account Type	Previous Balance	Payments	Advances	Ending Balance
2000 Honda CRV Ex (24)	3,977.03	220.67	2.82	3,759.18

Membership Savings (00)

Date	Description	Withdrawals	Deposits	Balance
10-01	ELECTRONIC TRANSACTION SSI TREAS 310 -XXSUPP SEC		733.00	738.00
10-01	ELECTRONIC TRANSACTION State of Wisc -SSI		83.78	821.78
10-01	SHARE WITHDRAWAL	-779.51		42.27
10-08	SHARE WITHDRAWAL	-6.00		36.27
10-09	ELECTRONIC REG-E TRANSACTION AMERICAN FAMILY -AFT	-38.37		-2.10
10-09	PAID NSF FEE REG-E TRANSACTION	-30.00		-32.10
10-13	TRANSFER FROM *****		5.85	-26.25
10-14	SHARE DEPOSIT		31.25	5.00

Date	Description	Withdrawals	Deposits	Balance
10-30	ELECTRONIC TRANSACTION SSI TREAS 310 -XXSUPP SEC		733.00	738.00
10-30	ELECTRONIC TRANSACTION State of Wisc -SSI		83.78	821.78
10-30	SHARE WITHDRAWAL	-761.49		60.29
10-30	TRANSFER TO ****	-3.00		57.29
Ending Balance:				\$57.29
		TOTAL FOR THIS PERIOD		TOTAL YEAR-TO-DATE
TOTAL FEES FOR PAYING OVERDRAFTS		30.00		30.00
TOTAL FEES FOR RETURNING ITEMS UNPAID		0.00		0.00
Reporting SSN:		XXX-XX-XXXX	Dividends YTD	.00
Annual Percentage Yield		0.1000%		

Money Market Savings (03)

Date	Description	Withdrawals	Deposits	Balance
10-01	SHARE DEPOSIT		0.76	0.76
10-08	SHARE DEPOSIT		0.09	0.85
10-08	SHARE DEPOSIT		5.00	5.85
10-13	TRANSFER TO ****	-5.85		0.00
10-14	SHARE DEPOSIT		1.00	1.00
10-26	SHARE DEPOSIT		5.00	6.00
10-26	SHARE WITHDRAWAL	-1.00		5.00
10-28	SHARE DEPOSIT		0.10	5.10
10-28	SHARE WITHDRAWAL	-5.00		0.10
10-29	SHARE WITHDRAWAL	-0.07		0.03
10-30	TRANSFER FROM *****		3.00	3.03
Ending Balance:				\$3.03
Reporting SSN:		XXX-XX-XXXX	Dividends YTD	.01
Annual Percentage Yield		0.1000%		

2000 Honda CRV Ex (24)

Date	Description	Amount	Fees	Principal	Interest	Balance
10-01	LOAN PAYMENT	132.00		109.16	22.84	3,867.87
10-25	CONSUMER OPTION 3	-2.82		-2.82		3,870.69
10-30	LOAN PAYMENT	133.00		111.51	21.49	3,759.18
Ending Balance:						\$3,759.18
Annual Percentage Rate		6.9900%	Daily Periodic Rate		.0191507%	
Finance Charges Paid YTD		251.81				

Loans are open end credit. The balance used to compute the **Finance Charge is the actual outstanding unpaid principal balance each day after credits are subtracted and new advances or other charges are added. The (Daily) Periodic Rate and the **Annual Percentage Rate (APR)** used to calculate the **Finance Charge** is printed under the last transaction related to that loan.

DESCRIPTION	AMOUNT	
TOTAL LABOR	8	-
TOTAL PARTS	88	84
SUBLET & TOWING		
SUPPLIES		
SUB TOTAL	96	84
SALES TAX	5	33
TOTAL	102	17

NAME [REDACTED]
 ADDR [REDACTED]
 CITY & STATE
 PRIMARY PHONE SECONDARY PHONE
 YEAR & MAKE *00 Honda* MODEL *CRV EX* COLOR *white*
 MILEAGE IN MILEAGE OUT VEHICLE IDENTIFICATION NUMBER
 ADDITIONAL WORK AUTHORIZED BY: NO. CALLED DATE/TIME NEW TOTAL ESTIMATE

