

FEB 10 2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[Redacted]
Fishers, IN [Redacted]

February 2, 2016

Subject: Safety Recall Notice – VIN 1ZFT85H965 [Redacted]

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, D.C 20590

Enclosed is the first page of a letter from Ford Motor Company dated December 2015. It is the second such letter I received for the same vehicle and for the same recall hazard. The first letter was received over a year ago. In both cases, I responded by taking my vehicle into the dealer from whom I purchased the car and received the same response: "We will notify you when your part arrives." Quite frankly, more than a year to repair a faulty airbag is unacceptable and dangerous. Myself, my family and the general public are at risk of bodily injury or even death should an accidental discharge of the airbag in question inflate while this vehicle is in motion. For this reason, the National Highway Traffic Safety Administration should take immediate action to force the Ford Motor Company to correct the problem or furnish each owner of vehicles with faulty airbags a new vehicle of comparable size, value and performance until required repairs are properly effective.

From news reports flooding the airways, this is a national problem involving many auto manufactures that place the safety of millions of Americans at unnecessary risk. It is long past time for the National Highway Traffic Safety Administration to take action to curtail the sale of new vehicles by impacted manufactures until they correct the safety issues. Such drastic measures could be the resolution of last resort. However, immediate draconian fines would be a meaningful attention getter for those manufactures who place current sales and profit above the safety of their customers.

Please exercise appropriate measures to resolve this situation immediately.

[Redacted]

Copies Furnished:

- ✓ Indiana Attorney Greg Zoeller
- ✓ Ford Motor Company Service Division
- ✓ Fishers Don Hinds Ford

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3816
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Ford Customer Service Division
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FISHERS, IN

December 2015

***** IMPORTANT SAFETY RECALL ***
(PROGRAMA DE SEGURIDAD IMPORTANTE)**

**Safety Recall Notice 14B09 / NHTSA Recall 14V-802
Aviso de Revisión de Seguridad 14B09**

2006 Mustang
Your Vehicle Identification Number (VIN): 1ZVFT85H965

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the Vehicle Identification Number shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

In certain vehicles, the front driver side air bag inflator housing may rupture and deploy abnormally in the event of a crash necessitating deployment of the driver side frontal airbag. An inflator rupture could result in metal fragments striking the driver or other occupants resulting in serious injury or death.

Ford Motor Company previously notified you of this issue in connection with related Safety Recall 15S21 on your vehicle. This Safety Recall 14B09 is an interim repair to have the front driver side air bag inflator replaced in your vehicle, while Ford works closely with its suppliers to produce parts for the permanent repair under Safety Recall 15S21. **It is important that you have this interim repair completed as soon as possible.** Ford Motor Company will send you a separate notification when service parts become available for the permanent repair.

What will Ford and your dealer do?

Ford Motor Company has authorized your dealer to replace the driver airbag inflator free of charge (parts and labor). Coverage is automatically transferred to subsequent owners.

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

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Fishers, IN [REDACTED]

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