

January 27th 2016

To Whom this May Concern,

I am writing this letter regarding my 1998 Pontiac Grand Prix. Safety recall 15757, and vehicle VIN 1GWP52K0WF [REDACTED]. I received the Safety Recall letter in late December and I waited to get the bill that I paid for my damages on my car that I had to have fixed.

My car started on fire in December 21st of 2014. I had arrived home at my parents and had pulled the car into the garage, and got a few things out of the car and carried them in and then returned to get my daughter when I noticed the car smoking. My first thought was that it was burning oil so I got my daughter out of the car and then noticed smoke coming in thru the vents of the car, I then decided to move my car outside of the garage as I and thankfully I got it outside and then noticed the glow of a fire underneath my car in the snow. I was able to get all of the items out of my car while my Dad put out the fire.

We took the car into town to see if could be repaired and they initially thought it would only cost a \$1000 and it was much more. Due to this fire my ABS light is on, the traction light doesn't work when it is suppose too, the temperature light is always on and runs higher than it is to, and a lot of the electrical inside the car also doesn't work since the fire. It just does not run like it is supposed to at all. It had been and it has been a great car until this and I had taken good care of it getting the annual inspections and oil and tires changed and etc. I am a single mom so it has been very hard to pay for the car damages and the continuous repairs for it. I knew that the Pontiac Grand Prix have a history of running well even as was known for being able to with stand very high miles.

I am not exactly sure what I am to do and where to go from here and if there is any type of reimbursement for this as I would hope there would be and wish this letter would have been received much sooner. You are welcome to contact Johns Service at 605-539-9090 and my cell is [REDACTED]

Thank you and look forward to hearing from you soon.

Sincerely,

[REDACTED]

NM
2/26/16
LD

IMPORTANT SAFETY RECALL

December 2015

Wilmington Springs, SD

This notice applies to your vehicle, VIN: 1G2WP52K0WF

notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

eral Motors has decided that a defect which relates to motor vehicle safety exists in
ain 1998 model year Pontiac Grand Prix vehicles equipped with a 3.8L V6 engine. As a
ult, GM is conducting a safety recall. We apologize for this inconvenience. However, we
concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall 15757.
- Parts to repair your vehicle are not currently available.
- Previously, your vehicle was repaired under a safety recall for this condition. The remedy procedure performed on your vehicle may not be sufficient to prevent subsequent engine compartment fires relating to this condition. Your vehicle will require further repairs to remedy the condition.
- **Until you have had your vehicle repaired it is recommended that the vehicle be parked outside and not in a garage or other structure.**

**Is your
vehicle being
sued?**

Drops of engine oil may be deposited on the exhaust manifold through hard braking. This condition could cause an engine compartment fire.

it will we

Parts to repair your vehicle are not currently available, but when parts are available, your General Motors dealer will replace your engine's front valve cover and front-valve-cover gasket with new parts of an improved design. Your engine's plastic "beauty" cover and plastic oil-fill-tube extension will be removed, if they haven't been already. This service will be performed for you at no charge.

When parts are available, we will send you another letter asking you to take your vehicle to your General Motors dealer to have your vehicle serviced. You can also check the status of this recall at www.my.gm.com/recalls. If you have already paid for repairs for this condition, a reimbursement request form will be included with the next letter.



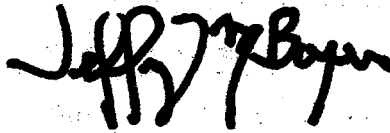
This condition does not affect the safe operation of the vehicle, but it is recommended that the vehicle be parked outside and not in a garage or other structure until it is repaired.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Pontiac Customer Assistance Center at 1.800.762.2737 (TTY 1.800.833.7668).

After contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V701.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeffrey M. Boyer
Vice President
Global Vehicle Safety

Recall #15757

Service, Inc.

SD Hwy 34
Box 457
Wessington Springs, SD 57382

Johns Service Inc
38058 SD Hwy 34
P.O. Box 457
Wessington Springs SD 57382

Invoice

Date
1/28/2015

Invoice #

PAID
109/2015

Wessington Springs, SD

Wessington Springs, SD

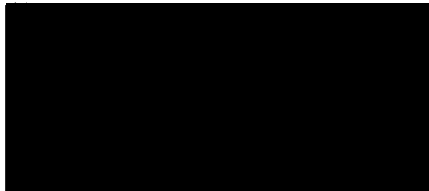
Terms

Quantity	Description	Rate	Amount
	1998 Pontiac Grand Prix 3.8L		
1	Valve Cover Gasket Set VS 50080R	21.93	21.93T
6	AC Delco 41-101	3.57	21.42T
1	NAPA Gold Air Filter 6302	11.74	11.74T
1	Purge Valve 2-28245	50.04	50.04T
3	Ignition Coil E51P	45.13	135.39T
1	Ignition Module ECBE 47P	161.37	161.37T
1	Engine Strut Mount 602-1950	45.95	45.95T
1	Wire Set 700334	48.05	48.05T
1	gallon	10.84	10.84T
1	Upper Intake Manifold 615-180	134.41	134.41T
1	used Engine Wire Harness, Fuel Lines, Vacuum Lines	325.00	325.00T
0.5	check alternator (Winter Service)	66.00	33.00T
3	Fuel Injector Connector 2-18457	21.01	63.03T
1	Blower Motor Resistor RV 60	52.80	52.80T
1	Blower Motor 35002	89.20	89.20T
1	Coolant Temp Sensor STD TX66	36.26	36.26T
1	Heater Hose Fittings 47065HP	18.44	18.44T
10.5	Replace Wire Harness and Intake Manifold from fire damage	66.00	693.00T
	Sales Tax	6.60 6.00%	6.60T 117.51

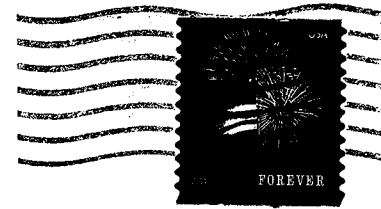
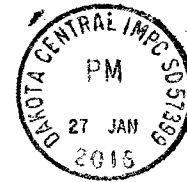
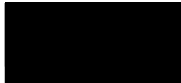
BUYERS RESPONSIBILITY TO CHECK LUG NUTS AFTER 30 MILES AND AGAIN AT 3000 MILES!

Total

\$2,075.98



Washington Springs SP



Administrator, National Highway Traffic Safety Administration
1200 New Jersey Ave, SE,
Washington, D.C. 20590

