


**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>	FOR AGENCY USE ONLY 100148	
	Date Received 04-MAR-2016 SEP 12 2016	Repository <input type="checkbox"/> Reference No. 10839934
OWNER INFORMATION (Type or Print)		
Name	Daytime Telephone Number	E-mail Address
Address	Evening Telephone Number	
City LAKE ELSINORE	State CA	Zip Code
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).		
VEHICLE INFORMATION		
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTHBD18201	Make LEXUS	Model IS 300
		Model Year 2001
Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders
Original Owner <input type="checkbox"/>	Dealer's City	Fuel Type:
	State	Zip Code
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:
		Incident Date(s) 01-APR-2014
FAILED COMPONENT(S)/PART(S) INFORMATION		
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, VISIBILITY/WIPER (PWS), 100000 POWER TRAIN		Failure Mileage 154000
		Failure Speed 70
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE		
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE		
Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)		
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured
		Number of Deaths
		Reported to Police N
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).		
TL* THE CONTACT OWNS A 2001 LEXUS IS 300. WHILE DRIVING AT APPROXIMATELY 70 MPH, THE ACCELERATOR PEDAL WAS DEPRESSED AND THE VEHICLE FAILED TO ACCELERATE WITHOUT WARNING. ALSO, WHILE DRIVING AT LOW SPEEDS, THE VEHICLE MADE AN ABNORMAL NOISE AS THE VEHICLE JERKED WITHOUT WARNING. THE CONTACT ATTEMPTED TO ROLL DOWN THE FRONT DRIVER SIDE WINDOW AND IT FAILED TO ROLL BACK UP. THE FAILURES RECURRED NUMEROUS TIMES. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE IT WAS DIAGNOSED THAT THE GLASS PANEL NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS APPROXIMATELY 154,000.		
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.		