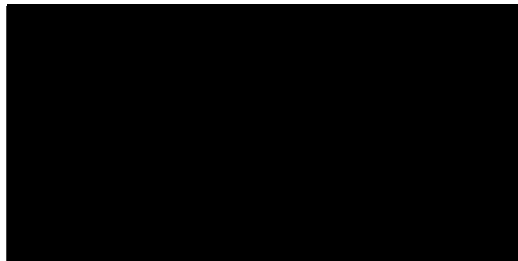


FEB -2 2018

My name is [REDACTED] and i live in saint joesph missouri  
 I have a 2005 toyota tundra that had a recall on replacing  
 the whole frame witch sounded odd to me and after talking  
 to other people that had recall on same thing they got  
 a different truck but that aint why im writing this letter  
 it is the dealer i have a problem with First of all they  
 had my truck for 3 months and the tag on the frame said  
 order date april 21 and they took my truck in feb 10 explain  
 that then when i did get it back toyota emblem on grill  
 was gone the light on hood over engine was gone and they  
 had the balls to tell me that this modle didnt have one  
 like i was stupid and didnt no my truck plus had to take  
 it back 4 times for shifting and transmission bolts where  
 falling out ~~braking~~ brake and my gas miles went from 16 to 18  
 mpg to 13 to 14 mpg all i wanted was to get my truck back  
 the same way i drop it off they know it and i know it  
 that they srewed up and i got pitcures of every thing i  
 said to back it up i wasnt going to say any thing cause  
 i know nothing was going to happen but the more i think  
 about it the madder i get and this is not right



St Joe mo.



AM  
28/16  
SMD

48069-34040

ARM SUB-ASSY, SUS

QUANTITY ORDERED

1

SPECIAL ORDER#

[REDACTED]

PART ORDER#/DATE

0421 / 04/21/15

BIN LOCATION - SPOPD

ORDER TYPE

[REDACTED]

ADVISOR#

[REDACTED]

STBL/441658

[REDACTED]

PHIL



PHIL

094U

PHIL

ARM. SUB-ASSY, SUB

04/21/15

04040

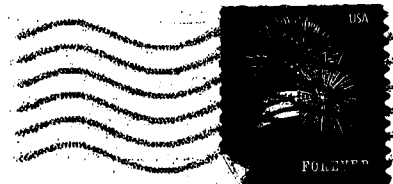
ORDERED



0421

KANSAS CITY 640

19 JUN 2016 PM 7 L



Administrator National Highway  
Traffic Safety Administration  
1200 New Jersey Avenue  
S.E. Washington D.C.  
20590

20590



SS See MO.