

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

AGENCY USE ONLY 100148

Date Received 14-MAR-2016	Repository <input type="checkbox"/>
	Reference No. 10846479

OWNER INFORMATION (Type or Print)			
Name	[REDACTED]		
Address	[REDACTED]		
City	CHARLOTTE	State	NC
Zip Code	[REDACTED]		
Daytime Telephone Number	[REDACTED]		
E-mail Address	[REDACTED]		
Evening Telephone Number	[REDACTED]		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4JGBB86E36A [REDACTED]	Make MERCEDES BENZ	Model ML350	Model Year 2006
Date Purchased 8/30/15	Dealer's Name and Telephone Number BECK IMPORTS 704-535-6400		Engine: M 272 No: Cylinders 6
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain AWD	Multiple Failure: YES Incident Date(s) 01-MAR-2016

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)	Failure Mileage 65000	Failure Speed 5-60 MPH
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 MERCEDES-BENZ ML350. WHILE DRIVING AT VARIOUS SPEEDS, THE CHECK ENGINE WARNING INDICATOR ILLUMINATED CONTINUOUSLY AND THE ENGINE STALLED. THE CONTACT STATED THAT THE VEHICLE ALSO LUNGED FORWARD WHEN THE BRAKE PEDAL WAS DEPRESSED WITHOUT WARNING. THE VEHICLE WAS NOT DIAGNOSED NOR REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 65,000.

- I have since had the vehicle repaired for \$4,115.03. The balance shaft sprocket was defective. It was manufactured using sintered metal, which degraded making the car unsafe to drive. MBUSA has since changed the sprocket to a different alloy.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The car would unexpectedly stall while driving. It also lunged when driving between 5-60 mph. I was very concerned for the well being of my wife and daughter. The balance shaft sprocket is defective and had worn down enough to make the car unsafe. We had it changed to the new, different alloy sprocket for \$4,115.03. I am concerned that if others experience the stalling and lunging that grave, bodily harm could come to the driver/pedestrian/other drivers. A recall is necessary to prevent loss of life.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

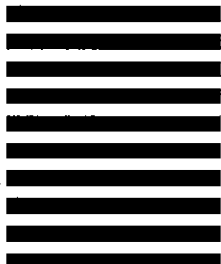


NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

*No Charge +
Damaged*

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FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

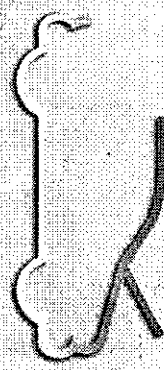
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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



if so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration