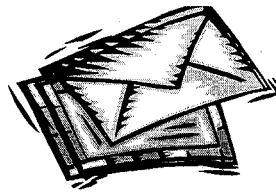


NHTSA ccmMercury Routing Slip



CL 10839479-3636

Printed: 2/25/2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES16-000837

XREF #:

Delivery: EML

Rec'd Date: 2/25/2016

Doc Type: CNG

Address To: DOT/I

Referred By: NAD-200

Doc Date: 2/25/2016

Due Date: 3/25/2016

S10 #:

DOT/I #: S- 2016 31

RMP #:

Subject: LETTER FROM SENATOR FLAKE ON BEHALF OF CONSTITUENT

RE 2011 MINI COOPER

(PLEASE RESPOND BY FAX OR ELECTRONIC MAIL: BOB_BRUBAKER@FLAKE.SENATE.GOV)

Ack Date:

**Sign Office: DIRECTOR,
GOVERNMENTAL AFFAIRS**

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: ALISON PASCALE

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE JEFF FLAKE
UNITED STATES SENATOR
6840 NORTH ORACIE ROAD, SUITE 150
TUCSON, AZ 85704
Tel: Fax: E-mail:

FEB 29 2016

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-010	SIGN	2/25/2016		
NEF-010	REPLY	2/25/2016	3/25/2016	

22
23916
SMD

Office of Senator Jeff Flake
6840 North Oracle Road, #150
Tucson, AZ 85704
(520) 575-8633 | (520) 797-3232

fax

TO: The Honorable Dana Gresham
Assistant Secretary for Legislative Affairs
U.S. Department of Transportation

From: Bob Brubaker

FAX: (202) 366 - 7346

PAGES:

PHONE:

DATE: 2/25/2016

RE: [REDACTED]

CC:

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Comments:

Our constituent, [REDACTED] is concerned about a tailpipe design issue with the 2011 2-door left-hand drive Mini Cooper. I request that you respond to her concerns. I am sending a signed privacy release and letter from [REDACTED] for your reference.

Thank you for considering the concerns of our constituent. Naturally, we do not expect any action to be taken in this matter that would contravene existing rules, regulations and ethical guidelines.

Sincerely yours,

Bob Brubaker
Office of Senator Jeff Flake
Bob_Brubaker@Flake.Senate.Gov
(520) 575-6705 - Direct
(520) 575-8633 - Main

The information contained in this facsimile is intended only for the individual or organization named above and may contain confidential or privileged information. If you are not the intended recipient, any copying, distribution or dissemination of this is strictly prohibited. If you have received this transmission in error, please notify us by telephone immediately.

ES16-000837

JEFF FLAKE

ARIZONA

SR-413 RUSSELL SENATE OFFICE BUILDING
(202) 224-4521

COMMITTEE ON FOREIGN RELATIONS
COMMITTEE ON
ENERGY AND NATURAL RESOURCES
COMMITTEE ON THE JUDICIARY
COMMITTEE ON AGING

United States Senate

WASHINGTON, DC 20510-0305

STATE OFFICES:

2200 EAST CAMELBACK ROAD
SUITE 120
PHOENIX, AZ 85018
(602) 840-1891

6840 NORTH ORACLE ROAD
SUITE 150
TUCSON, AZ 85704
(520) 676-8633

February 25, 2016

The Honorable Dana Gresham
Assistant Secretary for Governmental Affairs
U.S. Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20590-0001

Dear Mr. Gresham,

The enclosed information is sent for your consideration. Please forward to me the necessary information so that I may respond to my constituent, [REDACTED]

Please reply to the attention of Bob Brubaker of my staff in Tucson. Due to Senate mail procedures, please send your response by fax to my Tucson office at (520) 797-3232. Should you wish to convey it instead via electronic mail attachment on agency letterhead, please do so at bob_brubaker@flake.senate.gov.

Naturally, I do not expect any action to be taken in this matter that would contravene existing rules, regulations and ethical guidelines.

Thank you for your assistance in this matter.

Sincerely,


JEFF FLAKE
United States Senator

JF:bb

JEFF FLAKE
ARIZONAWASHINGTON, DC
(202) 224-4511COMMITTEES:
JUDICIARY

FOREIGN RELATIONS

ENERGY AND
NATURAL RESOURCESSPECIAL COMMITTEE
ON AGING**United States Senate**
WASHINGTON, DC 20510STATE OFFICES:
1299 EAST CAMELBACK RD
SUITE 120
PHOENIX, AZ 85016
(602) 840-1891
FAX: (602) 840-40926540 NORTH ORACLE RD
SUITE 150
TUCSON, AZ 85704
(520) 575-8633
FAX: (520) 797-3232**PRIVACY ACT CONSENT FORM**

TO WHOM IT MAY CONCERN:

DATE 2/24/16

In accordance with the provisions of Public Law 93-579 (The Privacy Act of 1974), I hereby give my consent for information concerning me to be furnished to Senator Jeff Flake. I request that any relevant information he may require in order to assist in responding to my inquiry, as his constituent, be provided to him in accordance with the provisions of the law.

