



CL-10849541-5451

U.S. CONSUMER PRODUCT SAFETY COMMISSION
4330 EAST WEST HIGHWAY
BETHESDA, MARYLAND 20814-4408

Antoinette E. Lubin
Library Technician
Office of the Secretary/ Office of the General Counsel

Tel: 301-504-6988
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February 10, 2016

MAR 3 2016

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 New Jersey Avenue, SE
West Bldg. W41-306
Washington, DC 20590

Re: Not Within the Consumer Product Safety Commission's Jurisdiction

Dear Sir or Madam:

Enclosed are letters received by the U.S. Consumer Product Safety Commission (CPSC). The Commission cannot process the enclosed requests or letters. The products or matters that are the subject of the correspondence do not fall within our jurisdiction. As a result, we do not maintain any records responsive to the request and cannot respond to the concerns of the correspondent.

We are forwarding the requests or letters for whatever action your agency deems appropriate. We have notified the correspondent about the referral. If you have any questions or concerns, please contact us.

Sincerely,

A handwritten signature in cursive script that reads "A. Lubin".

Antoinette E. Lubin

Enclosure

NAM
31116
SMD

[REDACTED]
Wells, ME [REDACTED]

February 01, 2016

Mr. Mark Fields, President & CEO
Ford Motor Company
Customer Relationship Center
P.O. Box 6248
Dearborn, MI 48126

Dear Mr. Fields:

As you're aware the papers are full of stories about recalls of Takata airbags and the danger to motorists that they can cause. I am writing to you, personally, because I have not been able to get a straight answer as to whether or not my Ford sedan is among the models that might be vulnerable.

I'd very much appreciate your assurances that my **2005 Ford 500 SEL Sedan** (VIN#1FAHP27145G [REDACTED]) does not have Takata airbags and is *not* at risk. If my car does, indeed, have Takata airbags then I'd like to know that so I can take measures to protect myself and my family – either by not using the car or seeking service that can correct or replace the bags.

I've been in touch with my dealer, PRIME Ford, Saco Maine, and they can only tell me that they *do not have any recall notices* relative to airbags on my model. They *cannot* tell me if the car has Takata bags although you'd think that they *should* have that information. Consequently, they appear to be in no position to do anything about my concerns.

You might be happy to know that I'm a long-time Ford owner - my first automobile, when I was a teenager in high school in Dover, NH, was a 1933 Model A sedan. I have been with Ford ever since!

I'd very much appreciate your early reply.

Vty,
[REDACTED]

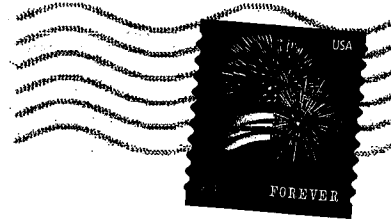
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cc: Consumer Product Safety Comm. ✓



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Consumer Product Safety
Commission
4330 East West Highway
Bethesda, MD 20814

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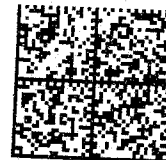
U.S. CONSUMER PRODUCT SAFETY COMMISSION
4330 EAST WEST HIGHWAY
BETHESDA, MD 20814

OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE, \$300

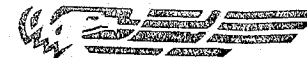
CPSC Hotline 1-800-638-2772

OS-010

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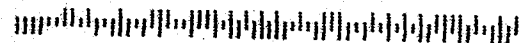


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