



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

1200 New Jersey Avenue SE.
Washington, DC 20590

March 31, 2017



NEF-160 rrr
Ref. No. 10838282

Dear 

Thank you for your correspondence concerning Dr. Eleanor Schuker's model year (MY) 2012 Hyundai Sonata. On behalf of Administrator Rosekind and the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI), I am pleased to respond and I regret any inconvenience our delay in responding may have caused you.

As you may know, NHTSA is authorized to order manufacturers to recall and repair vehicles with safety defects and to monitor the adequacy of manufacturers' recall campaigns. We take this duty and all consumer complaints seriously.

ODI is monitoring all available data concerning unintended acceleration in MY 2012 through MY 2014 Hyundai Sonata vehicles. No determinations have been reached at this time. The information you provided has been entered into our database so that it can be considered with future reports to identify any safety defect trends that may require our attention. For your information, we have enclosed a brochure explaining NHTSA's investigation and recall process, which is also on our website at www-odi.nhtsa.dot.gov/recalls/recallprocess.cfm.

To be clear, the recall you reference (NHTSA Safety Recall Campaign No. 14V-434) does not address a condition where the vehicle accelerates on its own. Rather, this recall involves vehicles in which the cable connecting the transmission range switch to the vehicle's shift lever pin may become disconnected, which affects the ability to move the vehicle into and out of the "PARK" position. We have, however, noted your information as we continue to monitor

available data related to the vehicle you referenced in your letter. Consumer complaints are an essential part of assisting NHTSA and ODI in identifying possible safety-related defects, so we appreciate you taking the time to write.

If further assistance is needed, please contact Otto Matheke, Acting Director, Office of Defects Investigation, at 202-493-2631.

Sincerely yours,

Frank S. Borris
Acting Associate Administrator
for Enforcement