DENNIS'S AUTO SERVICE

624 Main Street
 Menomonie, WI 54751
 (715) 235-9400

DATE OF ORDER *02 19 16* WORK ORDER NO. [REDACTED]
 ORDER WRITTEN BY TECHNICIAN *TW*
 LABOR CHARGES ARE \$ _____ PER HOUR

I hereby authorize the repair work herein set forth to be done by you, together with the furnishing by you of the necessary parts and other materials for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or material for any reason; that you neither assume nor authorize any other person to assume for you any liability in connection with such repair; that you shall not be responsible for loss of or damage to the above vehicle, or articles left therein in case of fire, theft, or other cause beyond your control; that an express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto; that your employees may operate the above vehicle on streets, highway, or elsewhere for the purpose of testing and/or inspecting such vehicle.

MATERIAL: ALL PARTS NEW UNLESS SPECIFIED

U - USED C - CONDITIONED
 R - REBUILT Y - RECYCLED

☐ CHANGE OIL QTS.
☐ OIL FILTER
☐ LUBE, FLUIDS, ETC.
☐ ROTATE TIRES

CUSTOMER SIGNATURE _____

CODE	PART NO. / DESCRIPTION	QTY.	ESTIMATED COSTS		BILLED COSTS	
			PARTS	LABOR	PARTS	LABOR
	<i>Test for 2 sensors</i>			<i>70.00</i>		<i>70.00</i>
	<i>up stream 02 sensor</i>		<i>40851</i>	<i>56.00</i>		
	<i>down stream 02 sensor</i>		<i>17953</i>	<i>56.00</i>		
				<i>235.55</i>		
				<i>17.92</i>		
				<i>253.47</i>		
	<i>code P0141 02 sensor</i>					
	<i>sensor 2 Heater</i>					

STANDARD 90-DAY IN-HOUSE WARRANTY: SUBTOTALS

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

- I request an estimate in writing before you begin repairs.
- Please proceed with repairs, but call me before continuing if the price will exceed \$ _____
- I do not want an estimate.

Do you want the replaced parts you are entitled to? ☐ Yes ☐ No

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, PO Box 8911, Madison, WI 53708-8911.

This vehicle received without face to face customer contact.

SHOP REPRESENTATIVE SIGNATURE _____

OIL CHANGE / TIRE ROTATION
 TOTAL LABOR *70.00*
 TOTAL PARTS *142*
 SUPPLIES
 SUBLET REPAIRS *c*
 TOWING
 #
 SUBTOTAL *71.40*
 SALES TAX *3.93*
 TOTAL *75.33*



CEDAR COUNTRY COOPERATIVE

807 Main Street • Menomonie, WI 54751
(715) 232-6210

Year Make. 2000 Honda CR-V EX
Engine 2.0L L4
License [REDACTED]
MLG in/out 178815 / 178815
Vin JHLRD1865YS [REDACTED]

Brake down
since may 10th 2015!
[REDACTED] pray about
and call me this
[REDACTED]
Between 3:00pm and 5:00pm

DATE 07/07/15

DELIVERED: 07/07/15

ESTIMATE: [REDACTED]

REFER TO: 11:03 pm

PAGE Page 1

REMARKS & LABOR DESCRIPTIONS

PRICE

PARTS & LUBRICANTS

QTY PRICE TOTAL

customer states that the coolant temp is not
working it stays at cold they would like the coolant
temp sensor replaced

29.80

PART coolant temp sensor(N) unit

1.00

39.99

30.00

Call me about a Truck
Repair Benefit? so there
any who could coordinate
or set up a Donation
Benefit; in the Community?

HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your employees
may operate above vehicle for purposes of testing inspection or delivery at my risk. An express mechanics lien is
acknowledge on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or
damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control
or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.
UNDERSTAND THAT ALL CHARGES ARE DUE WITHIN 30 DAYS FROM BILLING DATE. IF PAYMENT IN
FULL IS NOT MADE BY THEN, I HEREBY AGREE TO PAY SIMPLE INTEREST AT THE RATE OF 1.5% PER
MONTH (18% PER ANNUM) ON THE DECLINING UNPAID BALANCE UNTIL PAID IN FULL. I ACKNOWLEDGE
RECEIPT OF A COPY OF THIS AGREEMENT.

ALL PARTS SHOWN
ARE NEW UNLESS
INDICATED AS:
USED=(U) REBUILT=(R)

Labor
Sublet

29.80
0.00

Parts &
Lubricants

39.99

This charge represents costs and profits to
the motor vehicle repair facility for
miscellaneous shop supplies or waste disposal.

HAZ. DISPOSAL 0.00
SHOP SUPPLIE 2.38
Gasoline 0.00
Sub Total 72.17
Sales Tax 3.97
Deposit 0.00
Disc. Applied 0.00

TOTAL
BALANCE DUE 76.14

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS
THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE
YOUR ESTIMATE SELECTION.

Payment Using: UNDECIDED
1. I request an estimate in writing before you begin repairs.

2. Please proceed with repairs, but call me before continuing if the price will exceed \$

3. I do not want an estimate

Do you want the

you are entitled to?

YES

NO

Call when vehicle is ready

Cash

☐ Credit Card

☐ Charge

☐ Yes

☐ No

are regulated
administered
agriculture,

☐ This vehicle received without face to face customer contact.

SHOP REPRESENTATIVE SIGNATURE

Case Number

BP Services, LLC

Ben Parrish
1515 Main Street, Bloomer, WI 54724
Phone: (715) 456-6039

Delavel
INDEPENDENT SERVICE & PARTS

NAME

ADDRESS

2000 Honda

CRV EX-100

Boysenill Menominee WI

NUMBER/TH LK02

Kwik Trip
1625 Woodard Rd
Bloomer, WI 54724
(715) 568-1550

Store #427 12/12/2015 5:42:02 PM
Register # 3 Ticket #

Tax Description	Qty	Amount
-----------------	-----	--------

OXY87 Pump 6		
12.827 G @ \$1.949/ G		\$25.00

Sub Total	\$25.00
Tax	\$0.00
Total	\$25.00

Scrip Gift: \$25.00
Change \$0.00

Scrip Gift
Card Num : XXXXXXXXXXXXXXXX
Terminal : RA1094000427706
Approval : P57621
Balance : \$ 47.91

Have a nice day,
See you next time!
Take and Bake Pizza
(715) 568-1550

PHONE N

TERMS

Charge

DATE

12/11/15

Auto Value - check	80	00	CR
Advanced Auto - Rec-Lake	1	84	60
Huber Auto - Labor	3	50	00
Trins Automobile - Bloomer	22	58	
Sub Total	6	97	18
Tax		35	04
	6	72	22
12.827 gal Prem gas K Trip		25	00
	6	97	22
Warranty limited to Parts Supplier			
warranty only & not applicable to			
any other repair shop for work			
on the value job to 2000 Honda			
Labor done at 35.00 per hr +			
Parts supplied at Ben Parrish's			
Cost. No markup as a Personal			
favor to Cheryl			

A finance charge of 1.5% per month will accrue on balances over 30 days.



CEDAR COUNTRY COOPERATIVE

807 Main Street • Menomonie, WI 54751
(715) 232-6210
www.cedarcountry-coop.com

Year Make. 2000 Honda CR-V
Engine 2.0L L4
License [REDACTED]
MLG in/out 175303 / 175303
Vin JHLRD1865YS [REDACTED]

BOYCEVILLE WI

DATE 07/22/14

DELIVERED: 07/15/14

INVOICE: [REDACTED]

REFER TO: 10:22 pm

PAGE Page 1

REMARKS & LABOR DESCRIPTIONS	PRICE	PARTS & LUBRICANTS	QTY	PRICE	TOTAL
[LABOR] CUSTOMER STATES THAT THE EXHAUST IS MAKING NOISE NEEDS A NEW MUFFLER AND A CLAMP REMOVE AND REPLACE THE MUFFLER .	89.40	WIPER BLADE WIP13	1.00	8.99	8.99
R&R MUFFLER AND CUT OUT BROKEN PIPE AND WELDED IN NEW PIPE		PIPE WAL548755	1.00	14.98	14.98
		1 VALVE STEM VAL100	4.00	3.00	12.00
		TIRE DISPOSAL TD100	3.00	5.25	15.75
		MUFFLER ASSMBLY WAL19911	1.00	119.99	119.99
		SPARK PLUG SPANGK7100	4.00	6.99	27.96
[LABOR] CUSTOMER STATES THAT THEY WOULD LIKE THE SPARK PLUGS AND WIRES INSTALLED, VEHICLE DOES NOT NEED NEW WIRES .R&R SPARK PLUGS	89.40	P20570R15 96S VANDERBILT ARCTIC CLAW TIRE	4.00	93.06	372.24
[SLALIGN2] 4 WHEEL ALIGNMENT	74.99				
[SLMB] MOUNT/BALANCE NEW TIRE DOT#U3YTT322813	24.00				

I HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing inspection or delivery at my risk. An express mechanics lien is acknowledge on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I UNDERSTAND THAT ALL CHARGES ARE DUE WITHIN 30 DAYS FROM BILLING DATE. IF PAYMENT IN FULL IS NOT MADE BY THEN, I HEREBY AGREE TO PAY SIMPLE INTEREST AT THE RATE OF 1.5% PER MONTH (18% PER ANNUM) ON THE DECLINING UNPAID BALANCE UNTIL PAID IN FULL. I ACKNOWLEDGE RECEIPT OF A COPY OF THIS AGREEMENT.

CUSTOMER SIGNATURE

ALL PARTS SHOWN
ARE NEW UNLESS
INDICATED AS:
USED=(U) REBUILT=(R)

Labor 277.79
Sublet 0.00

Parts & Lubricants 571.91

This charge represents costs and profits to themotor vehicle repair facility for miscellaneousshop supplies or waste disposal.

HAZ. DISPOSAL 0.00
SHOP SUPPLIE 22.22
Gasoline 0.00
Sub Total 871.92
Sales Tax 47.96
Deposit 0.00
Disc. Applied 0.00

TOTAL 919.88
BALANCE DUE 0.00

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

1. I request an estimate in writing before you begin repairs. _____

2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____

3. I do [REDACTED] _____

Do you want the replaced parts you are entitled to? YES NO Call when vehicle is ready
Payment will be made by: ☐ Cash ☐ Credit Card ☐ Charge ☐ Yes ☐ No

Motor vehicle repair trade practices are regulated by Wis. Adm. Code Chapter Ag 132, administered by the Trade Division, Wis. Dept. of Agriculture, 801 W. Badger Rd., Madison, 53713.

☐ This vehicle received without face to face customer contact.

SHOP REPRESENTATIVE SIGNATURE





CEDAR COUNTRY COOPERATIVE

807 Main Street • Menomonie, WI 54751
(715) 232-6210

232-6200

BOYCEVILLE WI

Year Make. 2000 Honda CR-V EX
Engine 2.0L L4 4Spd A/T 4WD
License [REDACTED]
MLG in/out 178815 / 178815
Vin JHLRD1865YS [REDACTED]

DATE 06/18/15

DELIVERED: 06/16/15

ESTIMATE: [REDACTED]

REFER TO: 09:56 pm

PAGE Page 1

REMARKS & LABOR DESCRIPTIONS	PRICE	PARTS & LUBRICANTS	QTY	PRICE	TOTAL
[LABOR] Labor Charge	74.50	5-30 MAG 1 PREMIUM SYN BLEND OIL GF-5	5.00	2.99	14.95
#1 cyl 90psi/#2 90psi/#3 0psi/#4 75psi. after head removed		M4612 MIGHTY OIL FILTER FIM4612	1.00	4.55	4.55
Sublet resurface head and grind valves	300.00	SERVICEPRO UNIVERSAL ANTIFREEZE	6.00	4.25	25.50
R&R head and replaced timing belt and water pump	894.00	QTS			
		HEAD GASKET SET ATWDZ2925	1.00	225.99	225.99
		TIMING BELT/WATER PUMP KIT WPK41049	1.00	199.99	199.99
		MIGHTY VS7 COOLANT STOP LEAK/CONDITIONER	1.00	7.99	7.99
		MISC SHOP SUPPLIES needed	1.00	150.00	150.00

I HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing inspection or delivery at my risk. An express mechanics lien is acknowledge on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I UNDERSTAND THAT ALL CHARGES ARE DUE WITHIN 30 DAYS FROM BILLING DATE. IF PAYMENT IN FULL IS NOT MADE BY THEN, I HEREBY AGREE TO PAY SIMPLE INTEREST AT THE RATE OF 1.5% PER MONTH (18% PER ANNUM) ON THE DECLINING UNPAID BALANCE UNTIL PAID IN FULL. I ACKNOWLEDGE RECEIPT OF A COPY OF THIS AGREEMENT.

ALL PARTS SHOWN
ARE NEW UNLESS
INDICATED AS:
USED=(U) REBUILT=(R)

Labor 89.45
Sublet 300.00

Parts & Lubricants 1508.02

This charge represents costs and profits to themotor vehicle repair facility for miscellaneousshop supplies or waste disposal.

CUSTOMER SIGNATURE

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

Payment Using: UNDECIDED

1. I request an estimate in writing before you begin repairs.

2. Please proceed with repairs, but call me before continuing if the price will exceed \$

3. I do not

Do you want the replaced parts you are entitled to? YES NO
Call when vehicle is ready
Payment will be made by: ☐ Cash ☐ Credit Card ☐ Charge ☐ Yes ☐ No

Motor vehicle repair trade practices are regulated by Wis. Adm. Code Chapter Ag 132, administered by the Trade Division, Wis. Dept. of Agriculture, 601 W. Badger Rd., Madison, 53713.

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SHOP REPRESENTATIVE SIGNATURE

HAZ. DISPOSAL 0.00
SHOP SUPPLIE 50.00
Gasoline 0.00
Sub Total 1904.63
Sales Tax 88.25
Deposit 0.00
Disc. Applied 0.00

TOTAL 1992.88
BALANCE DUE 1992.88



CEDAR COUNTRY COOPERATIVE

807 Main Street • Menomonie, WI 54751
(715) 232-6210

Year Make. 2000 Honda CR-V EX
Engine 2.0L L4
License [REDACTED]
MLG in/out 178815 / 178815
Vin JHLRD186YS [REDACTED]

BOYCEVILLE WI

DATE 07/31/15

DELIVERED: 07/07/15

INVOICE : [REDACTED]

REFER TO: 10:25 pm

PAGE Pa

REMARKS & LABOR DESCRIPTIONS	PRICE	PARTS & LUBRICANTS	QTY	PRICE	T
[LABOR] tested the and found that the valve are bent	37.25				

I HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing inspection or delivery at my risk. An express mechanics lien is acknowledge on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I UNDERSTAND THAT ALL CHARGES ARE DUE WITHIN 30 DAYS FROM BILLING DATE. IF PAYMENT IN FULL IS NOT MADE BY THEN, I HEREBY AGREE TO PAY SIMPLE INTEREST AT THE RATE OF 1.5% PER MONTH (18% PER ANNUM) ON THE DECLINING UNPAID BALANCE UNTIL PAID IN FULL. I ACKNOWLEDGE RECEIPT OF A COPY OF THIS AGREEMENT.

ALL PARTS SHOWN
ARE NEW UNLESS
INDICATED AS:
USED=(U) REBUILT=(R)

Labor	37.25
Sublet	0.00

Parts & Lubricants	0.00
--------------------	------

This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies or waste disposal.

HAZ. DISPOSAL	0.00
SHOP SUPPLIE	2.86
Gasoline	0.00
Sub Total	40.23
Sales Tax	2.21
Deposit	0.00
Disc. Applied	0.00

TOTAL	42.44
BALANCE DUE	0.00

CUSTOMER SIGNATURE

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1. I request an estimate in writing before you begin repairs. _____

2. Please proceed with repairs, but call me before continuing if the price will exceed \$ _____

3. I do not want an estimate. _____

Do you want the replaced parts you are entitled to? YES NO

Call when vehicle is ready

Payment will be made by: ☐ Cash ☐ Credit Card ☐ Charge

☐ Yes ☐ No

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SHOP REPRESENTATIVE SIGNATURE



CEDAR COUNTRY COOPERATIVE

807 Main Street • Menomonie, WI 54751
(715) 232-6210

BOYCEVILLE WI

Year Make. 2000 Honda CR-V EX
Engine 2.0L L4
License
MLG in/out 178815 / 178815
Vin JHLRD1865YS

DATE 07/01/15

DELIVERED: 06/22/15

INVOICE :

REFER TO: 09:22 pm

PAGE Page 1

REMARKS & LABOR DESCRIPTIONS

PRICE

PARTS & LUBRICANTS

QTY

PRICE

TOTAL

[LABOR] compression test

37.25

[Signature]

I HEREBY AUTHORIZE the above repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of testing inspection or delivery at my risk. An express mechanics lien is acknowledge on above vehicle to secure the amount of repairs thereto. You will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I UNDERSTAND THAT ALL CHARGES ARE DUE WITHIN 30 DAYS FROM BILLING DATE. IF PAYMENT IN FULL IS NOT MADE BY THEN, I HEREBY AGREE TO PAY SIMPLE INTEREST AT THE RATE OF 1.5% PER MONTH (18% PER ANNUM) ON THE DECLINING UNPAID BALANCE UNTIL PAID IN FULL. I ACKNOWLEDGE RECEIPT OF A COPY OF THIS AGREEMENT.