NAME

(Mr./Mrs./Ms.) First Middle Last

ADDRESS:

IN

CITY, STATE, ZIP: Honolulu, HITucson, AZ

PHONE: (home)

(work)

To begin your inquiry, we require the following information:

FEDERAL AGENCY INVOLVED: NHTSA

SOCIAL SECURITY NUMBER: [REDACTED]

CIVIL SERVICE CLAIM NUMBER: [REDACTED]

VETERAN'S CLAIM NUMBER: [REDACTED]

BRANCH OF SERVICE: [REDACTED]

RANK [REDACTED]

ALIEN REGISTRATION NUMBER: A: [REDACTED]

DATE AND PLACE OF BIRTH: [REDACTED] MIAMI, FL

IF REQUESTING HELP ON BEHALF OF ANOTHER, GIVE THE ABOVE INFORMATION FOR THAT PERSON. HIS/HER NAME: [REDACTED]

HAVE YOU CONTACTED ANOTHER CONGRESSIONAL OFFICE? ☒ YES ☐ NO
WHOSE? REP MARTHA MCSALLY, SEN JOHN MCCAIN

Briefly explain the problem or information desired. Attach a separate sheet if necessary. Be sure to include necessary information and send documentation, if available.

PLEASE FIND ENCLOSED LETTER. THANK YOU VERY MUCH.

SIGNATURE [REDACTED]

Note: Residents of Cochise, Pima and Santa Cruz counties should fax the completed form to the Tucson office; residents of all other Arizona counties should fax the completed form to the Phoenix office. Both addresses are at the top of this form.

13 January 2016

BMW of North America
300 Chestnut Ridge Road
Woodcliff Lake, New Jersey 07677
United States of America

Dear Customer Service,

It is with great concern that I write to share two unfortunate and identical incidents I experienced with our 2-door 2011 left-hand drive Mini Cooper (VIN WMWSU3C5XBT [REDACTED]).

My husband and I have been loyal Mini drivers since leasing our first right-hand drive Mini as graduate students in Oxford, England, from 2002 to 2004. We are now living in Honolulu, Hawai'i, where he is stationed with the United States Army. We have enjoyed driving Minis so much that this is our third.

After sustaining extremely painful, scarring burns from the hot exhaust pipe while retrieving items from the hatchback trunk, I am afraid we will not be seeking out Minis in the future. The first time this happened some months ago, I assumed it was simply clumsiness on my part; I am now concerned this is a distinct design flaw that can – and must – be immediately resolved to ensure future Mini drivers do not sustain similar injuries. Upon returning home the evening of Monday, 11 January, I experienced the exact same thing less than one inch from the original burn on my right calf. If one is facing the center of the trunk, the hot exhaust pipe is located directly to the right, approximately 10 inches off the ground. The metal is not coated or in any way shielded to offer protection. Two days later, it appears this burn has taken the same course as the first: immediate pain and redness, followed by blistering. As with the first burn, I fear I will also wear an ugly scar. I have taken photos, which I would be happy to share.

As this has now happened twice, I thought it important to reach out, should this be a systemic problem with the current Mini design. I would very much like to hear from your leadership to learn whether you are aware of this design problem, whether others have experienced likewise, and how we might prevent future incidents.

Sincerely,

[REDACTED]

cc: file

[REDACTED] ★ Honolulu, Hawai'i ★ USA



**2014 House Input Form for Governmental Affairs
Correspondence Control Sheet (I-10), W85-328**



**EXECUTIVE SECRETARIAT
RECEIVED-NHTSA**

Control Number H - 2016 31

2016 FEB 25 P 4: 12

General

Date DOT Received 2/25/2016
Date DOT Entered 2/25/2016
Member's Date 2/25/2016
Member Last Name Flake
Member First Name Jeff
Member Organization United States House of Representatives
Address1 6840 North Oracle Rd
Address2 # 150
City Tucson
State AZ
Zip 85704

Constituents

File Name [REDACTED]
Date 2/25/2016
Subject 2011 Mini Cooper
Action Office NHTSA
Action Code
Due Date 3/26/2015

Contacts

Member Contact Bob Brubaker
Phone (520) 575-6705
Pending ☒
Closed Date
Remarks bob_brubaker@flake.senate.gov
DOT Contact Nikki Purnell at (202) 366-4573

Notes: