

January 5, 2016

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

JAN 19 2016

Dear Administrator:

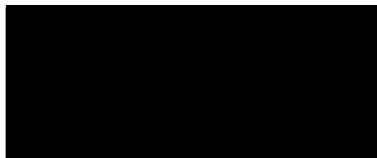
I can't begin to tell you how dismayed I was to receive the Safety Recall involving GM safety recall 15757 and to be informed that further repairs would be needed to remedy the condition. The fact that the engine oil could be deposited on the exhaust manifold to possibly cause an engine compartment fire and I am now being notified of this possibility is unconscionable. And the fact that there are no parts available to remedy this situation is even more unthinkable. The comment that until the car is repaired, it is recommended that it be parked outside and not in a garage is laughable.

I would be laughing except that my car did burn up. We had parked in a parking lot at a local restaurant when someone said a car in the parking lot was smoking. It was my car and it was smoking alright. Upon opening the hood to determine what was happening, the flames burst out. A cook from the kitchen ran out with a large fire extinguisher to douse the flames. Thankfully, the fire did not do any damage to the cars parked on either side of mine. As of now, the car is sitting in a field where it had been hauled awaiting final disposal. The car is a 1998 Grand Prix and because of its age, we were not going to spend money to replace the engine.

I am ever so thankful that the car did not start a fire when it's been parked in an attached garage for these last fifteen years! How long does it take to have the parts available for repair? It seems that fifteen plus years should have been plenty of time.

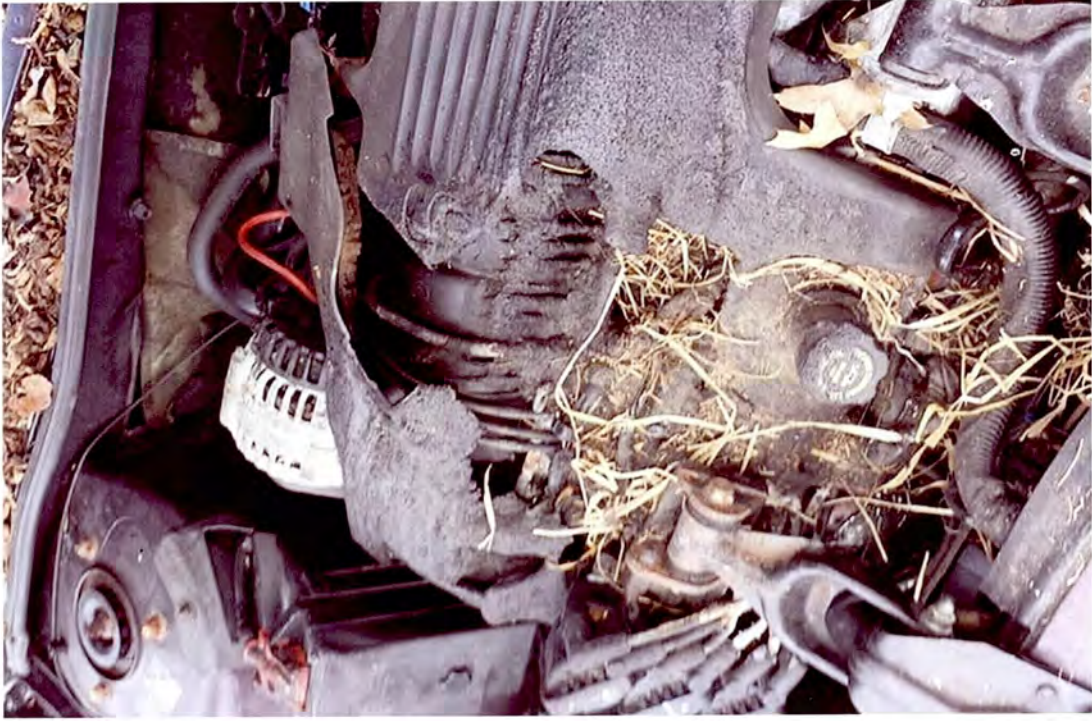
I have not contacted the General Motors dealer since I do not want to replace the engine. I would hope that this could have been noted much earlier than waiting fifteen years!

Sincerely,



enc. photo of burned engine

NM
1/20/16
SMD





IMPORTANT SAFETY RECALL

December 2015

[REDACTED]
Fall River, WI [REDACTED]

This notice applies to your vehicle, VIN: 1G2WP12KXWF [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 1998 model year Pontiac Grand Prix vehicles equipped with a 3.8L V6 engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM safety recall 15757.
- Parts to repair your vehicle are not currently available.
- Previously, your vehicle was repaired under a safety recall for this condition. The remedy procedure performed on your vehicle may not be sufficient to prevent subsequent engine compartment fires relating to this condition. Your vehicle will require further repairs to remedy the condition.
- **Until you have had your vehicle repaired it is recommended that the vehicle be parked outside and not in a garage or other structure.**

Why is your vehicle being recalled?

Drops of engine oil may be deposited on the exhaust manifold through hard braking. This condition could cause an engine compartment fire.

What will we do?

Parts to repair your vehicle are not currently available, but when parts are available, your General Motors dealer will replace your engine's front valve cover and front-valve-cover gasket with new parts of an improved design. Your engine's plastic "beauty" cover and plastic oil-fill-tube extension will be removed, if they haven't been already. This service will be performed for you at **no charge**.

When parts are available, we will send you another letter asking you to take your vehicle to your General Motors dealer to have your vehicle serviced. You can also check the status of this recall at www.my.gm.com/recalls. If you have already paid for repairs for this condition, a reimbursement request form will be included with the next letter.

GM

This condition does not affect the safe operation of the vehicle, but it is recommended that the vehicle be parked outside and not in a garage or other structure until it is repaired.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Pontiac Customer Assistance Center at 1.800.762.2737 (TTY 1.800.833.7668).

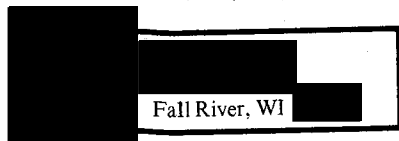
If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V701.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeffrey M. Boyer
Vice President
Global Vehicle Safety

GM Recall #15757



Administrator
National Highway Traffic Safety Admin
1200 New Jersey Ave SE
Washington DC 20590

20590

