

01-10845503-2407

FEB 16 2013

[REDACTED]
Ocala, FL [REDACTED]

1/18/16

National Highway traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

RE: Safety Recall 15757
VIN: 2G4WB52K7Y1 [REDACTED] (letter enclosed)

To whom it may concern:

I have received a letter from your company in regard to problem, letter enclosed. My auto mechanic discovered problems through auto inspection. Valve Cover Gasket was replaced on 12/13/2011 for which I paid (see invoice paid by me).

Another intake and valve cover gaskets was replaced on 03/25/2013 for which I paid (see invoice paid by me).

Please process the refund to me for repairs, replacements parts in Buick.

I would appreciate your reply.

Thank you.

Sincerely,

[REDACTED]

WM
3816
SMD



IMPORTANT SAFETY RECALL

December 2015

Ocala, FL

This notice applies to your vehicle, VIN: 2G4WB52K7Y1

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2000 model year Buick Regal vehicles equipped with a 3.8L V6 engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall 15757.
- Parts to repair your vehicle are not currently available.
- Previously, your vehicle was repaired under a safety recall for this condition. The remedy procedure performed on your vehicle may not be sufficient to prevent subsequent engine compartment fires relating to this condition. Your vehicle will require further repairs to remedy the condition.
- **Until you have had your vehicle repaired it is recommended that the vehicle be parked outside and not in a garage or other structure.**

Why is your vehicle being recalled?

Drops of engine oil may be deposited on the exhaust manifold through hard braking. This condition could cause an engine compartment fire.

What will we do?

Parts to repair your vehicle are not currently available, but when parts are available, your Buick dealer will replace your engine's front valve cover and front-valve-cover gasket with new parts of an improved design. Your engine's plastic "beauty" cover and plastic oil-fill-tube extension will be removed, if they haven't been already. This service will be performed for you at **no charge**.

When parts are available, we will send you another letter asking you to take your vehicle to your Buick dealer to have your vehicle serviced. You can also check the status of this recall at www.my.gm.com/recalls. If you have already paid for repairs for this condition, a reimbursement request form will be included with the next letter.

GM

This condition does not affect the safe operation of the vehicle, but it is recommended that the vehicle be parked outside and not in a garage or other structure until it is repaired.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Buick Customer Assistance Center at 1.800.521.7300 (TTY 1.800.832.8425).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V701.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeffrey M. Boyer
Vice President
Global Vehicle Safety

GM Recall #15757

Darren s Automotive and Tire
6910 SE 58th Ave
Ocala, FL. 34480
Phone - 352-245-2550 Fax - 352-245-5512
Professional Service with a Personal Touch

INVOICE

INVOICE

Print Date : 12/13/2011

Ocala, FL

Home

Cust ID :

2000 Buick - Regal LS - 3.8L, V6 (231CI)

Lic # :

Odometer In : 79693

Unit # :

Odometer Out : 79693

Vin # :

Hat # :

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
VICTOR VALVE COVER SETS - - Contains Valve Cover Grommets; Material: Victo-Tech VS50332	1.00	97.78	97.78	Valve Cover Gasket - R&R - [Includes: Camshaft covers on O.H.C. engines.]	255.60
CQ Reman CV Halfshafts 410367	1.00	92.84	92.84	Axle Shaft Assembly - R&I - [TRANSAXLE TYPE]	106.50
SKU information unavailable. / Heater Hose Connector 47065	1.00	6.26	6.26		
Shop Supplies		5.91	5.91		

Org. Estimate \$ 2.12 Revisions \$ 586.51 Current Estimate \$ 588.63

Revision # 1. Previous Estimate Amount - 2.12, Additional Cost - 377.70, Revised Estimate - 379.82, Parts: \$97.78 Labor: \$255.60 Sublet: \$0.00 Taxes & Fees: \$24.32
Authorized by: [Redacted] Date - 12/12/2011, Time - 10:15 AM, Initiated By - Shop

Revision # 2. Previous Estimate Amount - 377.69, Additional Cost - 208.81, Revised Estimate - 586.50, Parts: \$87.85 Labor: \$106.50 Sublet: \$0.00 Taxes & Fees: \$14.46
Authorized by: [Redacted] Date - 12/12/2011, Time - 10:15 AM, Initiated By - Shop

Labor:	362.10
Parts:	202.79
Sublet:	\$0.00
Sub:	564.89
Tax:	33.90
Total:	598.79
Bal Due:	\$0.00

Paul [Redacted]

[Payments - Visa - \$598.79]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature _____ Date _____ Time _____

Darren s Automotive and Tire

6910 SE 58th Ave

Ocala, FL. 34480

Phone - 352-245-2550 Fax - 352-245-5512

Professional Service with a Personal Touch

INVOICE

Org. Est. #

INVOICE

Print Date : 03/25/2013

Ocala, FL

Home

Cust ID :

2000 Buick - Regal LS - 3.8L, V6 (231CI)

Lic # :

Unit # :

Vin # :

Hat # :

Odometer In : 82576

Odometer Out : 82576

Ref # :

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
Anti-Freeze Col-1	1.00	18.99	18.99	Intake Manifold Gasket - R&R - [FUEL INJECTION - GAS, MFI]	298.20
Engine Intake Manifold Gasket Set - Engine VIN: K - Victo-Tech, Master Set - Contains Intake and Valve Cover Gaskets Plus All Miscellaneous Gaskets And Seals Needed for Intake Installation, Contains Premium Grade Intake Manifold Gaskets, Except Camaro, MIS16203A	1.00	237.19	237.19		
HVAC Heater Hose Fitting - Elbow, Plastic, w/O-ring Seal, Includes Upper & Lower Elbow, Carded, Qty: 2	1.00	7.27	7.27		
47065	1.00	7.27	7.27		
Shop Supplies		7.90	7.90		

Org. Estimate \$ 603.72 Revisions \$ 0.00 Current Estimate \$ 603.72

*Payment approved
as per Bank & Darren
3/25/13 & 3/26/13*

Labor:	298.20
Parts:	271.35
Sublet:	\$0.00
Sub:	569.55
Tax:	34.17
Total:	603.72
Bal Due:	\$0.00

Payments - MasterCard - \$603.72

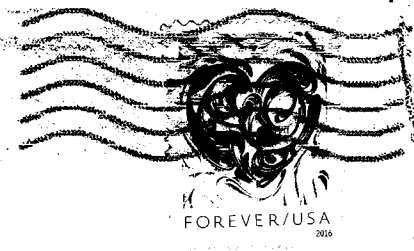
hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature _____ Date _____ Time _____

Ocala, FL

JACKSONVILLE FL 320

19 JAN 2016 PM 4 L



National Highway Traffic Safety
Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

20590

