

CI-10845496-B860

FEB -4 2016

Jan. 18 2016

Re:

Administrator, National Highway Traffic Safety, ^{administration}

This is in regards to the Safety Recall Dec. 2015.
VIN: 1G2WP52KX4F [REDACTED]

Defect which relates to motor vehicle safety recall
in certain 2000 model year Pontiac Grand Prix vehicles
equipped with a 3.8L V6 engine. Safety Recall
15757. I've made several calls to Pontiac
Customer Assistance Center at 1-800-762-2737.
I've also called the Harbor Chevy dealer in
Michigan City Indiana, Jim, Brian, at 9911
W. 300 Michigan City, IN which they both said
that the repair costs of this recall is very
expensive \$2000.00 starting price but could go
higher as they got into it and that I would
have to pay for it and GM would reimburse me.
This is not right so the customers do have
to pay these charges to get their vehicle fixed
when it's GM's expense, or that
we and anyone else has to wait for a remedy
solution, in the meantime the car could
catch fire, cause engine damage, health issues
and so on. GM needs to get their parts
and make it right, right away! Customers
shouldn't have to wait on these parts!
My vehicle has never prior been repaired
for this issue as long as I've owned my car
as your letter states. On any safety recall
this truly is a health hazard and safety
issue to families, I'm on disability and
my husband works part-time. We do
not have the money to pay for the
costs out of our pocket for GM needs

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to cover these costs and stand behind what they sell, parts etc. we also had a mechanic. Service garage tell me when I took it in for a oil change he had seen this leak. and told me about it. I'm very upset with Gm and the way they have handled this issue I got the Circle Run around same old story each time 3 different occasions Gm doest back their parts vehicles etc very wrong on this!

This does affect the safety operation of this vehicle, and the passengers in it.

My insurance company said that they will drop my coverage on this vehicle until its repaired, and that if anything does happen the intsrn will go after General Motors.

Plus we are seeking a attorney on this issue for numerous reasons, my wife is disabled and when we ride in the vehicle it actually smells like something burning when driving it, which makes a person nauseated to their stomach. My Reference No. [REDACTED] I'm not satisfied at all with the way General Motors has and is handling this issue. If this is not settled with me soon and something illness or any such thing happens due to this (Safety) Recall there will be a lawsuit filed against GM.

Jan 18 2016

Re:

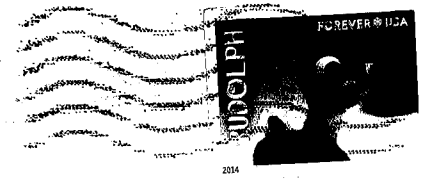
administrator of National Highway Traffic Safety
Administration,
I suggest someone gets this called
urgently! My phone no. is [REDACTED]
[REDACTED] If you do not hear
anything within the next 10 days
I will contact my attorney for
this is my only transportation
and my wife's, on churching or
appointments, etc [REDACTED]

Please contact me
Right away as to what
I'm plans on Making this Right
with Me.

Also Just to let you know that
When I called the 1 888-327-4236 -
1-800-424-9153 I didn't get a
Response - Nothing!



Michigan City Ind



Administrators National Hwy
Traffic Safety Administration
1200 New Jersey Ave.
SE
Washington, DC 20590