ALL PARTS SHOWN
ARE NEW UNLESS
INDICATED AS:
USED=(U) REBUILT=(R)

Labor
Sublet

37.25
0.00

Parts &
Lubricants

0.00

This charge represents costs and profits to
themotor vehicle repair facility for
miscellaneousshop supplies or waste disposal.

HAZ. DISPOSAL 0.00
SHOP SUPPLIE 2.98
Gasoline 0.00
Sub Total 40.23
Sales Tax 2.21
Deposit 0.00
Disc. Applied 0.00

TOTAL 42.44
BALANCE DUE 0.00

CUSTOMER SIGNATURE

YOU ARE ENTITLED TO A PRICE ESTIMATE FOR THE REPAIRS YOU HAVE AUTHORIZED. THE REPAIR PRICE MAY BE LESS THAN THE ESTIMATE, BUT WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR PERMISSION. YOUR SIGNATURE WILL INDICATE YOUR ESTIMATE SELECTION.

- I request an estimate in writing before you begin repairs.
- Please proceed with repairs, but call me before continuing if the price will exceed \$
- I do not want an estimate

Do you want the replaced parts you are entitled to? YES NO

Call when vehicle is ready

Payment will be made by: ☐ Cash ☐ Credit Card ☐ Charge

☐ Yes ☐ No

Motor vehicle repair trade practices are regulated
by Wis. Adm. Code Chapter Ag 132, administered
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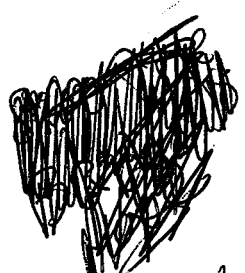
SHOP REPRESENTATIVE SIGNATURE

Walmart
AUTO CARE CENTER

WALMART# 01819
180 CEDAR FALLS RD
MENOMONIE, WI 54751-0000 US
(715)235-6565

Service Order:

DATE 02-08-2016	[REDACTED] ROYCEVILLE, WI [REDACTED]		PHONE # [REDACTED]
YEAR 2000	MAKE HONDA	MODEL CR-V	COLOR White (Pearl)
LICENSE [REDACTED]	ODOMETER 184206	CUSTOMER ARRIVAL TIME 2016-02-08 12:26 PM	SERVICE COMPLETED TIME 2016-02-08 01:49 PM

Service Description	Service
FLAT REPAIR TUBELESS - Battery Check - TESTED GOOD - Tire Pressure - Drv Front - CHECKED, 26 - Tire Pressure - Drv Rear - CHECKED, 26 - Tire Pressure - Pass Front - CHECKED, 26 - Tire Pressure - Pass Rear - CHECKED, 26 - Flat Repair - Pass Rear - DECLINED Free form LUG TORQUE Pass Rear 80 FT-LB  <i>Face masks and Receipt Book 2.00</i> <i>02-13-2016</i> <i>1-1157 10:00Am.</i> <i>723-2555</i> <i>WWIB Radio station</i> <i>5:00 needed</i>	0.00

Merchandise Description	Quantity	Unit Price	Merchandise

Customer Comments	Total (Excluding Tax & Govt. Fees) 0.00
Technician Comments PG 33 Declined Flat Repair: TOO CLOSE TO SIDEWALK	DISCLAIMER I authorize the stated service to be completed with the necessary materials. I give permission to operate the vehicle. I UNDERSTAND: 1. Walmart is not responsible for loss/damage to the vehicle or items left in it. 2. Walmart does not inspect tires to determine if they are safe. Only the service on the service order is performed. Tires are not inspected for conditions that may affect safety (tread depth, cuts, punctures, cracking, bulges, and uneven tread wear). 3. Customers should ensure their tires are properly inflated, have tread depth greater than 2/32" in all grooves, and have no cuts, punctures, cracking, bulges, or uneven tread wear. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of services performed. Driving conditions will affect the safety and performance of my tires. 02-08-2016 DATE

THIS PRICE FOR THE AUTHORIZED REPAIRS WILL NOT BE EXCEEDED IF THE MOTOR VEHICLE IS DELIVERED TO THE SHOP WITHIN 5 DAYS.

