 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>AGENCY USE ONLY 100148</p> <p>Date Received 14-MAR-2016</p>		<p>Repository <input type="checkbox"/></p> <p>Reference No. 10849613</p>	
<p>OWNER INFORMATION (Type or Print)</p>							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City PITTSBURGH		State PA	Zip Code				
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>							
<p>VEHICLE INFORMATION</p>							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1YVHP80C275				Make MAZDA	Model MAZDA6	Model Year 2007	
Date Purchased 4/28/2008		Dealer's Name and Telephone Number ENTERPRISE 1-800-CAR-SALES			Engine: No: Cylinders	Fuel Type: REG.	
Original Owner <input type="checkbox"/>		Dealer's City WEST MIFFLIN, PA	State PA	Zip Code 15236			
Transmission Type		<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s) 01-APR-2012	
		<input checked="" type="checkbox"/> Cruise Control					
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>							
Vehicle Component Code: 140000 AIR BAGS					Failure Mileage 45000	Failure Speed 40	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	<input type="checkbox"/> Prior Repair	Failure Location:			
Tire Component Code				Tire Failure Type:			
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured		Number of Deaths	Reported to Police N		
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>							
<p>TL* THE CONTACT OWNS A 2007 MAZDA 6. WHILE DRIVING 40 MPH, THE AIR BAG WARNING LIGHT ILLUMINATED. THE FAILURE RECURRED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED, BUT THE CAUSE OF THE FAILURE WAS NOT FOUND. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 45,000.</p> <p><i>During the next yrs, airbag warning light remained on - intermittently going on. Nearing end of warranty (4/2012) owner heard of recall notice on airbag part. Owner brought car to dealership twice before warranty expired. No issue was found. On second visit airbag system was removed. Owner was told "don't get into accident - you have no airbags at all." When owner received air bag recall in mail, a call was made to dealership. Owner told that part would do her no good. She had no airbag system at all - it was removed. - (over)</i></p>							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice				ATTACH ADDITIONAL SHEETS IF NECESSARY			
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Owner was then told to gather all info on her car re: maintenance, accidents, tires etc. Information would be sent to Mazda Corporation Headquarters. Sometime later, owner was informed Mazda would not authorize airbag replacement. No reason was given. Owner called Mazda Headquarters to find the reason for not replacing (would cost owner \$1000.00). No reason was given.

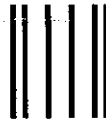
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
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Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



or call:
Vehicle Safety Hotline
888-327-4236

or visit:
www.safercar.gov

If so:
Use the enclosed form to file a report.



Think your vehicle has a safety defect?

