

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



VQ-10838435-2503

You are here: Home / Vehicle Owners / File a Complaint / File a Vehicle Complaint

Do You Have a Safety Problem or Complaint?

File a Complaint Now

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Recalls Look-up by VIN (Vehicle Identification Number)

Recalls FAQ

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Resources

Databases (Flat Files)

Passenger Van Safety

Emergency Response Vehicles

File a Vehicle Safety Complaint

NOTE: If you do not have an email address, or cannot fill in a required field, please phone the Vehicle Safety Hotline (Toll-Free: 1-888-327-4236 / Hearing Impaired (TTY): 1-800-424-9153) for assistance.

Form Approved: OMB No. 2127-0008, Expires 05/31/2018

Please complete each section and then click on the "Verify your entries" button at the bottom.

* = required field

The error(s) noted below must be fixed before submitting your Vehicle Safety Complaint.

[Help](#)

1. Vehicle Information

Vehicle Identification Number (VIN): 1FTZR45E32 [redacted] [Test your VIN](#)

* Vehicle: Enter your vehicle Make, Model and Model Year separated by spaces (e.g., MakeName ModelName 2003). After three characters possible matches may be shown and can be selected to complete your entry.

FORD RANGER 2002

If not found, please check the box.

If your vehicle was not found in the drop-down list, please check this box for your entry to be reviewed.

2. Incident Information

* Approximate Incident Date: 09/10/2013
For multiple incident dates enter the first date of occurrence.

Was there a Crash? Yes No

Was there a Fire? Yes No

Was there an Injury or Fatality? Yes No

Vehicle mileage at time of incident (miles): 34000
For multiple incidents, enter the first failure mileage

Vehicle speed at time of incident (mph):

* Affected Parts: Select up to three parts
Speed Control

* Tell us what happened Enter up to 1900 characters

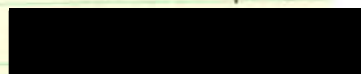
WARNING: This description, exactly as you enter it, may appear in a public NHTSA database. Do not include any personal information (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

(588 characters left)

My issue deals with the cruise control, which works sporadically. I bought the truck new from a local Ford dealer, and as you can tell by my millage I don't drive the truck that often. As of today, I only have 40,000 miles. But, the problem has persisted for the last 3 years or so. Sometimes it will go for a few weeks and works every time; other times the cruise will not turn on. When you press the button to engage, the green light will flash but will not engage. In checking recalls on the internet, it indicates a recall for this problem. However, I have never received a recall for any issue involving the 2002 Ranger. Two months ago, all of my break lights would not work; after checking all obvious issues, I checked the internet and it indicated a recall for this problem [not the break pedal switch, but another one up under the dash] When I called our local Ford dealer, I was told there wasn't a recall for this problem. Several hundred dollars later the problem was fixed. So, I am leery about calling Ford again about recalls. I have even noticed where there are recalls on the airbags for the Ranger. Again, I received no notice of a recall. So, my question is have there been recalls on my truck on the problems that I have mentioned? And, if there are, how do I convince the dealership of such?

Filed info. on Line but not sure if I WAS able to send it This is back-up

Thank You



3. Personal Information

We Value Your Privacy

The information you provide will be used to identify potential safety-related defects or determine the adequacy of existing safety recalls. **We do not share your personal information with the general public.** We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 69 FR 53971 (Sept. 3, 2004).

* First Name:

* Last Name:

* Email:

* Confirm Email:

* Daytime Phone:

Evening Phone:

* Address 1:

Address 2:

* City:

* State:

* Zip Code:

[Verify your entries](#)

[Reset Form](#)

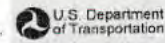
All the information that you submit to NHTSA will be transmitted using secure mechanism.



Paperwork Reduction Act Burden Statement: A Federal agency may not conduct or sponsor, and a person is not required to respond to, nor shall a person be subject to a penalty for failure to comply with, a collection of information subject to the requirements of the Paperwork Reduction Act, unless that collection of information displays a current valid OMB Control Number. The OMB Control Number for this information collection is 2127-0008. Public reporting for this collection of information is estimated to be approximately 15 minutes per response, including the time for reviewing instructions, completing, and reviewing the collection of information. All responses to this collection of information are voluntary. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to: Information Collection Clearance Officer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, DC 20590.

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Reno, NV

RENO NV 895

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Recalls Dept.