Motor vehicle repair practices are regulated by chapter ATCP 132, Wis. Adm. Code, administered by the Bureau of Consumer Protection, Wisconsin Dept. of Agriculture, Trade and Consumer Protection, P.O. Box 8911, Madison, Wisconsin 53708-8911.

I do agree and fully understand that my motor vehicle had a low oil level when I brought it to Wal-Mart for an oil change. This was pointed out to me, that I willingly requested Wal-Mart to change the oil. I will not hold Wal-Mart responsible for any damage to my motor vehicle by the low oil level.

02-13-2016
DATE

COMMON TECHNICIAN: ISIAH 7035
QUALITY CONTROL TECH: WANDA 5334
SERV WRTR/GREETER: ALEXANDER 7091
THIRD QC TECH: ISIAH 7035
TIRE TECHNICIAN: ISIAH 7035

HAVE YOUR LUG NUTS RETORQUED AFTER THE FIRST 50 MILES.

Auto Care Service Center Acknowledgement

I acknowledge that a Walmart Stores, Inc. Associate notified me of the below checked issue(s) either with my vehicle or the tires on it (or a tire presented for service). The vehicle and/or tires are currently in my possession and I understand the below notifications.

Vehicle Make : HONDA

Model : CR-V

License Plate State and Number : [REDACTED]

Mileage :

Identified Issue(s):

1. ☐ Tire tread is less than 2/32nds of an inch, uneven tread wear or visible cuts, punctures, or other irregularities exist
☐ Take the vehicle to a certified technician for an alignment/suspension check
☐ Replace one or more of the tires on the vehicle
2. ☐ Replace/ reset one or more Tire Pressure Monitoring Sensors (TPMS) or TPMS components (service pack)
☐ DriverFront ☒ DriverRear ☐ PassengerFront ☐ PassengerRear
Kompro Salus, one Tire TPMS service & Repair
3. ☐ When two new tires are purchased, I have been advised that tire manufacturers recommend placing them on the rear of the vehicle
4. ☐ The vehicle had a low oil level when it was brought in to Walmart for service
5. ☒ Other : SPARE TIRE IS REPLACING A WINTER TIRE
☐ DriverFront ☒ DriverRear ☐ PassengerFront ☒ PassengerRear
☐ N/A

I understand that failing to address the above identified issue(s) may affect the safe operation of the vehicle, cause handling issues, or impact the driver's ability to control it.

Walmart is not responsible for damage to my vehicle caused by the oil level being low when it was brought here for service.

Customer Name (Printed)

Associate Name (Printed)

Customer Signature

Associate Signature

Date

2/8/2016

Date

I presented this Acknowledgement to the Customer and verbally advised the Customer of Identified Issue(s) and that failure to address the Identified Issue(s) may affect the safe operation of their vehicle, cause handling issues, or impact the driver's ability to control it. The Customer refused to sign this Notification.

Customer's Name (Printed)

Associate Signature

INVOICE
NUMBER

INVOICE
TYPE

CASH REFUND

INVOICE
DATE

2/06/15

300.00
100.00
40.00
50.00
50.00

540.00

new; 2000;
Honda CRV
EX 4X4;
Four Wheel
Drive
1 1100
check

7/31 [redacted]
miles [redacted]
Boyceville, WI [redacted]
#78815 2000 Honda CRV EX
Amount Received: \$73.00
Payment Amount: \$73.00
Change to Customer: \$0.00
Engine's [redacted] 4x4
Discence plates [redacted] Four
2000 Honda CRV EX
wheel Drive, All way car
number THLRD1865

140.00
300.00
50.00
50.00
50.00
50.00
Two more
memoranda
September
October 31st
November 1st
ST

Boycerville; Wisconsin
C/O



NHTSA; Auto Safety U.S.
Department of Transportation

Washington; D.C. 20590
C/O (Auto; Safety Hot Line
(Department))