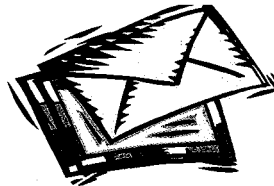


NHTSA ccmMercury Routing Slip



CL-10839479-4332

Printed: 3/23/2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES16-001353

XREF #: ES16-000950

Delivery: EML

Rec'd Date: 3/23/2016

Doc Type: CNG

Address To: DOT/I

Referred By: NAD-200

Doc Date: 3/8/2016

Due Date: 4/20/2016

S10 #:

DOT/I #:

RMP #:

**Subject: LETTER FROM SENATOR JOHN MCCAIN ON BEHALF OF CONSITIUTENT [REDACTED]
[REDACTED] RE MINI COOPER ISSUES (SEND REPLY DIRECTLY TO THE CONSITUTIENT)
(SIMILAR LETTERS REC'D ES16-000837 & ES16-000950)**

Ack Date:

**Sign Office: DIRECTOR,
GOVERNMENTAL AFFAIRS**

Cleared Date:

File Loc:

Added By: RBRANSOM x63756

Ack By:

Signature: ALISON PASCALE

Cleared By:

XREF File:

Modified By: Rhonda.Bransom

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

**THE HONORABLE JOHN MCCAIN
UNITED STATES SENATOR**

WASHINGTON, DC 20510

Tel: Fax: E-mail:

HONOLULA, HI [REDACTED]

Tel: [REDACTED]

APR -7 2016

Assigned To	Task	Asgn Date	Deadline	Returned Date
NEF-010	REPLY	3/23/2016	4/20/2016	
NGA-010	SIGN	3/23/2016		

RR
4716
SMD

JOHN MCCAIN
ARIZONA

CHAIRMAN, COMMITTEE ON
ARMED SERVICES
COMMITTEE ON HOMELAND SECURITY
AND GOVERNMENTAL AFFAIRS
COMMITTEE ON INDIAN AFFAIRS

United States Senate

March 8, 2016

Mr. Dana Gresham
Assistant Secretary for Governmental Affairs
U. S. Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20590-0001

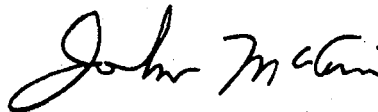
Dear Dana,

I wish to bring to your attention a matter concerning [REDACTED] who has encountered a problem with her vehicle.

Because the situation is under your jurisdiction, I am respectfully referring this matter to you for consideration. I do not require a reply in this instance and respectfully request that you or the appropriate entity within your agency respond directly to [REDACTED]

Thank you.

Sincerely,



John McCain
United States Senator

JM/tgm

218 RUSSELL SENATE OFFICE BUILDING
WASHINGTON, DC 20510-0303
(202) 224-2235

2201 EAST CAMELBACK ROAD
SUITE 115
PHOENIX, AZ 85016
(602) 952-2410

122 NORTH CORTEZ STREET
SUITE 108
PRESCOTT, AZ 86301
(928) 445-0833

407 WEST CONGRESS STREET
SUITE 103
TUCSON, AZ 85701
(520) 670-6334

TELEPHONE FOR HEARING IMPAIRED
(602) 952-0170

13 January 2016

BMW of North America
300 Chestnut Ridge Road
Woodcliff Lake, New Jersey 07677
United States of America

Dear Customer Service,

It is with great concern that I write to share two unfortunate and identical incidents I experienced with our 2-door 2011 left-hand drive Mini Cooper (VIN WMWSU3C5XBT[REDACTED]).

My husband and I have been loyal Mini drivers since leasing our first right-hand drive Mini as graduate students in Oxford, England, from 2002 to 2004. We are now living in Honolulu, Hawai'i, where he is stationed with the United States Army. We have enjoyed driving Minis so much that this is our third.

After sustaining extremely painful, scarring burns from the hot exhaust pipe while retrieving items from the hatchback trunk, I am afraid we will not be seeking out Minis in the future. The first time this happened some months ago, I assumed it was simply clumsiness on my part; I am now concerned this is a distinct design flaw that can – and must – be immediately resolved to ensure future Mini drivers do not sustain similar injuries. Upon returning home the evening of Monday, 11 January, I experienced the exact same thing less than one inch from the original burn on my right calf. If one is facing the center of the trunk, the hot exhaust pipe is located directly to the right, approximately 10 inches off the ground. The metal is not coated or in any way shielded to offer protection. Two days later, it appears this burn has taken the same course as the first: immediate pain and redness, followed by blistering. As with the first burn, I fear I will also wear an ugly scar. I have taken photos, which I would be happy to share.

As this has now happened twice, I thought it important to reach out, should this be a systemic problem with the current Mini design. I would very much like to hear from your leadership to learn whether you are aware of this design problem, whether others have experienced likewise, and how we might prevent future incidents.

Sincerely,

[REDACTED]

cc: file

[REDACTED] ★ Honolulu, Hawai'i [REDACTED] ★ USA

2/26/2016

Mini concerns - Work, Case (McCain)

RECEIVED

FEB 26 2016

Mini concerns

Wed 2/24/2016 1:06 PM

To: Work, Case (McCain) <Case_Work@mccain.senate.gov>;

📎 1 attachment

2016.01.13 Mini burn tbl1.pdf;

Dear Ms. Hernandez,

Thank you very much for making the time to speak today. As I explained, my husband and I are AZ homeowners, taxpayers, and voters, but are currently based in HI with his current military assignment.

As promised, I am following up on our conversation to share the letter I submitted to both MINI USA in NJ and the National Highway Traffic Safety Administration in DC. Should it be helpful to you and your colleagues, please find demonstrating that Mini had knowledge of a design flaw as early as 2008, whereas our car is a 2011 model.

Should you have any questions or require anything further, please do not hesitate to contact me via email or phone.

Thank you in advance for any guidance you might have.

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Please consider the environment before printing this email.



**2014 Senate Input Form for Governmental Affairs Correspondence
Control Sheet (I-10), W85-328**



Control Number S - 2016 55

General

Date DOT Received 3/21/2016
Date DOT Entered 3/21/2016
Member's Date 3/8/2016
Member Last Name McCain
Member First Name John
Member Organization United States Senator
Address1 2201 East Camelback Road, Suite 115
Address2
City Phoenix
State AZ
Zip 85016

Constituents

File Name [REDACTED]
Date 3/21/2016
Subject Mini Cooper
Action Office NHTSA
Action Code
Due Date 4/30/2016

Contacts

MemberContact
Phone
Pending
Closed Date
Remarks
DOT Contact Maria Harrison at (202) 366-4573

Notes: