

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 07-MAR-2016 APR 29 2016		Repository ☐ Reference No. 10840217			
OWNER INFORMATION (Type or Print)						Daytime Telephone Number		E-mail Address	
Name		Address		City		State		Zip Code	
				PITTSBURGH		PA			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).									
VEHICLE INFORMATION									
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model		Model Year	
JTDKN3DU1B1				TOYOTA		PRIUS		2011	
Date Purchased		Dealer's Name and Telephone Number				Engine: 1.8 L		Fuel Type:	
		North Hills Toyota 412-318-3000				No: Cylinders			
Original Owner ☐		Dealer's City		State		Zip Code			
		Pittsburgh		PA		15237		Gas/Electric	
Transmission Type		☒ Antilock Brakes		Powertrain		Multiple Failure:		Incident Date(s)	
CVT		☒ Cruise Control		Hybrid				08-FEB-2016	
FAILED COMPONENT(S)/PART(S) INFORMATION									
Vehicle Component Codes: 250000 ELECTRONIC STABILITY CONTROL, 026000 TRACTION CONTROL SYSTEM, 020000 SUSPENSION, 110000 ELECTRICAL SYSTEM						Failure Mileage		Failure Speed	
						77000			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE									
Tire Make		Tire Model (Name or Number)				Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		☐ Prior Repair		Failure Location:			
Tire Component Code						Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE									
Make:		Date Manufactured:		Model No./Name:					
Seat Type:		Installation System:							
Child Seat Component Code:		Failed Part:							
APPLICABLE INCIDENT INFORMATION									
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)									
Crash		Fire		Number of Persons Injured		Number of Deaths		Reported to Police	
☐ Yes ☒ No		☐ Yes ☒ No						N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).									
TL* THE CONTACT OWNS A 2011 TOYOTA PRIUS. THE CONTACT STATED THAT THE VEHICLE DID NOT HAVE A TRACTION CONTROL SWITCH. DUE TO THE SWITCH NOT BEING IN THE VEHICLE, THE VEHICLE STALLED WHILE DRIVING UP AN INCLINE DURING INCLEMENT WEATHER. THE VEHICLE WAS TAKEN TO A DEALER WHERE IT WAS DIAGNOSED THAT THE FAILURE WAS INHERENT TO THE MODEL. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 77,000. Loss of steering and control. Starts to drift Backward down hill until Brakes applied.									
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY									
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.									