

CL-10838378-2154

January 4, 2015

USDOT
Natioal Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

FEB -2 2015

Reference: Safety Recall Notice 15S21/NHTSA Recall 15v-319

Vehicle: 2008 Mustang, VIN: 1ZVHT84N185 [REDACTED]

Earlier this year (July 2015) we received a letter from Ford Motor Company notifying us of the problem with the airbag and that we would be sent a letter to inform us when the part was in so we could schedule a repair appointment with our dealer.

We waited until September before calling our dealer (Englewood Ford, FL) for an update. They had no update and stated we should check in periodically. We called again in November and were given the same information.

A week ago, the Mustang was taken in for another problem and again asked about the recall. We were told the manufacturer has not sent replacement air bags for the Mustang and they had no further information.

We cannot safely use this car for extended trips for fear of being in an accident and incurring more serious injuries or death from the defective airbags.

Please help us with this situation.

Thank you, [REDACTED]

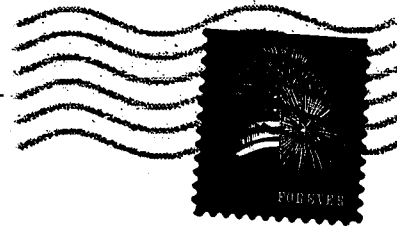
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