

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR ACCESS ONLY 100148

Date Received: MAY 13 2016
Repository:
Reference No.: 10838487

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: CLINTON State: MI Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] Email Address: [REDACTED]
Evening Telephone Number: [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1J4AA2D1XBL [REDACTED]
Make: JEEP Model: WRANGLER Model Year: 2011
Date Purchased: 10-1-2010 Dealer's Name and Telephone Number: [REDACTED] Engine: No: Cylinders: [REDACTED] Fuel Type: Regular Unleaded
Original Owner: [REDACTED] Dealer's City: Bilantr State: MI Zip Code: 49
Transmission Type: Antilock Brakes Cruise Control Powertrain: [REDACTED] Multiple Failure: [REDACTED] Incident Date(s): 30-SEP-2011

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 140000 AIR BAGS, 162900 STRUCTURE: BODY: ROOF AND PILLARS
Failure Mileage: 20000 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): P215/65R15
DOT No. (Example: DOTM9ABC036): [REDACTED] Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 JEEP WRANGLER. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT WAS ILLUMINATED. THE CONTACT ALSO STATED THAT THE ROOF LEAKED INTO THE VEHICLE, WHICH CREATED ELECTRICAL FAILURES. THE VEHICLE WAS TAKEN TO A DEALER WHERE THEY REPLACED THE STEREO. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS APPROXIMATELY 20,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

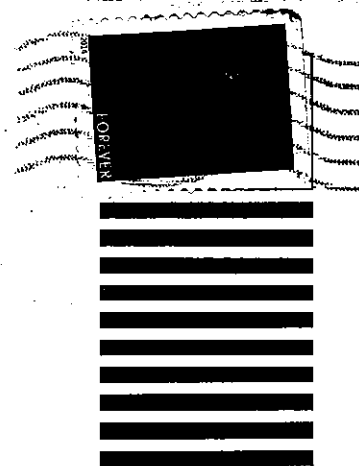
TWO WEEK AFTER I BROUGHT IT
I HAD TWO GET A FRONT END
LINIMENT, THEN THE GUY DID A OIL
JOB AND WHEN THEY BROUGHT IT BACK
IN THE WHOLE FRONT END WAS CRACKED
THANK GOD THE GUY IN SIDE OF SALES
JUST LOOKED AT IT AND SAID ABOUT
TRADING IT IN, SHE HAD JUST COME OUT AND TELL
THEM IT WAS NOT LIKE THAT, THE GUY SAID
IT WAS CRACKED WHEN
I BROUGHT IT IN
I WILL HAVE TO BRING
THEM AGAIN

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

METROPLEX MI 480
MAY 2016 PM 8 L



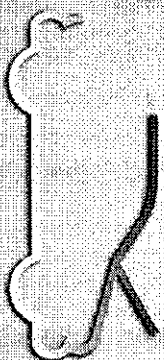
BUSINESS REPLY MAIL
FIRST CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NEF-100
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?

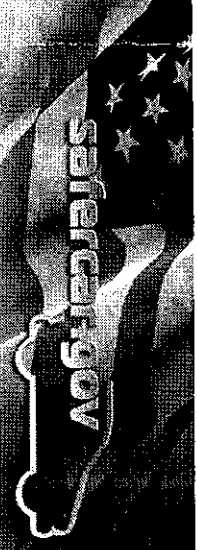


If so:

Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



NHTSA
www.nhtsa.gov

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