

CL-10839471-7346

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FEB 10 2016

December 30<sup>th</sup>, 2015

Via U. S. Mail

National Highway Traffic Safety Administration

Attn: Administrator

1200 New Jersey Avenue, SE

Washington, DC 20590

**RE: GM Safety Recall #15757**

**Natl Hwy Traffic Safety Admin Campaign ID Recall #15V701**

Dear Sir/Madame,

Enclosed please find my original invoice [REDACTED] regarding automotive work performed on my vehicle, VIN #1G2WP12K21F [REDACTED] driven in Wisconsin, by A & A Tire (Jerry, Steve, Tom and John Di Piazza).

I write to you today, and respectfully submit for reimbursement, my bill for repair in regards to the above-noted recall issue, related to 2001 Pontiac-Grand Prix GT with 3.8L V6 engine, per enclosed correspondence from Jeffrey M. Boyer, Vice President, Global Vehicle Safety.

In this day and age, it is always good, and certainly appreciated, to see a company take responsibility for customer safety.

Thank you, and Mr. Boyer, for your time and consideration.

Sincerely,

[REDACTED]

Milw., WI [REDACTED]

[REDACTED]

Encl.

cc: Jeffrey M. Boyer, VP Global Vehicle Safety

NAM  
2/26/16  
LD

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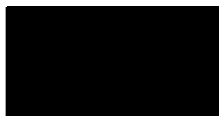
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Encl.

cc: Jeffrey M. Boyer, VP Global Vehicle Safety



# IMPORTANT SAFETY RECALL

December 2015

*Thursday,  
rec'd 12/11/15*

Milwaukee, WI

This notice applies to your vehicle, VIN: 1G2WP12K21F

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2001 model year Pontiac Grand Prix vehicles equipped with a 3.8L V6 engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- Your vehicle is involved in GM safety recall 15757.
- Parts to repair your vehicle are not currently available.
- Previously, your vehicle was repaired under a safety recall for this condition. The remedy procedure performed on your vehicle may not be sufficient to prevent subsequent engine compartment fires relating to this condition. Your vehicle will require further repairs to remedy the condition.
- **Until you have had your vehicle repaired it is recommended that the vehicle be parked outside and not in a garage or other structure.**

**Why is your vehicle being recalled?**

Drops of engine oil may be deposited on the exhaust manifold through hard braking. This condition could cause an engine compartment fire.

**What will we do?**

**Parts to repair your vehicle are not currently available**, but when parts are available, your General Motors dealer will replace your engine's front valve cover and front-valve-cover gasket with new parts of an improved design. Your engine's plastic "beauty" cover and plastic oil-fill-tube extension will be removed, if they haven't been already. This service will be performed for you at **no charge**.

When parts are available, we will send you another letter asking you to take your vehicle to your General Motors dealer to have your vehicle serviced. You can also check the status of this recall at [www.my.gm.com/recalls](http://www.my.gm.com/recalls). If you have already paid for repairs for this condition, a reimbursement request form will be included with the next letter.



This condition does not affect the safe operation of the vehicle, but it is recommended that the vehicle be parked outside and not in a garage or other structure until it is repaired.

**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the Pontiac Customer Assistance Center at 1.800.762.2737 (TTY 1.800.833.7668).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V701.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeffrey M. Boyer  
Vice President  
Global Vehicle Safety

GM Recall #15757

**A & A Tire**  
 3700 South 108 th  
 Greenfield, WI. 53228  
 Phone: 414-327-6990 Fax: 414-546-4261

**INVOICE**

**INVOICE**

Print Date: 04/29/2015

2001 Pontiac - Grand Prix GT - 3.8L, V6 (231CI) VIN(K)  
 Lic # : - Odometer In : 0  
 VIN # :  
 Milwaukee, WI  
 Home :  
 Cust ID :

Part Description / Number	Qty	Sale	Ext	Labor Description	Extended
Intake Gasket MS95812	1.00	79.35	79.35	THERMOSTAT - Remove & Replace - 3.8L Eng	72.00
Valve Cover Gasket VS50080R	1.00	38.03	38.03	INTAKE MANIFOLD GASKET - Remove & Replace - 3.8L Eng, Eng VIN K, Normally Aspirated Plenum, Upper VALVE COVER GASKET - Remove & Replace - 3.8L Eng, Normally Aspirated Both - [Includes: Camshaft covers on O.H.C. engines.]	234.00 252.00
Thermostat 531090	1.00	16.83	16.83	***Discount***	
Thermostat gasket 1077	1.00	7.51	7.51	\$230.00 off labor	
Alum Hose elbows 660-1942	1.00	30.30	30.30		

Merchant ID: 688239031727892  
 3700 S 108TH STREET  
 MILWAUKEE, WI 53228  
 (414) 327-6990  
 A & A TIRE  
 XXXXXXXXXXXX  
 MASTERCARD  
 Total: \$528.02  
 04/29/15  
 Entry Method: Manual  
 528.02  
 Approved: Online  
 Appr. Code: 042915  
 Batch#: 000569  
 AVS Code: ZIP MATCH 2  
 16-02-22  
 Customer Copy  
 THANK YOU!  
 COME AGAIN!

Org. Estimate 528.02 Revisions 0.00 Current Estimate 528.02

Labor:	558.00
Parts:	172.02
Discount:	-230.00
Sub:	500.02
Tax:	28.00
Total:	528.02
Bal Due:	\$0.00

[ Payments - MasterCard - \$528.02 ]

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

Signature \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

**A & A Tire**  
 3700 South 108 th  
 Greenfield, WI. 53228  
 Phone: 414-327-6990 Fax: 414-546-4261

**INVOICE**  
 Org [Redacted]

**INVOICE**

Print Date: 04/29/2015

[Redacted]

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Odometer In : 0

Milwaukee, WI [Redacted]

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Org. Estimate 528.02 Revisions 0.00 Current Estimate 528.02

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[ Payments - MasterCard - \$528.02 ]

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Written By: Tom - Technicians : Team,



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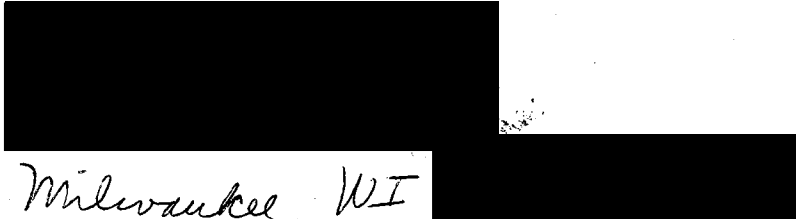
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Jeffrey M. Boyer  
Vice President  
Global Vehicle Safety

GM Recall #15757



Milwaukee, WI

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National Highway Traffic Safety Administration  
Attn: Administrator  
1200 New Jersey Avenue, SE  
Washington, DC 20590

RE: Campaign ID Recall # 15V701

20590

