



CL-10839464-4503

FEB 10 2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1-10-2016

Dear Sir:

Subject: 2003 Toyota Corolla Vehicle
Supplemental Restraint System
Electronic Control Unit
VIN-1NXBR3293Z [REDACTED]

I received a Safety Recall Notice on my vehicle over four months ago and as of today have not received a notice to bring my car to a Toyota dealer to fix it.

The notice said if Toyota failed to remedy the defect within a reasonable time that I could submit a complaint to you. This I am doing today. I haven't driven my vehicle since the safety notice was sent. I didn't think that it was safe to drive on the highway for me and everyone else.

The battery died after four months of non-use and I still have to pay taxes and insurance on a vehicle that I cannot use because of this defect.

Please see if you could convince Toyota to repair my vehicle. It would be greatly appreciated.

Thank you,

Enclosure

NM
2/26/16

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Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

T112 P3 IRVINE, KY



URGENT SAFETY RECALL

This is an important Safety Recall Notification. The revised remedy will be performed at **NO CHARGE** to you.

**2003 through 2004 Model Year Corolla and Corolla Matrix Vehicles
Supplemental Restraint System (SRS) Electronic Control Unit (ECU)**

SAFETY RECALL NOTICE (Interim Notice)

This notice applies to your vehicle: VIN 1NXBR32E93Z

REVISED REMEDY PROCEDURE

Dear Toyota Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2003 through 2004 model year Corolla and Corolla Matrix vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

The original remedy for this Safety Recall (Toyota #D0B), announced in January, 2013, included the installation of a sub-wire harness (filter). Also, if certain conditions were found during system diagnosis, a new Supplemental Restraint System (SRS) Electronic Control Unit (ECU) was installed. Installation of the sub-wire harness (filter) significantly reduces the chance of inadvertent airbag(s) and/or seat belt pretensioner(s) deployment. However, Toyota has received some reports of inadvertent front airbag(s) and/or seat belt pretensioner(s) deployment involving vehicles in which **only** the noise filter was installed **without** ECU replacement.

Toyota is now updating the remedy procedure for this Safety Recall to install a sub-wire harness **and** replace the SRS ECU on all vehicles covered by this campaign. **According to our records, your vehicle previously had only the sub-wire harness installed, and the SRS ECU was not replaced. Replacement of the SRS ECU is now also required for this Safety Recall to be complete.**

What should you do?

Due to this change, Toyota is finalizing the remedy and preparing sufficient parts to support installation of the sub-wire harness (filter) and SRS ECU. We will send you another notification once these preparations are complete.

We sincerely apologize for any inconvenience this will cause, but we are taking this action to ensure your safety.

Please note that your vehicle may also be involved in another Safety Recall related to potential passenger airbag inflator rupture during airbag deployment. It is important that you review and follow the communications previously sent to you. To confirm that your vehicle is involved in this additional Safety Recall and that the recall needs to be performed, go to www.toyota.com/recall or contact your local authorized Toyota Dealer.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What is the Condition?

The Electronic Control Module (ECM) for the Supplemental Restraint System (SRS) in these vehicles could have been manufactured with integrated circuits (ICs) that are susceptible to internal short circuiting when exposed to certain



LEXINGTON KY 405
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Administrator, National Highway
Safety Administration
1200 New Jersey Avenue S.E.
Washington, D.C. 20590

