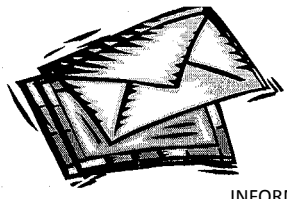


NHTSA ccmMercury Routing Slip



Printed: 3/2/2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES16-000895	Rec'd Date: 3/2/2016	Referred By: NAD-200
XREF #:	Doc Type: CNG	Doc Date: 2/20/2016
Delivery: EML	Address To:	Due Date: 3/31/2016
S10 #:	DOT/I #:	RMP #:
Subject: LETTER FROM SENATOR NELSON RE CONSTITUENT [REDACTED] RE 2004 CADILLAC DEVILLE ISSUES		
Ack Date:	Ack By:	Signed For:
Sign Office: DIRECTOR, GOVERNMENTAL AFFAIRS	Signature: ALISON PASCALE	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: CBUTLER x60180	Modified By: Chris.Butler	
Most Recent Comment:		

Author:

THE HONORABLE BILL NELSON SENATOR
 UNITED STATES SENATE
 225 EAST ROBINSON STREET, SUITE 410
 ORLANDO, FL 32801
 Tel: 407-872-7164 Fax: 407-872-7164 E-mail:

MAR - 7 2016

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	3/2/2016	3/31/2016	
NGA-010	SIGN	3/2/2016		

RR
3716
SMP

BILL NELSON
FLORIDA

United States Senate
Washington, DC 20510-0905

EXECUTIVE SECRETARIAT
RECEIVED-NHTSA

2016 MAR -2 P 2:41



Consent For Release Of Information

The Privacy Act of 1974 requires that written consent be obtained from the constituent before information can be disclosed from a government agency's record. So that I can legally act on your behalf, please complete and sign the following statement and return it to me. *This form is available to the public free of charge.*

Please note, if you are inquiring on behalf of someone, that person must sign the release.

Today's Date 2/20/2016 Social Security Number [REDACTED]

Mr. Mrs. Ms. Dr. [REDACTED]

Mailing Address [REDACTED]

West Palm Beach, FL

Retired Federal Employee

Home Phone [REDACTED] Cell Phone _____ Work Phone _____

Date of Birth [REDACTED] E-mail Address _____

I hereby authorize Senator Nelson or his representative to make inquiries into my personal records and or files, and to obtain information about me pertaining to my request for assistance.

Signature [REDACTED] For The Attention Of _____

Retired Federal Employee

Please return form to:

By Mail:
Office of Senator Bill Nelson
225 East Robinson Street, Suite 410
Orlando, Florida 32801

By Fax:
Fax: (407) 872-7165

Questions:
Telephone: (407) 872-7161
Toll-Free in Florida Only:
(888) 671-4091

FOR OFFICE USE ONLY

IT: Yes No IT # _____ (Caseworker Only) Cross Reference Name _____

Referral: FTL FTM JAX MIA ORL TAL TPA WPB BN GN SPQ BS

Web Tracking # _____

PLEASE COMPLETE PAGE 2 OF THIS FORM

ES16-000895

Please complete the sections that apply to your case.

Military or Veteran's Issues

Military ID/VA ID/Other ID Number _____ Sponsor's ID / SSN _____

Rank / Unit _____ Duty Station _____

Immigration Issues

Receipt Number _____ Alien Registration Number _____ A - _____

Date of Birth _____ Place of Birth _____

Type of Application Filed _____

Social Security Administration Issues

Type of file claimed? _____

Initial Claim	Date Filed _____	<input type="checkbox"/> Pending	<input type="checkbox"/> Approved	<input type="checkbox"/> Denied
Reconsideration	Date Filed _____	<input type="checkbox"/> Pending	<input type="checkbox"/> Approved	<input type="checkbox"/> Denied
ALJ Hearing	Date Filed _____	<input type="checkbox"/> Pending	<input type="checkbox"/> Approved	<input type="checkbox"/> Denied
Appeals Council	Date Filed _____	<input type="checkbox"/> Pending	<input type="checkbox"/> Approved	<input type="checkbox"/> Denied

Case Details

Please briefly explain your problem. (In writing, provide my office with a detailed account. Include any additional relevant correspondence that you have initiated or received concerning your problem.)

I have problem with my 2004 Deville Cadillac
 oil leak on ^{the front rear} main seal for last 4 years and manufacturer
 GM is not allowing a defect nor recall. This is a problem.
 I need you to intercede for me w/ GM. Most of North star Deville
 Cadillacs are leaking oil, my mother, my auntie and my church
 member and many more North Star engine owners.
 I spoke w/ General Motors, to no avail.

Please state how you would like Senator Nelson to help you.

I would like Senator Nelson to investigate ^{General} Motors
 about not recalling these vehicles. This is deplorable.
 General Motors knows and have known of this
 defect and have not done anything, near a recall. The
 Dept of Transportation needs to investigate to the fullest.
 I have only 60,000 miles, but my car was leaking @ 40,000 miles
 but not as much as presently. The dealership is charging \$3200.00
 to repair this engine repair. Thank you for your indulgence in
 solving this problem.

Butler, Chris CTR (NHTSA)

From: Korkor, Julie (NHTSA)
Sent: Wednesday, March 02, 2016 2:17 PM
To: Butler, Chris CTR (NHTSA)
Subject: [REDACTED]
Attachments: [REDACTED]

Please control.

Thanks!

From: Caldwell, Megan (NHTSA)
Sent: Wednesday, March 02, 2016 1:16 PM
To: Korkor, Julie (NHTSA)
Cc: Pascale, Alison (NHTSA); Reid, Randy (NHTSA)
Subject: FW: [REDACTED]

Hi Julie,

Please control. Thanks,

Megan

From: Bunce, Scott (Bill Nelson) [mailto:Scott_Bunce@billnelson.senate.gov]
Sent: Wednesday, March 02, 2016 11:43 AM
To: Caldwell, Megan (NHTSA)
Subject: [REDACTED]

Good Afternoon-

Please find attached correspondence from [REDACTED] regarding her concerns with her 2004 Cadillac Deville.. She believes there should be a recall and is unable to get GM to fix the issue. Your review and response is greatly appreciated.

Thanks,

Scott Bunce
Constituent Advocate
U.S. Senator Bill Nelson
225 East Robinson Street, Suite 410
Orlando, Florida 32801
(407) 872-7164 direct
(407) 872-7165 fax

Connect with Bill:

