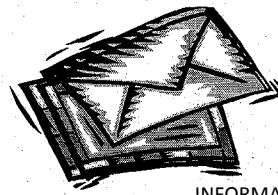


# NHTSA ccmMercury Routing Slip



CL-10838362-9792

Printed: 2/2/2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

<b>NHTSA #:</b> ES16-000424	Rec'd Date: 2/2/2016	Referred By: NAD-200
<b>XREF #:</b>	Doc Type: CMB	Doc Date: 1/26/2016
<b>Delivery:</b> S10 E-MAIL	Address To: S1	<b>Due Date:</b> 2/9/2016
<b>S10 #:</b> S10-160202-021	<b>DOT/I #:</b>	<b>RMP #:</b>
<b>Subject: S10 DIRECT REPLY- EXPRESSING CONCERN WITH RECALL OF TAKATA AIRBAGS IN HIS 2013 FORD MUSTANG</b>		
<b>Ack Date:</b>	<b>Ack By:</b>	<b>Signed For:</b>
Sign Office: AA FOR ENFORCEMENT	Signature: FRANK S. BORRIS	
<b>Cleared Date:</b>	<b>Cleared By:</b>	<b>Cleared For:</b>
File Loc:	XREF File:	<b>Closed Date:</b>
<b>Added By:</b> CBUTLER x60180	<b>Modified By:</b> Chris.Butler	
<b>Most Recent Comment:</b>		

### Author:



LEAVENWORTH, KS [Redacted]  
Tel: Fax: E-mail:

FEB -4 2016

Assigned To	Task	Asgn Date	Deadline	Returned Date
• NEF-010	REPLY	2/2/2016	2/9/2016	

NM  
2416  
SMD

Mr. Anthony Foxx  
Secretary Of Transportation  
U.S. Department Of Transportation  
1200 New Jersey Avenue SE  
Washington, D.C. 20596

[REDACTED]  
Leavenworth, Kansas [REDACTED]  
January 26, 2016

Dear Mr. Foxx,

I began purchasing a 2013 Ford Mustang during July, 2013 from Danny Zeck Ford in Leavenworth for \$591 a month. VIN: 1ZVBP8AM4D5 [REDACTED]. During August, 2015 I was informed by mail that my vehicle is subject to recall 15V-319 concerning Takata air bags proven to explode and send shrapnel to kill and injure driver and passenger.

I contacted the dealership several times since then both by mail and in person but I'm told the parts necessary to effect the repair are unavailable. An employee there assured me that it's not going to blow up. There have been around a dozen deaths which would possibly make him statistically correct but you only have to play Russian roulette once to lose. My insurance carrier Progressive also refuses to underwrite replacement bags. Everyone wants their \$500+ insurance premium twice a year and \$591 a month car payment but they could care less if I die.

No foreign corporation should have ever gotten a stranglehold on the American auto industry with their shabby products especially with Ford boasting on its current television commercials that their cars are made with Ford parts. If it was Ford parts the airbag part would have been fixed by now. What will be done about this stalling and misrepresentation? When I wrote to Ford in Dearborn, Michigan I simply received a blah blah letter thanking me for my concern. Do thousands of people have to die before something is done or is a dozen too many?

Thank you for your consideration.  
Sincerely,

[REDACTED]

CC: Ford, Dearborn, Michigan  
Danny Zeck Ford, Leavenworth

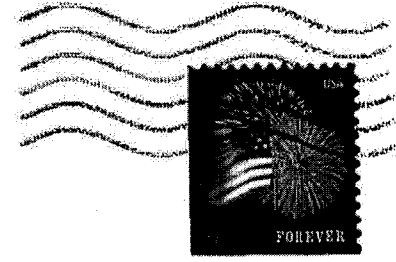


Edenworth, Kansas



KANSAS CITY 6410

26 JAN 2016 PM 3 L



Mr. Anthony Foxx  
Secretary of Transportation  
U.S. Department of Transportation  
1200 New Jersey Avenue SE  
Washington, DC 20590

S10-160202-021



EXECUTIVE SECRETARIAT  
RECEIVED-NHTSA  
2016 FEB 2 P 3 58

**Office of the Secretary of Transportation**  
**Executive Secretariat**

<b>Control number:</b> S10-160202-021	<b>Action office:</b> NHTSA
<b>Document date:</b> 1/26/2016	<b>Due date:</b> 2/9/2016
<b>Author(s):</b> [REDACTED]	
<b>Subject:</b> Expressing Concern with the Recall of Takata Airbags in His 2013 Ford Mustang	
<b>Action:</b> Direct Reply	

**Comments:**

<b>Date</b>	<b>Action</b>	<b>Action by</b>
2/2/2016	Folder Sent for Draft to Action Office: NHTSA for 'Direct Reply'.	ASHLEIGH.SCHOFIELD
2/2/2016	DIST: A1,C1,S3	ASHLEIGH.SCHOFIELD
2/2/2016	Updated Folder Information.	ASHLEIGH.SCHOFIELD
2/2/2016	Work Folder Assigned to NHTSA.	ASHLEIGH.SCHOFIELD
2/2/2016	Folder Status Changed from: ASSIGNED to: SCANNED.	ASHLEIGH.SCHOFIELD
2/2/2016	Work Folder Assigned to MARAD.	ASHLEIGH.SCHOFIELD
2/2/2016	Incoming File Uploaded.	ASHLEIGH.SCHOFIELD
2/2/2016	Control Number Created.	ASHLEIGH.SCHOFIELD

<b>Date</b>	<b>Note</b>	<b>Note by</b>
-------------	-------------	----------------